

## microPod WARRANTY RETURN FORM



Please complete this form and return it along with your microPod when sending equipment to complete your warranty exchange. Do not return any cables.

**DO NOT SEND YOUR MICROPOD IN FOR WARRANTY EXCHANGE IF THERE IS ANY PHYSICAL DAMAGE TO IT OR IF THE WARRANTY HAS EXPIRED (1 YEAR FROM PURCHASE DATE).**

Please note that you will be charged for a new microPod if your in-warranty microPod is found to have physical damage, broken parts (including all connectors), or if it is out of warranty.

### \*Required Information

BUSINESS CONTACT INFORMATION			
*wiTECH Account number:			
Business Name:			
Street Address:			
City:		State/Province:	
Country:		Postal Code:	
Contact Name:			
*Contact Phone Number:			
*Contact Email Address:			
PRODUCT INFORMATION			
*SERIAL NUMBER:		SELECT TYPE of microPod	
HELP DESK TICKET NUMBER:		<input type="checkbox"/> wiTECH 9400 <input type="checkbox"/> wiADVISOR 9600	
DESCRIBE SYMPTOMS:			

Please package your product securely and ship to the address below.

We recommend that your shipping method provides a tracking number.

Attn: Bright Star Engineering, Inc.  
2 Dundee Park, Suite 304  
Andover, Massachusetts 01810  
Attn: F. Resil – Operations Mgr

wiTECH SUPPORT:  
wiADVISOR SUPPORT:

Phone: (888-948-3241)  
Phone: (855-942-3847)

email: [support@witechtools.com](mailto:support@witechtools.com)  
email: [support@wiADVISOR.com](mailto:support@wiADVISOR.com)