

How-to View Private wiTECH 2.0 KB Articles

286 Chris Ordner Tue, Feb 6, 2018 [wiTECH 2.0 Public Articles - Dealers](#) 30333

NOTICE: If you are viewing the wiTECH 2.0 KB site as a public user, you do not have access to the private knowledge base articles. To gain access to all articles, please navigate to the wiTECH 2.0 KB site through the wiTECH 2.0 application by logging into wiTECH 2.0 then selecting “Knowledge Base” from the menu.

If you navigated to this KB site by typing the URL <https://kb.fcawitech.com> or through a bookmark you are viewing the public site and do not have access to all articles. Please enter this site through the wiTECH2 application to gain access to the private articles.

The screenshot shows the wiTECH 2.0 interface. On the left is a navigation menu with categories: VEHICLE, UTILITIES, RESOURCES, HELP, ME, and SYSTEM. The 'HELP' category is expanded, and 'Knowledge Base' is highlighted with a red box. The main content area is titled 'Vehicle Selection' and shows a 'Sort By: Connection Time' dropdown. Below this is a card for a vehicle: '2009 RAM 1500 PICKUP 5.7L V8 HEMI MDS V.V.T. (EZH)'. The card displays the following information:

VIN	1D3HV13T99S800188	Device Name	Ordner Production	45	2	0	0
Device Serial Number	WSP-17016	Connection Time	12:25:30 PM	DTCs	Flashes	Recalls	RRTs

Below the vehicle card, there is a list of resources: DealerCONNECT, TechCONNECT, and a 'HELP' section with 'Check Network Health'. The 'ME' section has 'Preferences', and the 'SYSTEM' section has 'About wiTECH' and 'Logout'.

The screenshot shows the 'Access the wiTECH Knowledge Base' screen. The left sidebar is the same as in the previous screenshot, with 'Knowledge Base' highlighted. The main content area has the title 'Access the wiTECH Knowledge Base' and the following text:

wiTECH has an extensive Knowledge Base system in place to support you and ensure that you have the best experience possible using wiTECH. Whether you're reading helpful and informative articles, troubleshooting issues, viewing video tutorials, or just catching up on the latest news, the Knowledge Base is a great way to stay informed on all things wiTECH.

At the bottom right of the main content area, there is a button labeled 'wiTECH Knowledge Base' which is highlighted with a red box.

Online URL: <https://kb.fcawitech.com/article/how-to-view-private-witech-2-0-kb-articles-286.html>