

7th - How-To Purchase a TechAuthority Subscription - Aftermarket

646 Chris Ordner Wed, Apr 17, 2024 [wiTECH 2.0 Public Articles - Aftermarket](#) 38939

For Aftermarket Users ONLY

Aftermarket Setup Process:

For a video version of the Aftermarket wiTECH 2.0 Setup Process, please see [Video - How To Setup wiTECH 2.0 For Aftermarket Users](#) .

[1st - Getting Started with wiTECH 2.0 - Aftermarket](#)

[2nd - a - How-To Purchase a Vehicle Communications Interface \(VCI\) device - Aftermarket](#)

[2nd - b - How-To Register a Vehicle Communication Interface \(VCI\) Device to Your Account - Aftermarket](#)

[2nd - c - Registering a J2534 Device - Aftermarket](#)

[3rd - How-To Purchase and Assign a wiTECH 2.0 Subscription and Assign Users - Aftermarket](#)

[4th - How-To Setup Okta MFA for New Users - Aftermarket.](#)

[5th - How-To Setup Your Vehicle Communication Interface \(VCI\) Device - Aftermarket](#)

[6th - How-To Configure Wireless on a Vehicle Communication Interface \(VCI\) Device - Aftermarket](#)

[7th - How-To Purchase a TechAuthority Subscription - Aftermarket](#) (this article)

6th - How-To Purchase a TechAuthority Subscription - Aftermarket

Introduction

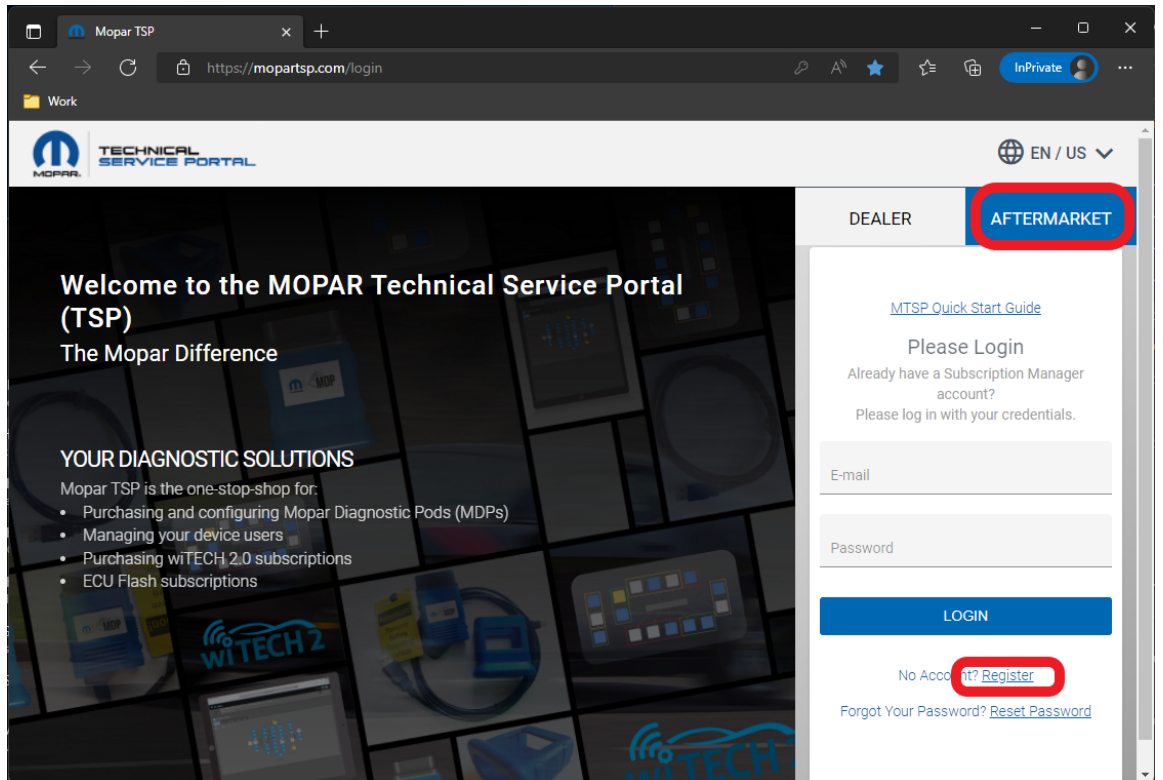
This article demonstrates the steps required to purchase a TechAuthority subscription. TechAuthority grants the user access to service information in Service Library and is required for some functionality of the wiTECH 2.0 application.

NOTE: TechAuthority subscriptions cannot be shared between users. Each wiTECH 2.0 user needing access to TechAuthority is required to have a separate subscription.

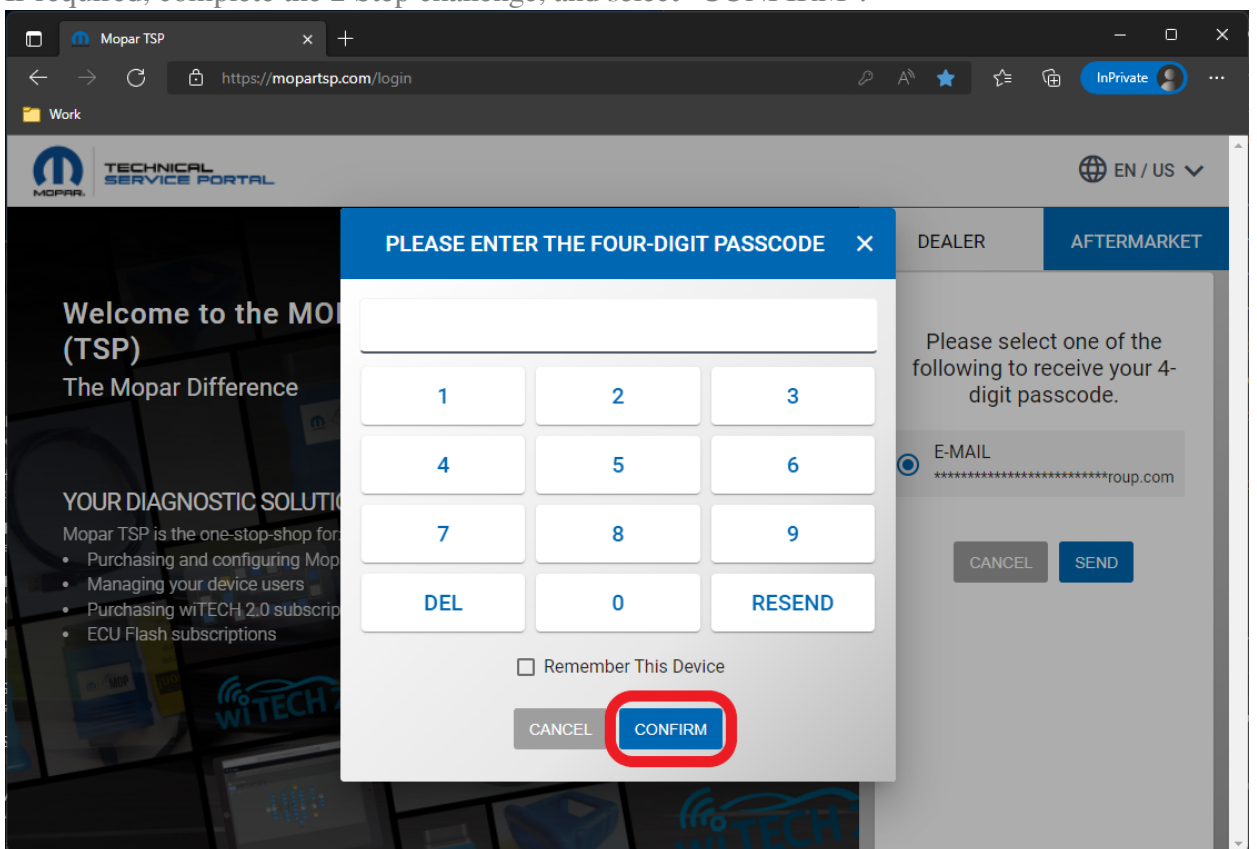
How-To Purchase a TechAuthority Subscription

1. Go to the Mopar Technical Service Portal website at: <https://mopartsp.com/>
2. Select "AFTERMARKET"
 1. If you don't already have a Mopar Technical Service Portal account, select the link to "Register" and complete the registration process.

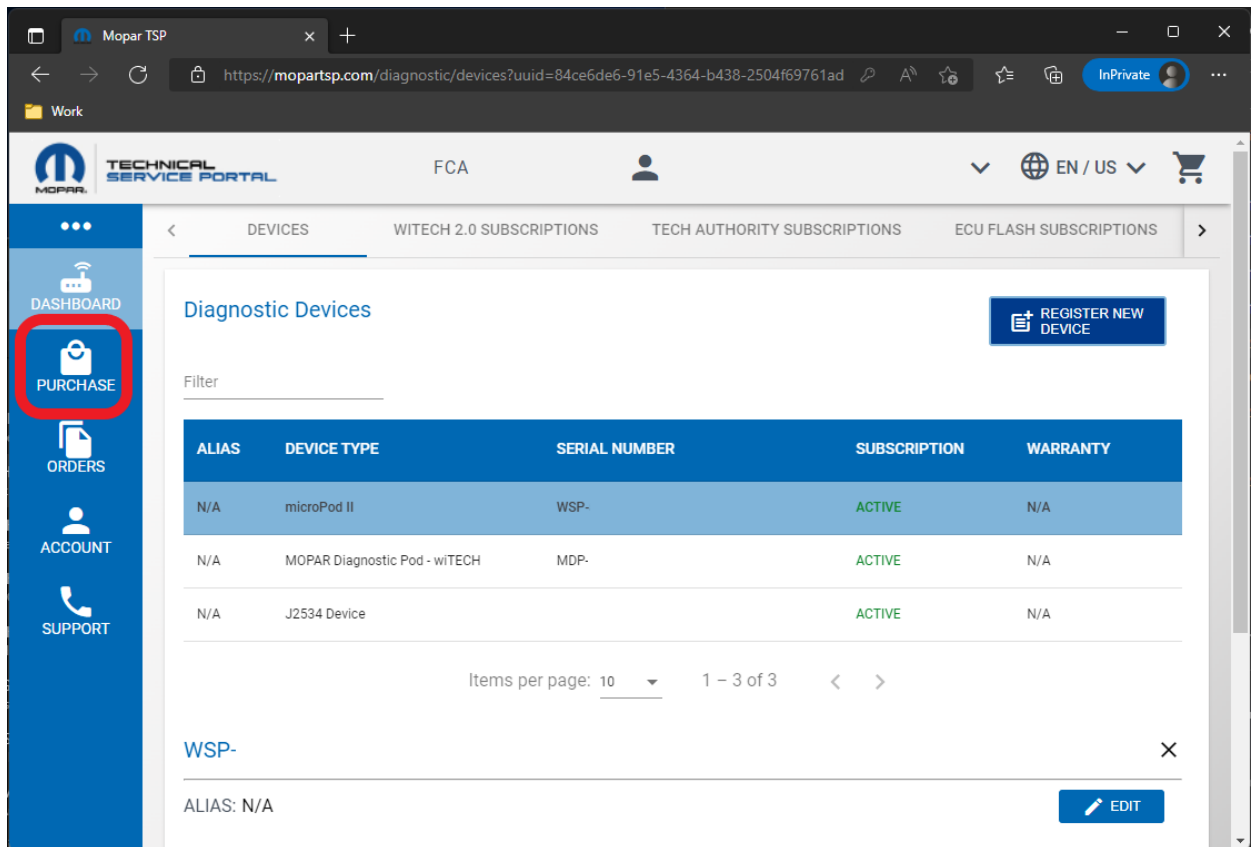
NOTE: To be able to assign TechAuthority subscriptions to existing wiTECH users, be sure to Login using the same email address as the wiTECH Mopar Technical Service Portal Account owner.



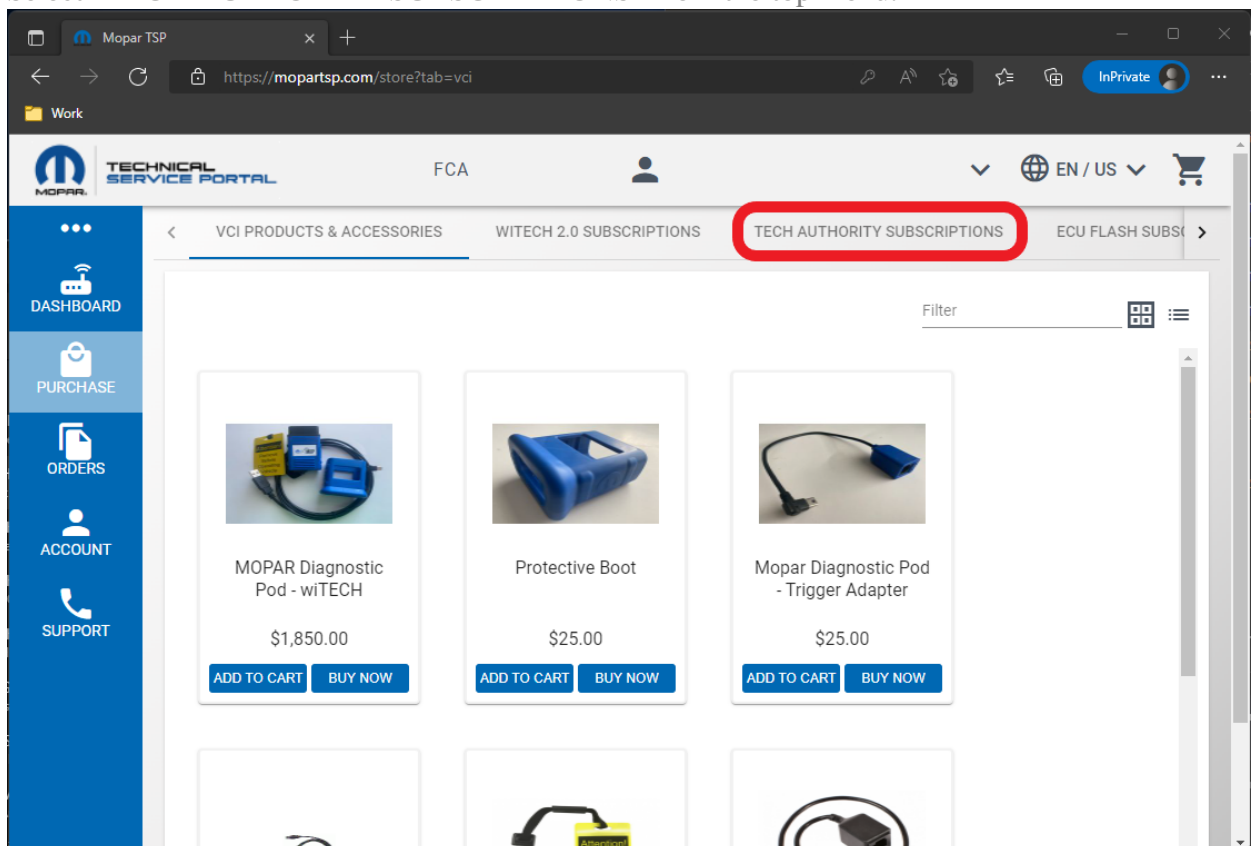
3. Enter your login credentials and select “LOGIN”.
4. If required, complete the 2 Step challenge, and select “CONFIRM”.



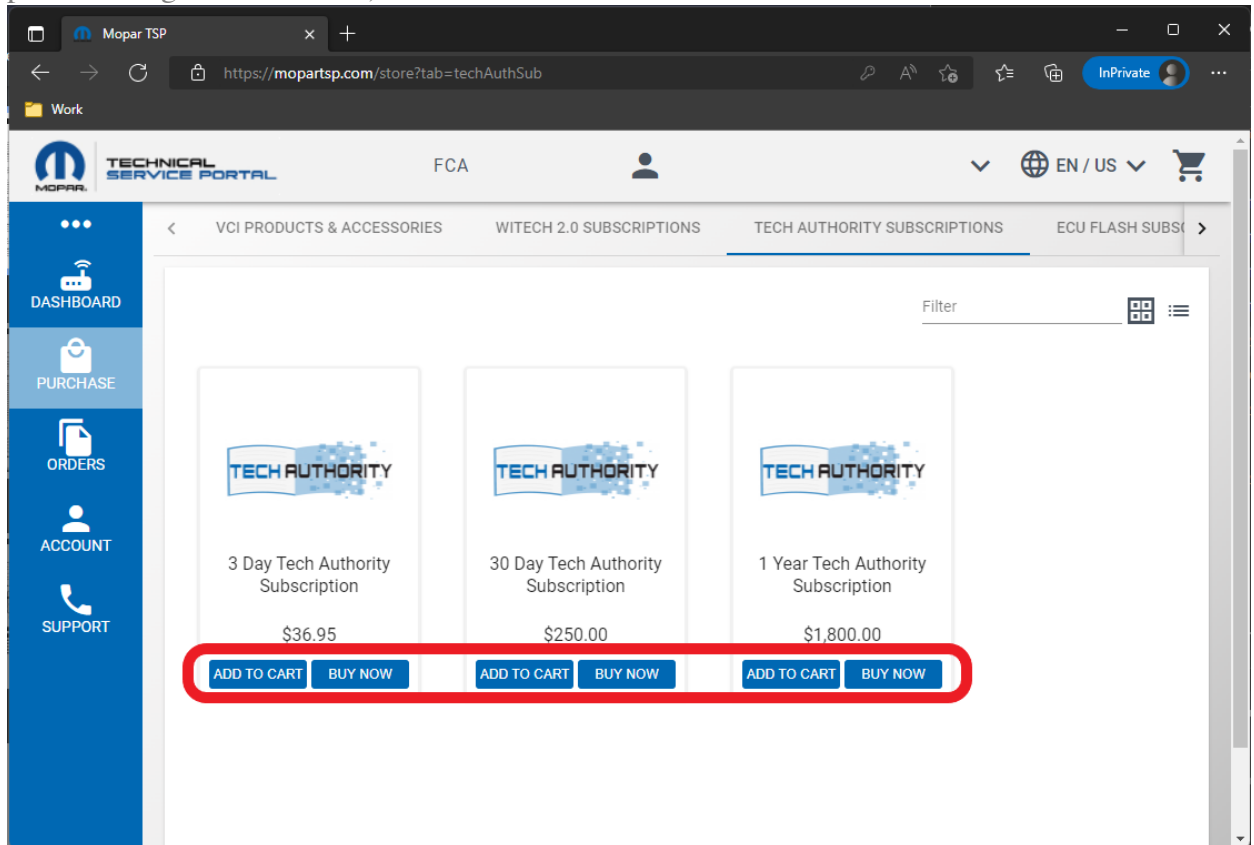
5. Select “PURCHASE” from the left menu.



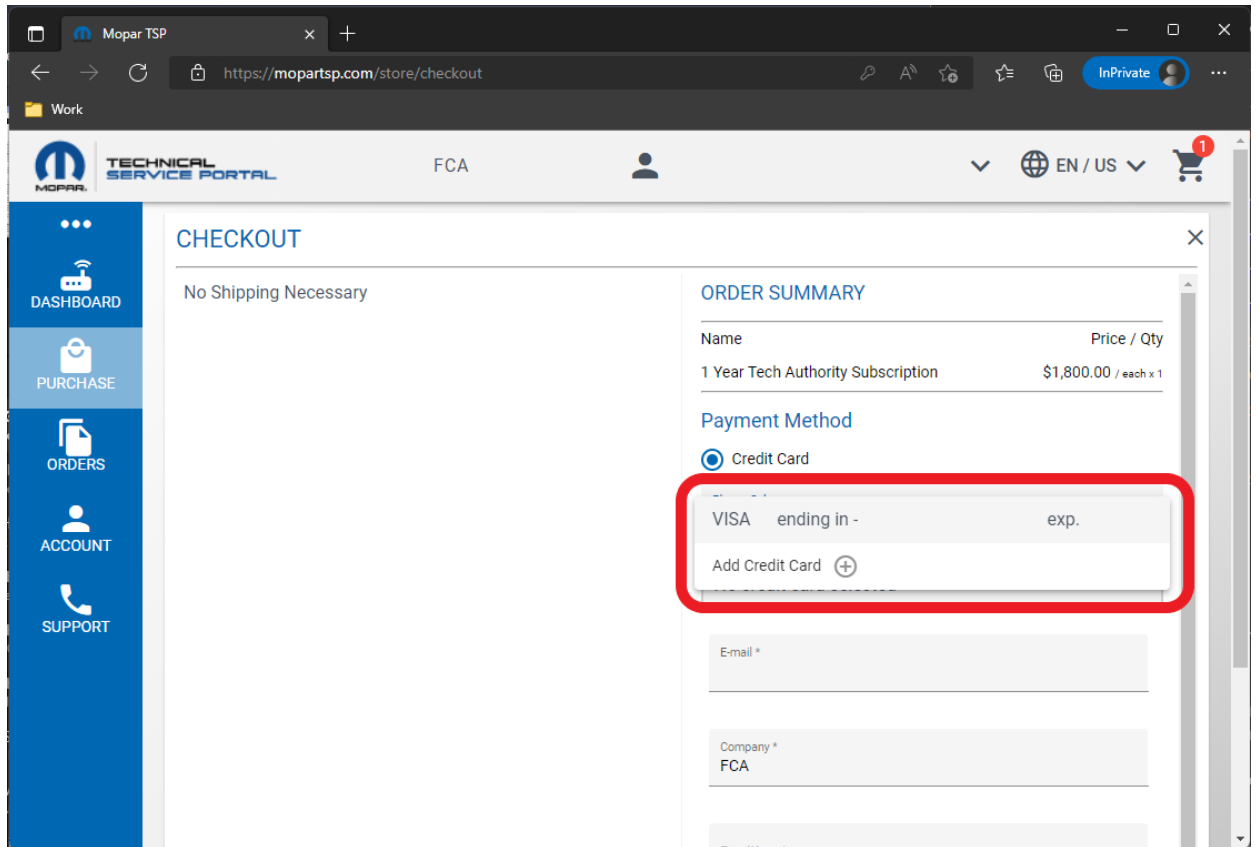
6. Select “TECH AUTHORITY SUBSCRIPTIONS” from the top menu.



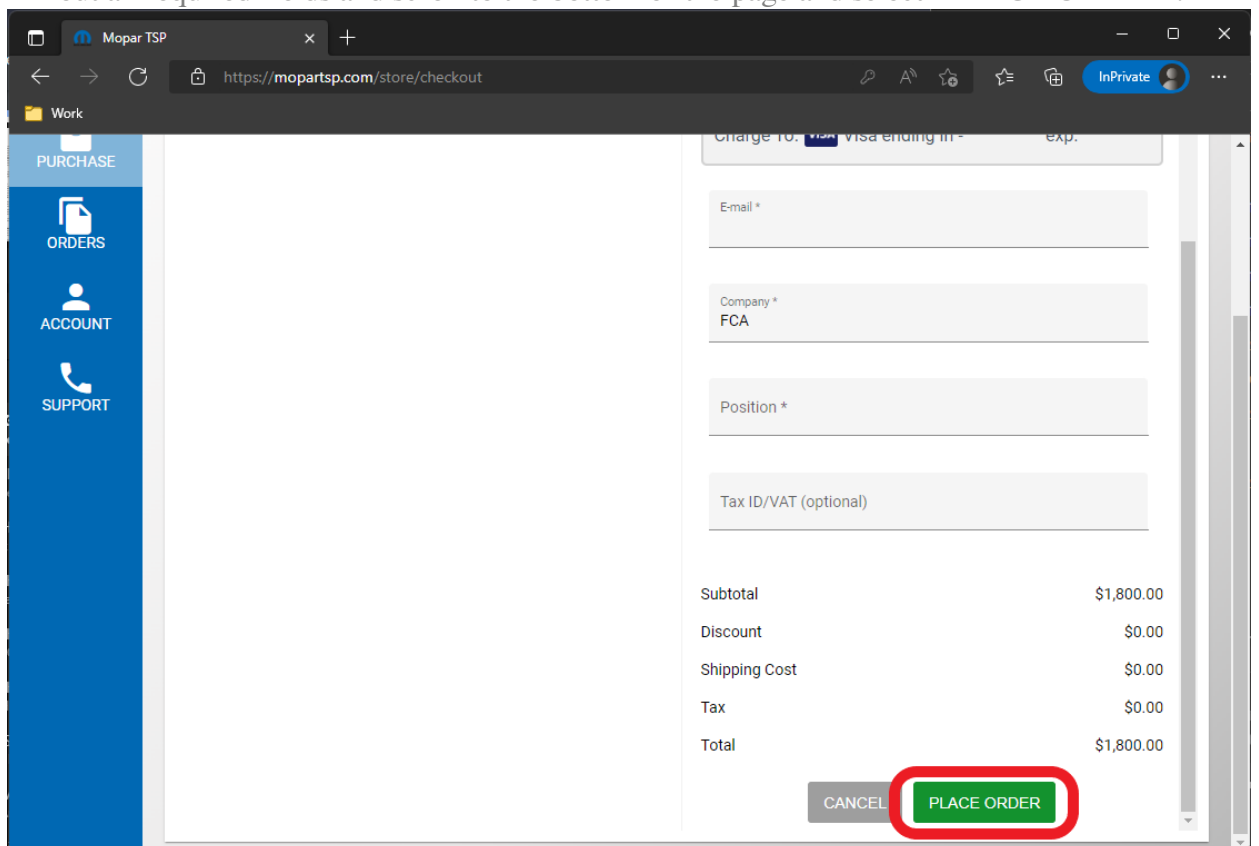
7. 3-Day, 30-Day, or 1-Year TechAuthority subscriptions are available. Select the desired subscription and select “ADD TO CART” or “BUY NOW”. (This article will complete the process using “BUY NOW”.)



8. Select an existing credit card or complete the steps to add a new credit card.

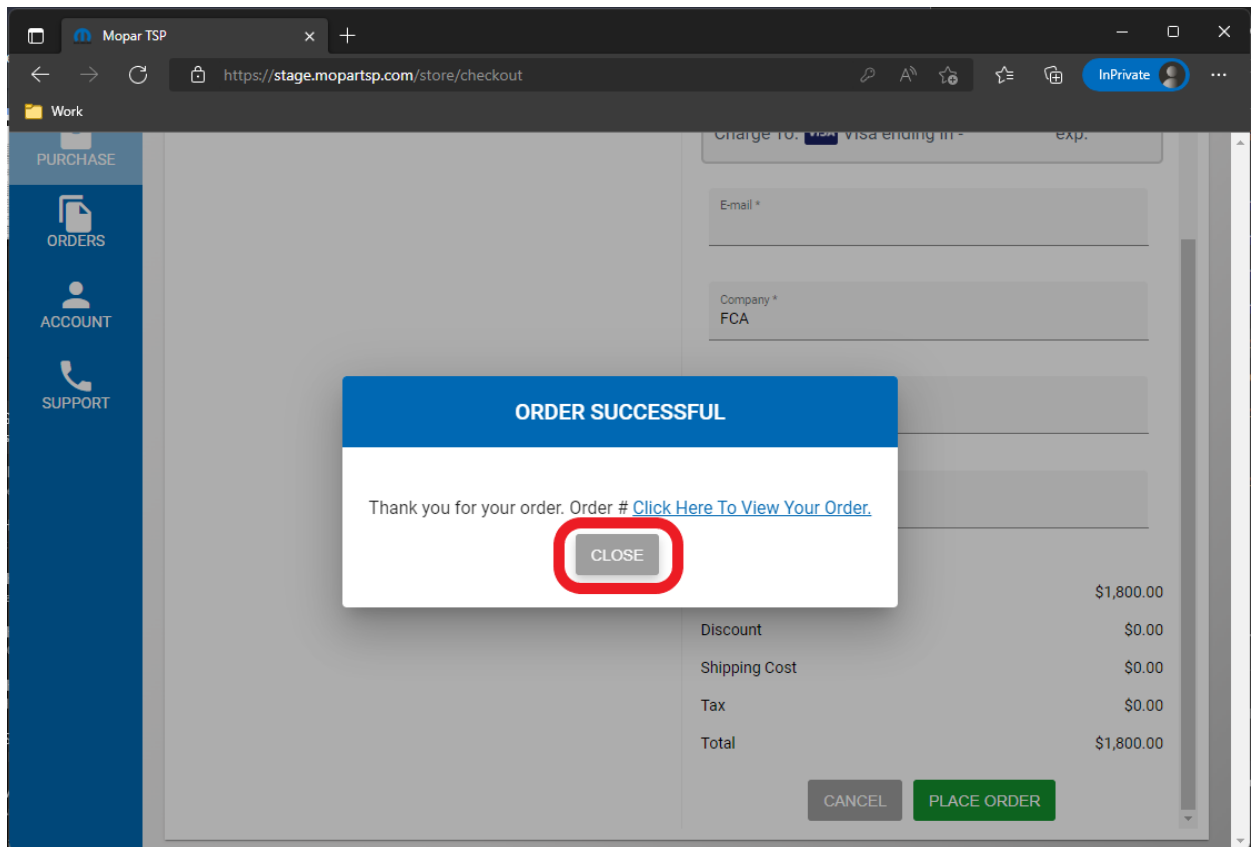


9. Fill out all required fields and scroll to the bottom of the page and select “PLACE ORDER”.

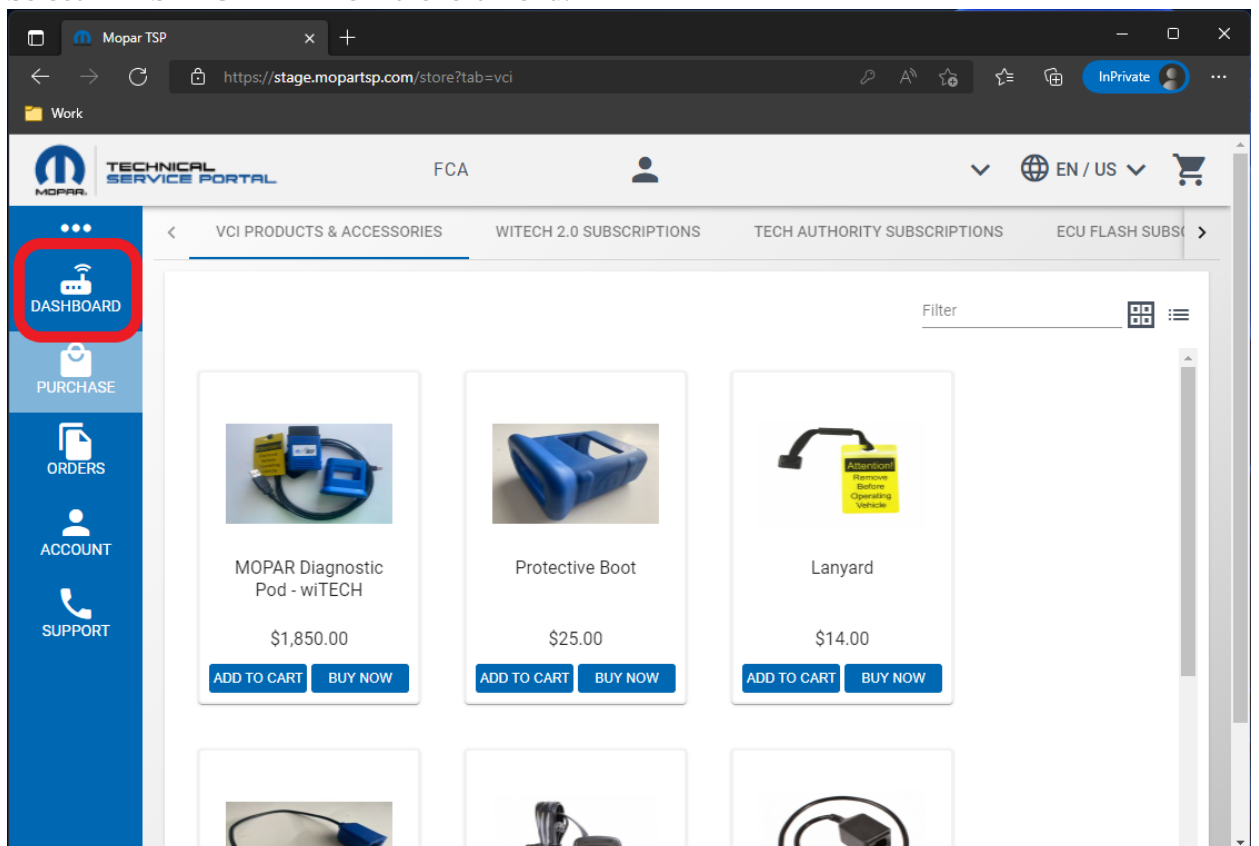


10. The ORDER SUCCESSFUL prompt displays. Select “CLOSE”.

NOTE: The process is not complete after the order is purchased. The purchased TechAuthority subscription must be assigned to a user. Continue to the next steps to assign the purchased TechAuthority subscription to a user.



11. Select "DASHBOARD" from the left menu.



12. Select “TECH AUTHORITY SUBSCRIPTIONS” from the top menu.

The screenshot shows the Mopar TSP Technical Service Portal interface. The top navigation bar includes the Mopar logo, 'TECHNICAL SERVICE PORTAL', 'FCA', a user profile icon, and language/region settings (EN / US). Below this, a secondary navigation bar contains tabs for 'DEVICES', 'WITECH 2.0 SUBSCRIPTIONS', 'TECH AUTHORITY SUBSCRIPTIONS' (highlighted with a red rectangle), and 'ECU FLASH SUBSCRIPTIONS'. The left sidebar lists navigation options: DASHBOARD, PURCHASE, ORDERS, ACCOUNT, and SUPPORT. The main content area is titled 'Diagnostic Devices' and features a 'Filter' input field, a 'REGISTER NEW DEVICE' button, and a table of subscriptions.

| ALIAS | DEVICE TYPE | SERIAL NUMBER | SUBSCRIPTION | WARRANTY |
|-------|-------------|---------------|--------------|----------|
| N/A | microPod II | WSP- | ACTIVE | N/A |

Below the table, there is a pagination control showing 'Items per page: 10' and '1 - 1 of 1'. A detailed view for the 'WSP-' subscription is shown below the table, including an 'ALIAS: N/A' field with an 'EDIT' button, and a 'Warranty Expiration Date' field with a 'Subscription' dropdown menu set to 'Active'.

13. Select the purchased TechAuthority subscription from the subscription table on the left, then select a user from the “Select a User” dropdown on the right, then select the “ASSIGN” button.

NOTE: The TechAuthority subscription is active when assigned to a user and the expiration timer starts at when the subscription is assigned to a user.

Mopar TSP

https://stage.mopartsp.com/diagnostic/techAuthority?tab=techAuthority&uuid=52aa82e...

Work

TECHNICAL SERVICE PORTAL

FCA

EN / US

DEVICES WITECH 2.0 SUBSCRIPTIONS TECH AUTHORITY SUBSCRIPTIONS ECU FLASH SUBSCRIPTIONS

Tech Authority Subscriptions

Filter

| SUBSCRIPTION | PURCHASE DATE | STATUS | FIELD USER | EXPIRES |
|---------------------|---------------|------------|------------|------------|
| Annual Subscription | 05/27/22 | UNASSIGNED | N/A | UNASSIGNED |
| Annual Subscription | 08/09/21 | UNASSIGNED | N/A | UNASSIGNED |
| Annual Subscription | 06/07/22 | UNASSIGNED | N/A | UNASSIGNED |

Items per page: 10 1 - 3 of 3

Subscription has not been assigned.

Please select a field user to assign the Subscription.

FIELD USER

@external.fcagroup.com

ASSIGN

Please contact the Support Team with any questions.

14. In the subscription table on the left, verify the subscription is Active and assigned to a user.

Mopar TSP

https://stage.mopartsp.com/diagnostic/techAuthority?tab=techAuthority&uuid=52aa82e...

Work

TECHNICAL SERVICE PORTAL

FCA

EN / US

DEVICES WITECH 2.0 SUBSCRIPTIONS TECH AUTHORITY SUBSCRIPTIONS ECU FLASH SUBSCRIPTIONS

Tech Authority Subscriptions

Filter

| SUBSCRIPTION | PURCHASE DATE | STATUS | FIELD USER | EXPIRES |
|---------------------|---------------|------------|------------------------|-------------|
| Annual Subscription | 05/27/22 | ACTIVE | @external.fcagroup.com | Jun 7, 2023 |
| Annual Subscription | 08/09/21 | UNASSIGNED | N/A | UNASSIGNED |
| Annual Subscription | 06/07/22 | UNASSIGNED | N/A | UNASSIGNED |

Items per page: 10 1 - 3 of 3

A Subscription has been assigned to this field user.

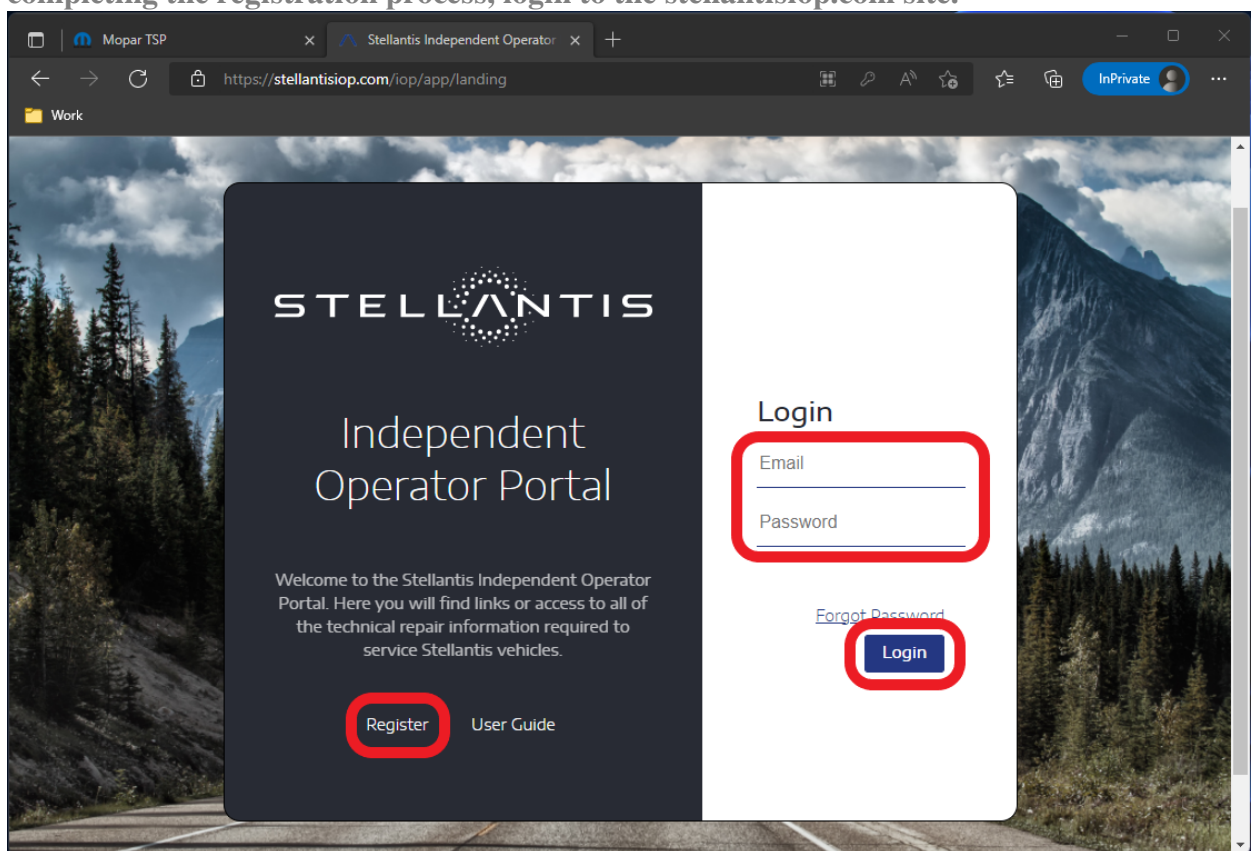
Please contact the Support Team with any questions.

15. The TechAuthority subscription can now be used in wiTECH 2.0 by the assigned user.

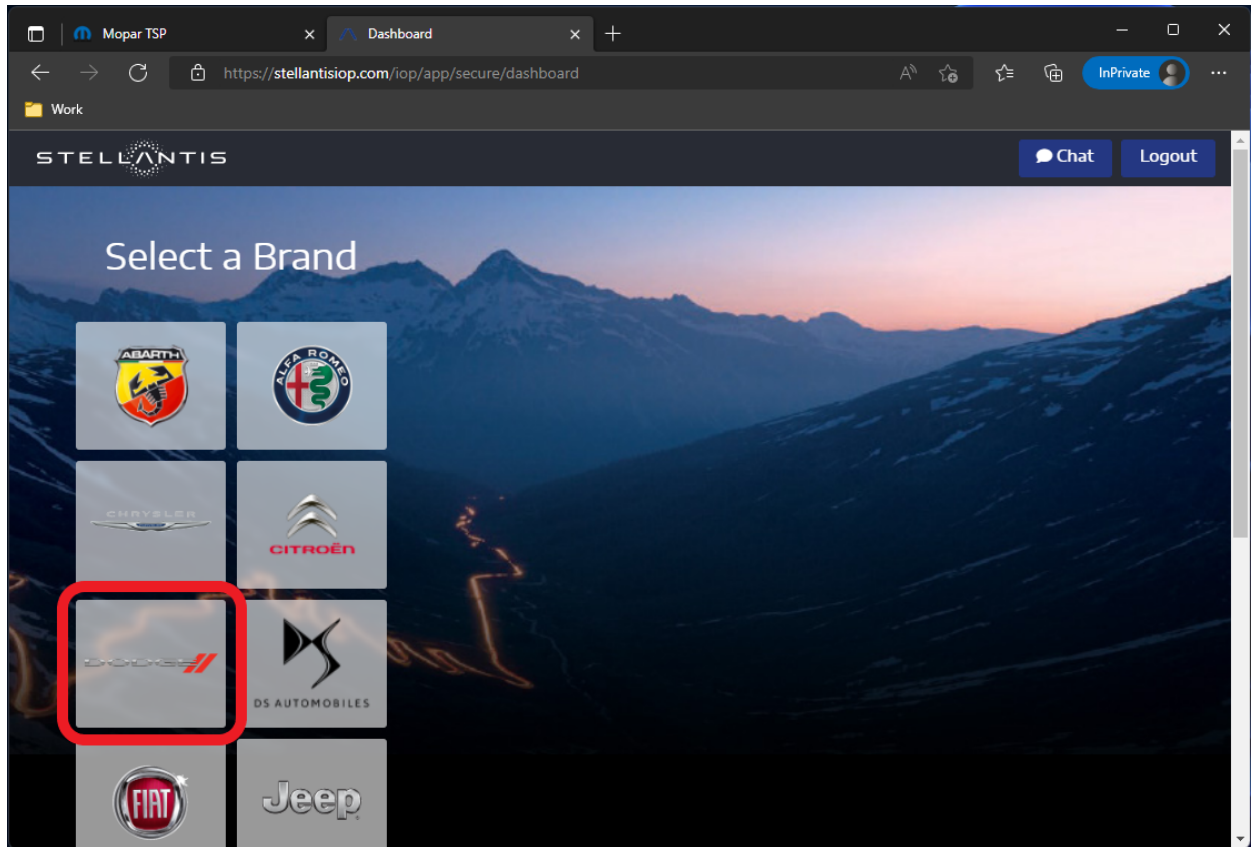
NOTE: TechAuthority subscriptions cannot be shared between users. Each wiTECH 2.0 user needing access to TechAuthority is required to have a separate subscription.

NOTE: The assigned wiTECH user will automatically have access to TechAuthority Services in wiTECH until the subscription expires. The user will not have to login to TechAuthority within wiTECH.

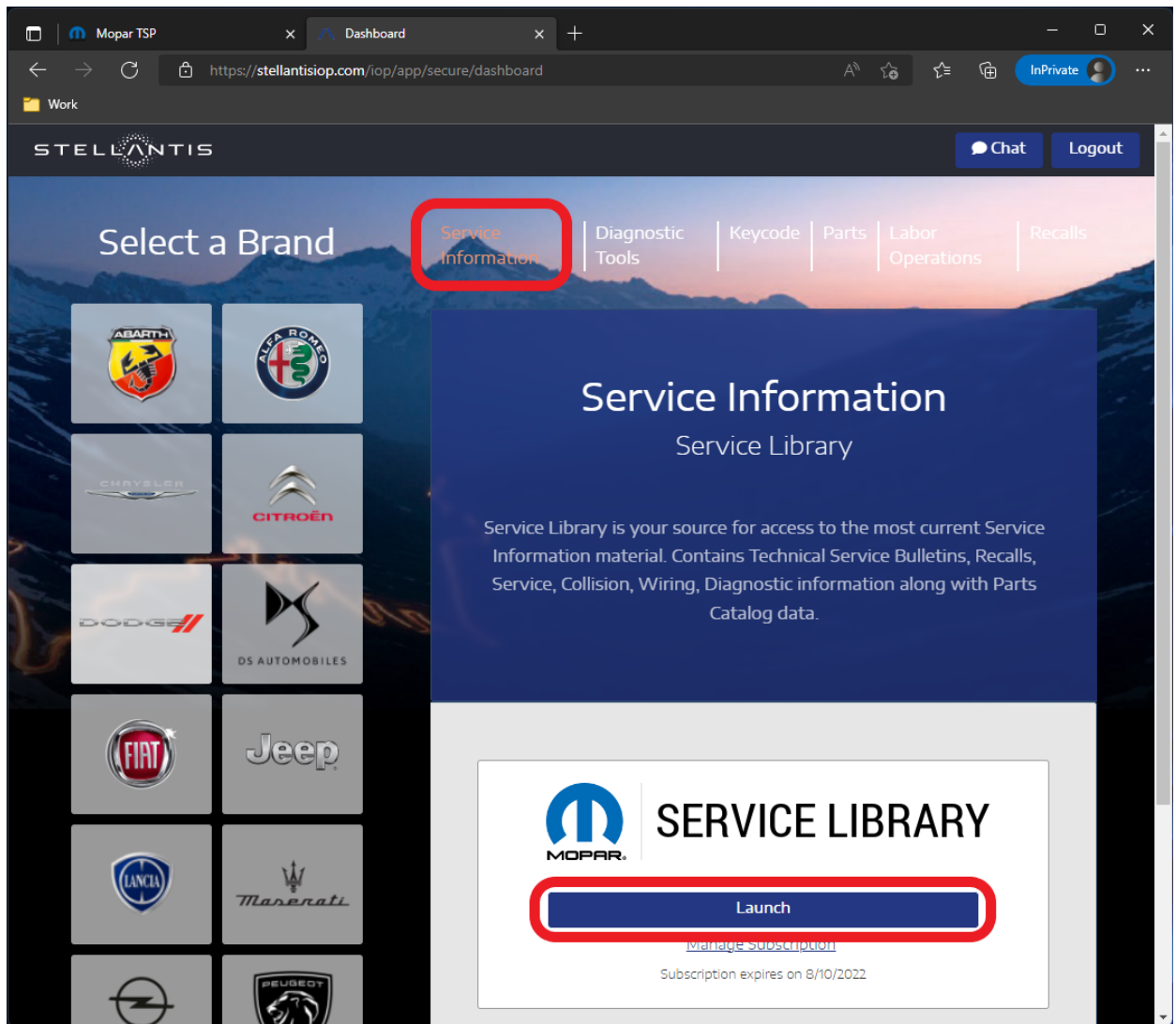
16. To access TechAuthority service information in Service Library, navigate to <https://stellantisiop.com/> and if necessary, register a new account using the same email address as used to login to the wiTECH 2.0 Okta page (<https://fcawitech.okta.com>). After completing the registration process, login to the stellantisiop.com site.



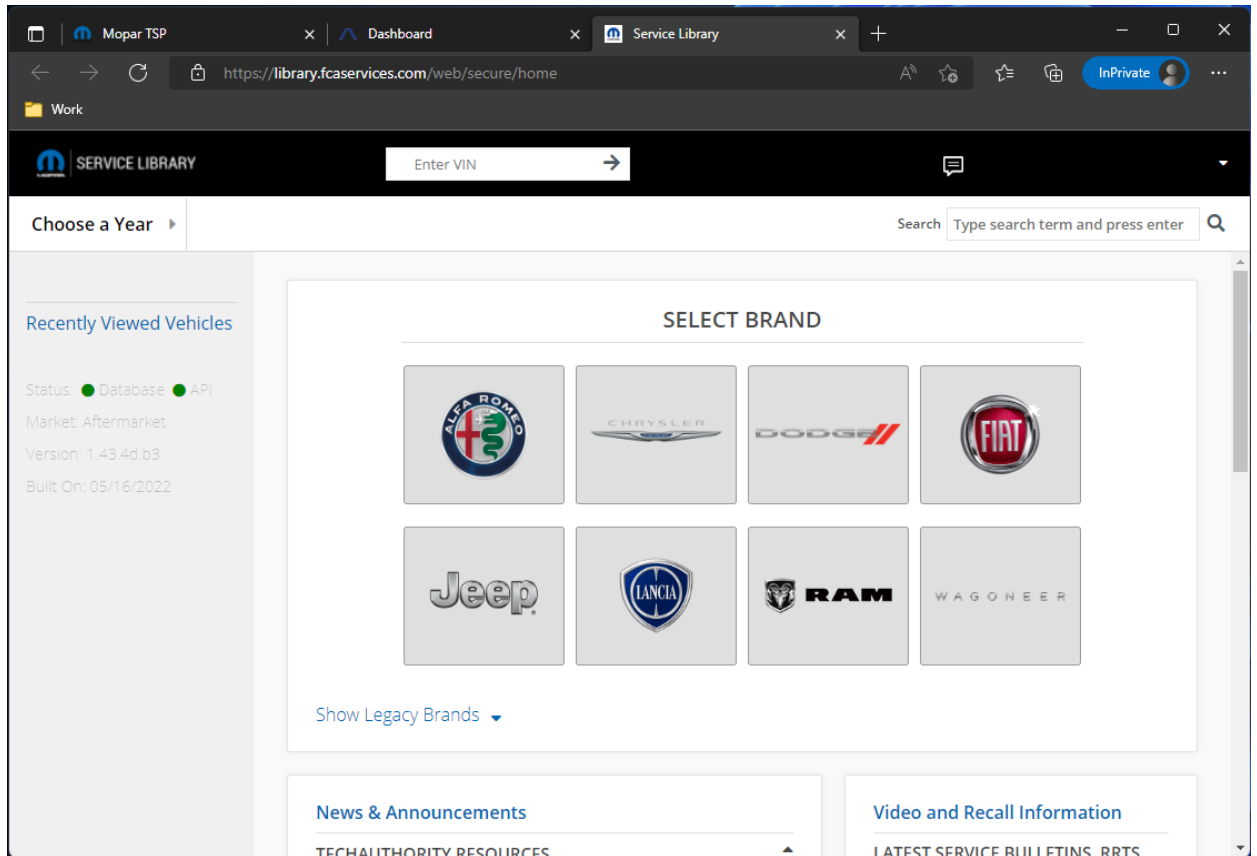
17. Select the brand.



18. Ensure “Service Information” is selected in the top menu, then the “Launch” button on the bottom of the Service Information page.



19. The user is logged into Service Library and has access to TechAuthority service information.



NOTE: If your TechAuthority email address does not match your wiTECH 2.0 Okta email address, please contact wiTECH Support at aftermarket.witech2@witechtools.com .

Online URL: <https://kb.fcawitech.com/article/7th-how-to-purchase-a-techauthority-subscription-aftermarket-646.html>