

# VCI Quick Start Guide - Dealership



**NOTICE: This Quick Start Guide is for North American FCA Dealership personnel only.**

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## Unpack

- VCI Quick Start Guide
- VCI (Vehicle Communication Interface) device
- USB Cable
- Lanyard
- Trigger Adapter (Kit MDP110 Only)

For a how-to setup video visit:  
<https://youtu.be/gHcjf1awGkM>

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## Attach Lanyard

- Attach the lanyard ensuring not to cover the USB port, DLC, or LED

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## Associate Technicians to the VCI

- Login to the Technical Service Portal @ [www.witechsystem.com](http://www.witechsystem.com)
- Select "Manage Assets"
- Select "Edit Users" for the new device serial number
- Select the desired technician and select "Map User"
- If desired, select additional technicians and select "Map User"
- i. **NOTE:** Technician associations can take up to 30 minutes to sync with the wiTECH server

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## Run the VCI Setup Utility

- Download and install the VCI Setup Utility
  - i. Log into DealerCONNECT @ <https://dealerconnect.chrysler.com>
  - ii. Navigate to Service > wiTECH Information > VCI Setup Utility
  - iii. Download and run the installation of the VCI Setup Utility
- Run the VCI Setup Utility
  - i. Connect the VCI device to the computer via USB cable
  - ii. Open the VCI Setup Utility and run through the steps to configure the VCI device to wiTECH 2
  - iii. When the VCI Setup Utility configuration has completed, keep the VCI Setup Utility open with the VCI connected to the PC

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## Update the firmware on the VCI

- Log into wiTECH 2 @ <https://login.n.fcawitech.com>
  - i. **NOTE:** If you have issues logging into wiTECH 2, verify your login credentials function with DealerCONNECT and that 30 minutes have passed since the technicians were associated.
- The VCI device displays in the Vehicle Selection screen
- Run through the steps to update the firmware on the VCI device

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## Configure Wi-Fi on the VCI

- From the wiTECH 2 Vehicle Selection screen, select the device Configuration Settings gear
- Select the Network dropdown
- Select the desired network and enter the network security credentials

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## Setup is complete

The VCI is ready to be used with the wiTECH 2 diagnostic system.