

microPod

Warranty Return Form



Please complete this form, and return it along with your product when sending equipment to complete your warranty exchange.

Do not send your microPod in for a warranty exchange if there is any physical damage to it.

Please note that you will be charged for a new microPod if your in-warranty microPod is found to have physical damage or broken parts including all connectors.

Product Information

Item to be repaired microPod Serial Number _____ Help Desk Ticket Number _____

Select Type: **wITECH (9400)** **wiADVISOR (9600)**

Describe Symptoms:

Customer Information

Business Name _____ Contact _____

Address _____ Phone _____

City _____ Dealer code: _____

State/Province _____ Fax _____

Zip/Postal Code _____ E-mail _____

Please package your product securely and ship to Bright Star Engineering at the following address. We recommend that your shipping method provides a tracking number for traceability.

**ATTN: BSE microPod
c/o IMS
645 Harvey Road
Manchester, NH 03103 USA**

Phone: 888-948-3241 (888-WITECH-1) E-mail: witechsupport@dcctools.com

For wiAdvisor: Phone: 855-942-3847 (855-wiADVISOR) E-mail: support@wiADVISOR.com