# The new Technical Assistance Management (TAM) System for Aftermarket

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For **Aftermarket ONLY**

The **Technical Assistance Management ("TAM") system** is the new Stellantis platform for submitting and managing wiTECH support tickets. The TAM system can be accessed via the Mopar Technical Service Portal (MTSP). Please see the details below:

- The document below describes the steps to access TAM from the MTSP Portal.

- The document below is the step-by-step user guide to file a wiTECH support ticket via the TAM system

Note: If you are unable to submit a ticket, please call the wiTECH helpdesk for support.

Online URL: https://kb.fcawitech.com/article/the-new-technical-assistance-management-40%3btam-41%3b-system-for-aftermarket-1088.html