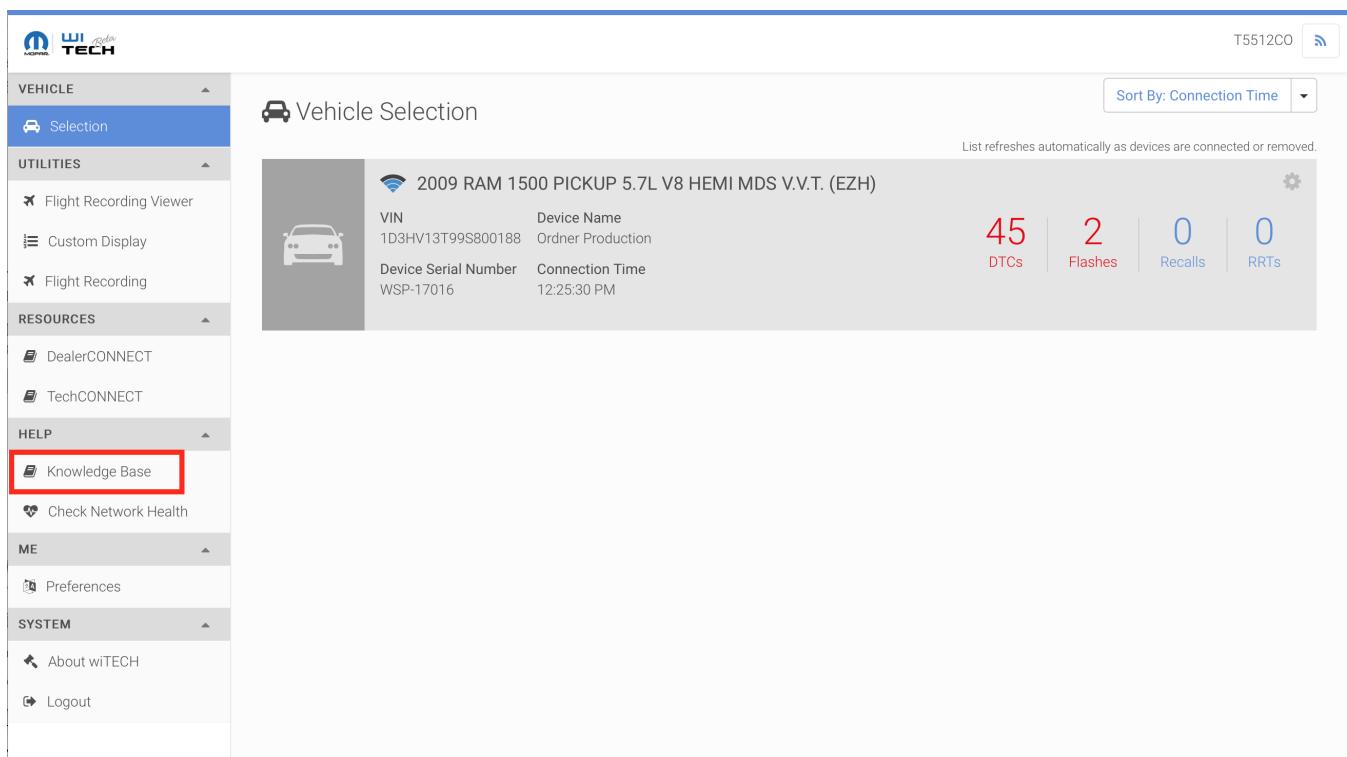


How-to View Private wiTECH 2.0 KB Articles

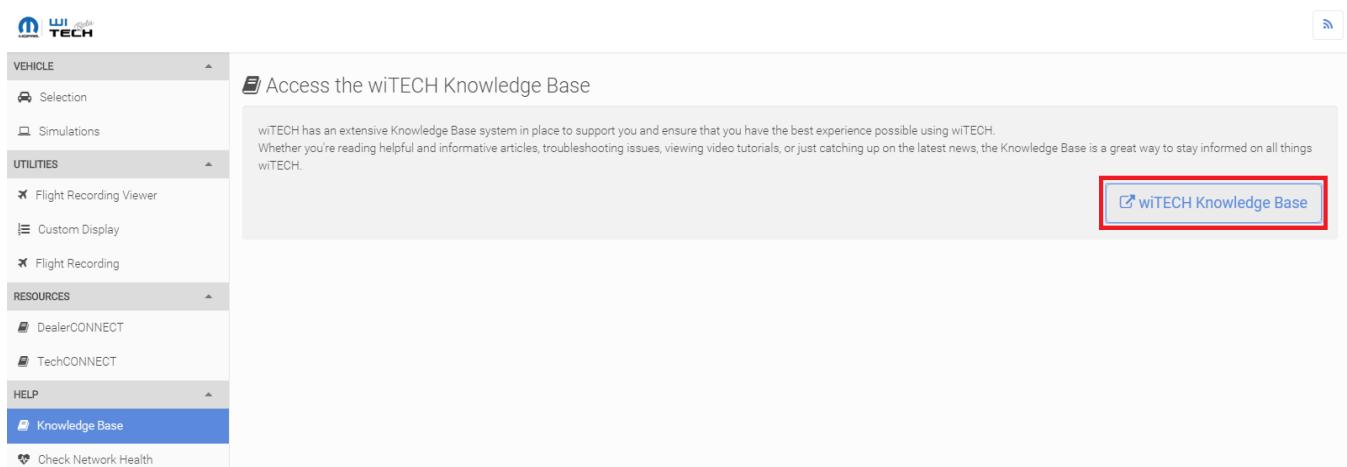
286 Chris Ordner Tue, Feb 6, 2018 [wiTECH 2.0 Public Articles - Dealers](#) 30041

NOTICE: If you are viewing the wiTECH 2.0 KB site as a public user, you do not have access to the private knowledge base articles. To gain access to all articles, please navigate to the wiTECH 2.0 KB site through the wiTECH 2.0 application by logging into wiTECH 2.0 then selecting "Knowledge Base" from the menu.

If you navigated to this KB site by typing the URL <https://kb.fcawitech.com> or through a bookmark you are viewing the public site and do not have access to all articles. Please enter this site through the wiTECH2 application to gain access to the private articles.



The screenshot shows the wiTECH 2.0 application interface. On the left is a vertical navigation menu with sections: VEHICLE, UTILITIES, RESOURCES, HELP, and SYSTEM. The 'Knowledge Base' option under the HELP section is highlighted with a red box. The main content area is titled 'Vehicle Selection' and shows a list of connected devices. One device is listed: '2009 RAM 1500 PICKUP 5.7L V8 HEMI MDS V.V.T. (EZH)'. The device details are: VIN 1D3HV13T99S800188, Device Name Ordner Production, Device Serial Number WSP-17016, and Connection Time 12:25:30 PM. To the right of the device details are four status indicators: 45 DTCs (red), 2 Flashes (red), 0 Recalls (blue), and 0 RRTs (blue). The top right corner shows the vehicle identifier T5512CO and a connectivity icon.



The screenshot shows the 'Access the wiTECH Knowledge Base' screen. The left navigation menu is identical to the previous screenshot. The main content area contains a message: 'wiTECH has an extensive Knowledge Base system in place to support you and ensure that you have the best experience possible using wiTECH. Whether you're reading helpful and informative articles, troubleshooting issues, viewing video tutorials, or just catching up on the latest news, the Knowledge Base is a great way to stay informed on all things wiTECH.' At the bottom right of this message is a blue button with the text 'wiTECH Knowledge Base' and a checkmark icon, which is also highlighted with a red box.

Online URL: <https://kb.fcawitech.com/article/how-to-view-private-witech-2-0-kb-articles-286.html>