

# How-to View Private wiTECH 2.0 KB Articles

286 Chris Ordner Tue, Feb 6, 2018 [wiTECH 2.0 Public Articles - Dealers](#) 28767

**NOTICE: If you are viewing the wiTECH 2.0 KB site as a public user, you do not have access to the private knowledge base articles. To gain access to all articles, please navigate to the wiTECH 2.0 KB site through the wiTECH 2.0 application by logging into wiTECH 2.0 then selecting “Knowledge Base” from the menu.**

If you navigated to this KB site by typing the URL <https://kb.fcawitech.com> or through a bookmark you are viewing the public site and do not have access to all articles. Please enter this site through the wiTECH2 application to gain access to the private articles.

The screenshot shows the wiTECH 2.0 interface. On the left is a navigation menu with categories: VEHICLE, UTILITIES, RESOURCES, HELP, ME, and SYSTEM. The 'HELP' category is expanded, and 'Knowledge Base' is highlighted with a red box. The main content area is titled 'Vehicle Selection' and shows details for a 2009 RAM 1500 PICKUP 5.7L V8 HEMI MDS V.V.T. (EZH). The vehicle details include VIN (1D3HV13T99S800188), Device Name (Ordner Production), Device Serial Number (WSP-17016), and Connection Time (12:25:30 PM). To the right of these details are four statistics: 45 DTCs, 2 Flashes, 0 Recalls, and 0 RRTs. A 'Sort By: Connection Time' dropdown is visible in the top right of the main area.

The screenshot shows the 'Access the wiTECH Knowledge Base' screen. The left navigation menu is the same as in the previous screenshot, but 'Knowledge Base' is now highlighted with a blue bar. The main content area has the title 'Access the wiTECH Knowledge Base' and a paragraph of text: 'wiTECH has an extensive Knowledge Base system in place to support you and ensure that you have the best experience possible using wiTECH. Whether you're reading helpful and informative articles, troubleshooting issues, viewing video tutorials, or just catching up on the latest news, the Knowledge Base is a great way to stay informed on all things wiTECH.' A button labeled 'wiTECH Knowledge Base' is located in the bottom right of the main area and is highlighted with a red box.

Online URL: <https://kb.fcawitech.com/article/how-to-view-private-witech-2-0-kb-articles-286.html>