The new Technical Assistance Management (TAM) System for Stellantis Dealers

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For Dealership **ONLY**

The **Technical Assistance Management ("TAM") system** is the new Stellantis platform for submitting and managing wiTECH support tickets. The TAM system can be accessed via the DealerCONNECT portal as well as the wiTECH Application. Please see the details below:

- The document below describes the steps to access TAM from the DealerCONNECT Portal.
- The document below describes the steps to access TAM from the wiTECH Application
- The document below is the step-by-step user guide to file a wiTECH support ticket via the TAM system

Note: If you are unable to submit a ticket, please call the wiTECH helpdesk for support.

Online URL: https://kb.fcawitech.com/article/the-new-technical-assistance-management-40%3btam-41%3b-system-for-stellantis-dealers-1087.html