



# SERVICE & PARTS INFORMATION AND DIAGNOSTIC SOFTWARE UPDATE

DEC 2023

Effective January 2024, there will be an adjustment to subscription fees to maintain and enhance the quality of our services. The new monthly subscription fees for wiTECH (DSSA) and Service & Parts Information (S&P Info) are detailed in the table below:

SALES GROUP SIZE	CURRENT MONTHLY DSSA FEES	NEW MONTHLY DSSA FEES (EFFECTIVE JANUARY 2024)	DSSA FEE % INCREASE	CURRENT MONTHLY S&P INFO FEES	NEW MONTHLY S&P INFO FEES (EFFECTIVE JANUARY 2024)	S&P INFO FEE % INCREASE
E	\$740	\$775	4.75%	\$545	\$570	4.59%
D	\$675	\$710	5.19%	\$505	\$530	4.95%
C	\$550	\$575	4.55%	\$410	\$430	4.88%
B	\$395	\$415	5.06%	\$300	\$315	5.00%
A	\$305	\$320	4.92%	\$230	\$240	4.35%

## Index:

- **Diagnostic Software Services Assessment (DSSA):**

- o The DSSA subscription covers all diagnostic tool software updates for wiTECH 2 and legacy tools such as DRB III Emulator. It also covers all ECU flash updates and diagnostic content updates for existing model year and new model year vehicles.

- **Service And Parts Information (S&P Info):**

- o S&P subscription covers access to all technical repair documentation including access to Service Library and StarParts and the features within each system.

We thank you for your support and the opportunity to continue enhancing the services we provide!

Sincerely,

Drew Schanski  
Technical Service Operations  
Mopar Service, Parts & Customer Care

