

# Steps to Associate microPods to Service Technician

Article Number: 215 | Rating: Unrated | Last Updated: Mon, Jun 11, 2018 3:13 PM

## For Dealerships ONLY

### Steps to Associate microPods to Service Technicians

For a video version of Steps to Associate microPods to Service Technicians, please watch [How-to associate microPods to Service Technicians Video](#) (Note. You will have to be [Logged into wiTECH 2.0](#) to view video.)

Log into the Technical Service Portal at [www.witechsystem.com](http://www.witechsystem.com)



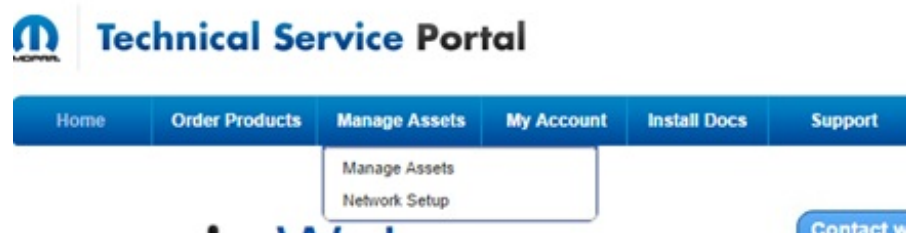
wt00

.....

Sign In

[Forgot password](#) [Back to program selection](#)

Within the Manage Assets tab of the Menu Bar, select Manage Assets



All microPods shipped to your dealership will be shown on the Asset Summary page.

Tool Type	Serial Number	Previously Owned?	Last Modified	User Count	Application
VCI Pod	WVP-98	No	8/26/13		wiTECH
VCI Pod	WVP-99	No	1/6/14	No Users!	<a href="#">Edit Users</a> MPulse
wiTECH Access Gateway	1234	No	12/8/09		
wiTECH Diagnostic Extender microPOD	WSP-88	No	6/27/14	No Users!	<a href="#">Edit Users</a> MPulse
wiTECH Diagnostic Extender microPOD	WSP-99	No	1/22/14	No Users!	<a href="#">Edit Users</a> MPulse
wiTECH Diagnostic Extender microPOD	WSP-12	No	1/22/14	No Users!	<a href="#">Edit Users</a> MPulse
wiTECH Diagnostic Extender microPOD	WSP-99	No	1/6/14	No Users!	<a href="#">Edit Users</a> MPulse

To associate a Service Technician with a microPod:

1. Select **Edit Users** on the appropriate line showing the microPod **Serial Number** you are associating
2. If **No Users'** is shown, this microPod still needs to be associated
3. If a **number** is shown, it indicates how many Service Technicians are associated to that particular microPod

Tool Type	Serial Number	Previously Owned?	Last Modified	User Count	Application
VCI Pod	WVP-98	No	8/26/13		wiTECH
VCI Pod	WVP-99	No	1/6/14	No Users!	MPulse

Locate the correct Service Technician from the drop-down menu and click "Map User" button.

(Note: only one Service Technician can be selected at a time)

Ashley	- Service Advisor
Adan	- Dealership Service Administration
Alfred	- Service Advisor
Alfred	- Service Advisor
Anni	- Service Technician
<b>Ashley</b>	<b>- Service Advisor</b>
Bill	- Service Technician
Brandon	- Dealership Service Administration
Chirs	- Sales Manager
Chris	- New Car Salesperson
Christopher	- Service Technician
CLINT	- Service Technician

You are Complete!

- a. The associated Service Technician will then appear as a Mapped User
- b. Service Technicians and associated microPods will appear in the wiTECH 2.0 User Interface screens

Map WCP: 0 to user: Adan - Dealership Service Administration [Map User]

SID	Name	Position
S	Ashley	Service Advisor

If you wish to **add multiple users** onto a single microPod, click on the drop down box, select the employees name and click **Map User**.

- a. Continue to add all users as desired.
- b. All **Service Technician** and associated **microPods** will appear in the **wiTECH 2.0 User Interface** screens

[Back to Assets](#)

Map WCP-01 to user:  - Dealership Service Administration

**Mapped Users**

SID	Name	Position	
S	Alfred	Service Advisor	<input type="button" value="Delete"/>
S	Ashley	Service Advisor	<input type="button" value="Delete"/>

**Note:** DO NOT assign more than 26 users to the same microPOD II as wiTECH 2.0 System cannot handle more than that limit.

In order to delete users, click the "Delete" button and the employee will be removed from the mapped list.

**Note:** Allow 30 minutes for the changes to complete before communication can be achieved.

Please contact wiTECH Premium Support at 1-888-948-3241 or via email at [support@witechtools.com](mailto:support@witechtools.com) if you need further assistance on associating tools to the users.

Posted : [Emil Ghiurau](#) - Mon, Sep 29, 2014 11:10 AM. This article has been viewed 48416 times.

Online URL: <https://kb.fcawitech.com/article/steps-to-associate-micropods-to-service-technician-215.html>