

MDP ESSENTIAL TOOL FAQs (UPDATED 9/15/2020)

What is the MDP?

It's the new vehicle communication interface (VCI) device that supersedes the microPod. It is required for FCA vehicles equipped with newer technologies, such as Atlantis High electrical architecture.

What is the MDP Kit?

MDP is required to support 2021 WL and other upcoming FCA vehicles equipped with Atlantis High architecture. The Atlantis High architecture incorporates the following vehicle technologies:

- CAN-FD
- Ethernet (DoIP - Diagnostics over Internet Protocol)

The kit contains:

- 1 MDP Device
- 1 Protective Boot
- 1 USB cable
- 1 Trigger Adapter

How much does the MDP Kit cost?

The kit costs \$525.00 plus shipping and taxes.

When will the MDP be available?

Initial rollout of the MDP Kit to FCA dealerships in North America is planned to begin late Q4 2020. After the initial deployment to North American dealers is complete, additional MDP devices and accessories will be available for purchase online via <https://www.witechsystem.com>.

On which vehicles can the MDP be used?

In addition to the Atlantis High architecture support, the MDP supports all the vehicles that are currently supported by the microPod.

Are there other ways to diagnose and flash-reprogram ECUs on the WL without MDP?

No, the current microPod hardware does not support CAN-FD or Ethernet. MDP is the only device that is capable of performing these operations.

What are the main differences between microPod and MDP?

The MDP supports CAN-FD and Ethernet (DoIP) protocols whereas microPod hardware does not support those protocols. MDP utilizes new hardware that provides faster processing, more memory, faster storage speeds, and faster WiFi with support for 2.4GHz and 5GHz, 802.11 a/b/g/n/ac.

Will my microPod device continue to be supported by wiTECH 2.0 and wiADVISOR?

Yes, wiTECH 2.0 and wiADVISOR will continue to support the microPod device. However, you are required to use the MDP device for diagnosing any FCA vehicle equipped with the new Atlantis High electrical architecture.

How can I set up and configure the MDP for the wiTECH 2.0 Application?

Setting up and configuring the MDP device for your dealership is very similar to the microPod. Please follow the instructions provided in the Quick Start Guide included with the MDP Essential Kit package and contact the wiTECH Support at 1-888-wiTECH-1 (1-888-948-3241) should you require further assistance.

Are there additional costs apart from the purchase price?

There will be no increase to your DSSA fee as a result of the introduction of the MDP.

What are the warranty conditions for the MDP?

The MDP device is covered by a two-year warranty for manufacturer's defects.

What will the support conditions for the MDP be?

The technical support hotline will still be provided by the wiTECH Premium Support Help Desk (1-888-WITECH-1).