

How-to View Private wiTECH 2.0 KB Articles

286 Chris Ordner Tue, Feb 6, 2018 [wiTECH 2.0 Public Articles - Dealers](#) 29253

NOTICE: If you are viewing the wiTECH 2.0 KB site as a public user, you do not have access to the private knowledge base articles. To gain access to all articles, please navigate to the wiTECH 2.0 KB site through the wiTECH 2.0 application by logging into wiTECH 2.0 then selecting “Knowledge Base” from the menu.

If you navigated to this KB site by typing the URL <https://kb.fcawitech.com> or through a bookmark you are viewing the public site and do not have access to all articles. Please enter this site through the wiTECH2 application to gain access to the private articles.

The screenshot shows the wiTECH 2.0 application interface. On the left is a sidebar menu with categories: VEHICLE, UTILITIES, RESOURCES, HELP, ME, and SYSTEM. The 'Knowledge Base' option under the HELP category is highlighted with a red rectangular box. The main content area is titled 'Vehicle Selection' and shows details for a 2009 RAM 1500 PICKUP 5.7L V8 HEMI MDS V.V.T. (EZH). It includes a car icon, VIN (1D3HVV13T99S800188), Device Name (Ordner Production), Device Serial Number (WSP-17016), and Connection Time (12:25:30 PM). To the right of these details are four large numbers: 45 DTCs, 2 Flashes, 0 Recalls, and 0 RRTs. A 'Sort By: Connection Time' dropdown is in the top right of the main area. A note at the bottom of the main area states: 'List refreshes automatically as devices are connected or removed.'

The screenshot shows the 'Access the wiTECH Knowledge Base' screen. The left sidebar menu is the same as in the previous screenshot, with 'Knowledge Base' highlighted by a red box. The main content area has the title 'Access the wiTECH Knowledge Base' and a paragraph explaining that wiTECH has an extensive Knowledge Base system to support users. At the bottom right of the main area, there is a button labeled 'wiTECH Knowledge Base' with an external link icon, which is highlighted with a red rectangular box.

Online URL: <https://kb.fcawitech.com/article/how-to-view-private-witech-2-0-kb-articles-286.html>