How-to set a VCI device to Lost or Defective in MTSP

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- 1. The Mopar Technical Service Portal (MTSP) asset manager, typically the Service Manager or Shop Foreman, should log into the MTSP at <u>https://mopartsp.com</u>.
- 2. On the Dashboard, Devices page select the VCI device that has been lost or damaged.



- 3. Select the Status dropdown and select the new status of the device. The options are Active, Inactive, Defective, or Lost.
- 4. The Diagnostic Devices table can be sorted by the Status column, allowing users to view the devices in groups according to their status.

Online URL: <u>https://kb.fcawitech.com/article/how-to-set-a-vci-device-to-lost-or-defective-in-mtsp-1030.html</u>