

7th - How-To Purchase a TechAuthority Subscription - Aftermarket

646 Chris Ordner Wed, Apr 17, 2024 [wiTECH 2.0 Public Articles - Aftermarket](#) 40140

For Aftermarket Users ONLY

Aftermarket Setup Process:

For a video version of the Aftermarket wiTECH 2.0 Setup Process, please see [Video - How To Setup wiTECH 2.0 For Aftermarket Users](#) .

[1st - Getting Started with wiTECH 2.0 - Aftermarket](#)

[2nd - a - How-To Purchase a Vehicle Communications Interface \(VCI\) device - Aftermarket](#)

[2nd - b - How-To Register a Vehicle Communication Interface \(VCI\) Device to Your Account - Aftermarket](#)

[2nd - c - Registering a J2534 Device - Aftermarket](#)

[3rd - How-To Purchase and Assign a wiTECH 2.0 Subscription and Assign Users - Aftermarket](#)

[4th - How-To Setup Okta MFA for New Users - Aftermarket.](#)

[5th - How-To Setup Your Vehicle Communication Interface \(VCI\) Device - Aftermarket](#)

[6th - How-To Configure Wireless on a Vehicle Communication Interface \(VCI\) Device - Aftermarket](#)

[7th - How-To Purchase a TechAuthority Subscription - Aftermarket \(this article\)](#)

6th - How-To Purchase a TechAuthority Subscription - Aftermarket

Introduction

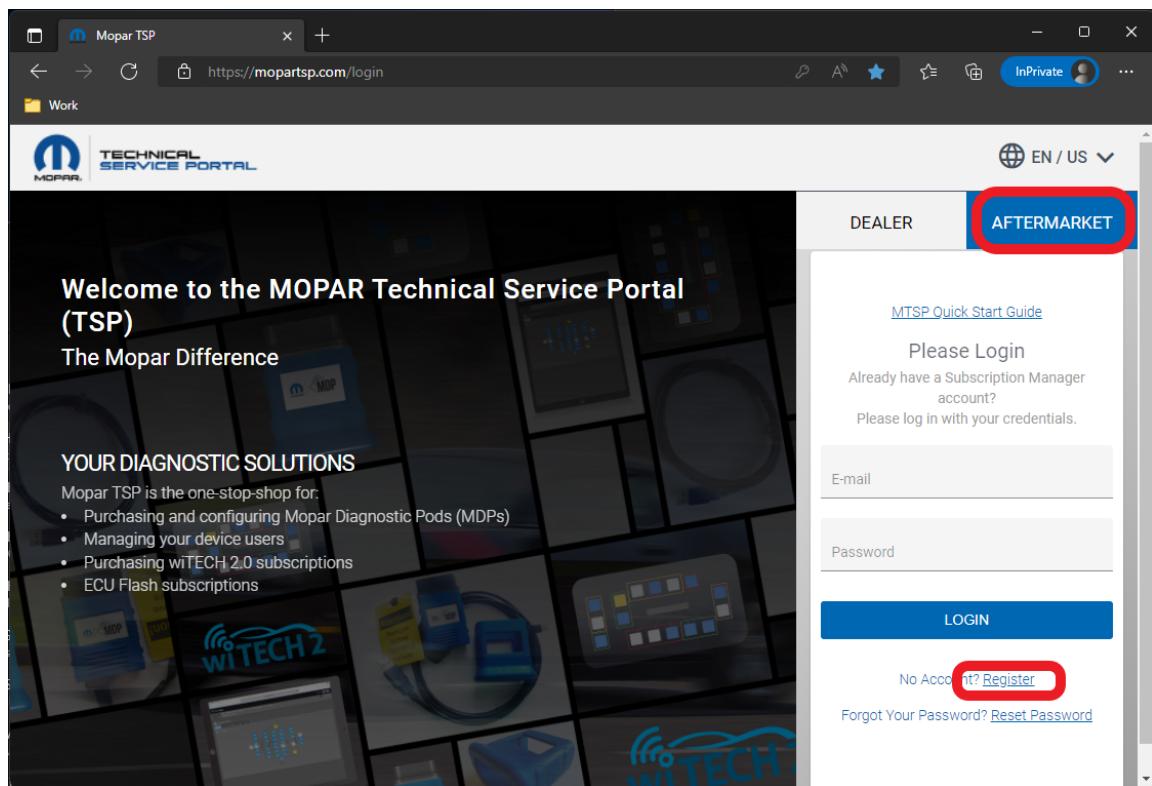
This article demonstrates the steps required to purchase a TechAuthority subscription. TechAuthority grants the user access to service information in Service Library and is required for some functionality of the wiTECH 2.0 application.

NOTE: TechAuthority subscriptions cannot be shared between users. Each wiTECH 2.0 user needing access to TechAuthority is required to have a separate subscription.

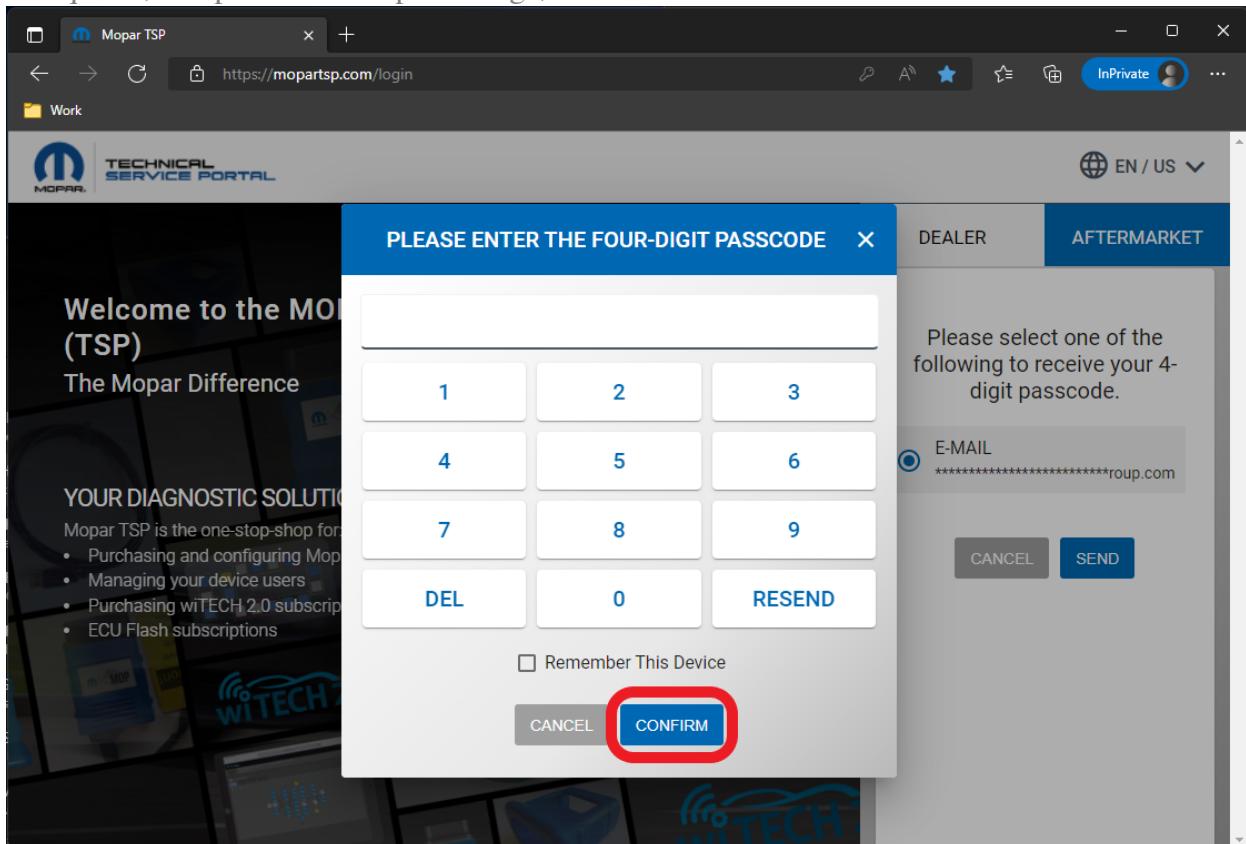
How-To Purchase a TechAuthority Subscription

1. Go to the Mopar Technical Service Portal website at: <https://mopartsp.com/>
2. Select "AFTERMARKET"
 1. If you don't already have a Mopar Technical Service Portal account, select the link to "Register" and complete the registration process.

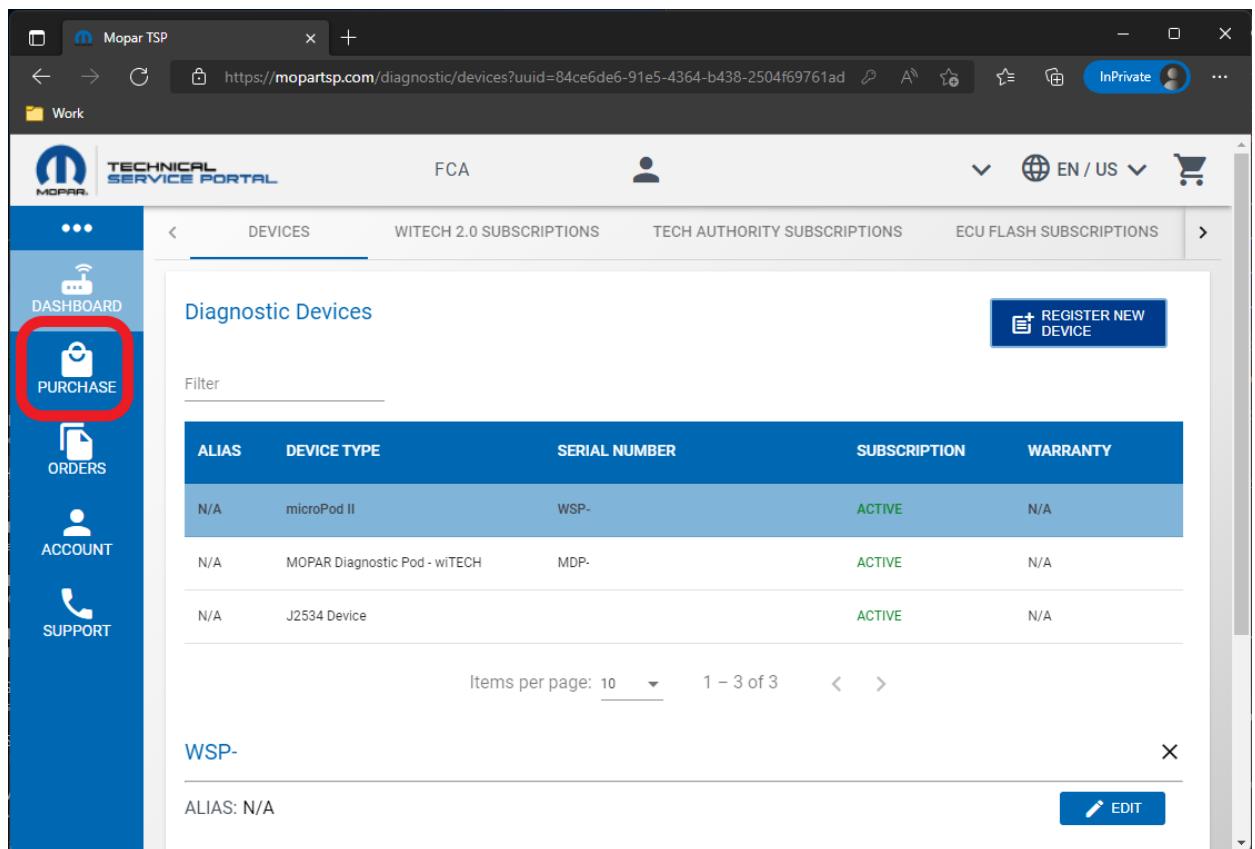
NOTE: To be able to assign TechAuthority subscriptions to existing wiTECH users, be sure to Login using the same email address as the wiTECH Mopar Technical Service Portal Account owner.



3. Enter your login credentials and select “LOGIN”.
4. If required, complete the 2 Step challenge, and select “CONFIRM”.



5. Select “PURCHASE” from the left menu.



Mopar TSP

https://mopartsp.com/diagnostic/devices?uuid=84ce6de6-91e5-4364-b438-2504f69761ad

Work

TECHNICAL SERVICE PORTAL

FCA

EN / US

DEVICES WITECH 2.0 SUBSCRIPTIONS TECH AUTHORITY SUBSCRIPTIONS ECU FLASH SUBSCRIPTIONS

REGISTER NEW DEVICE

DASHBOARD PURCHASE ORDERS ACCOUNT SUPPORT

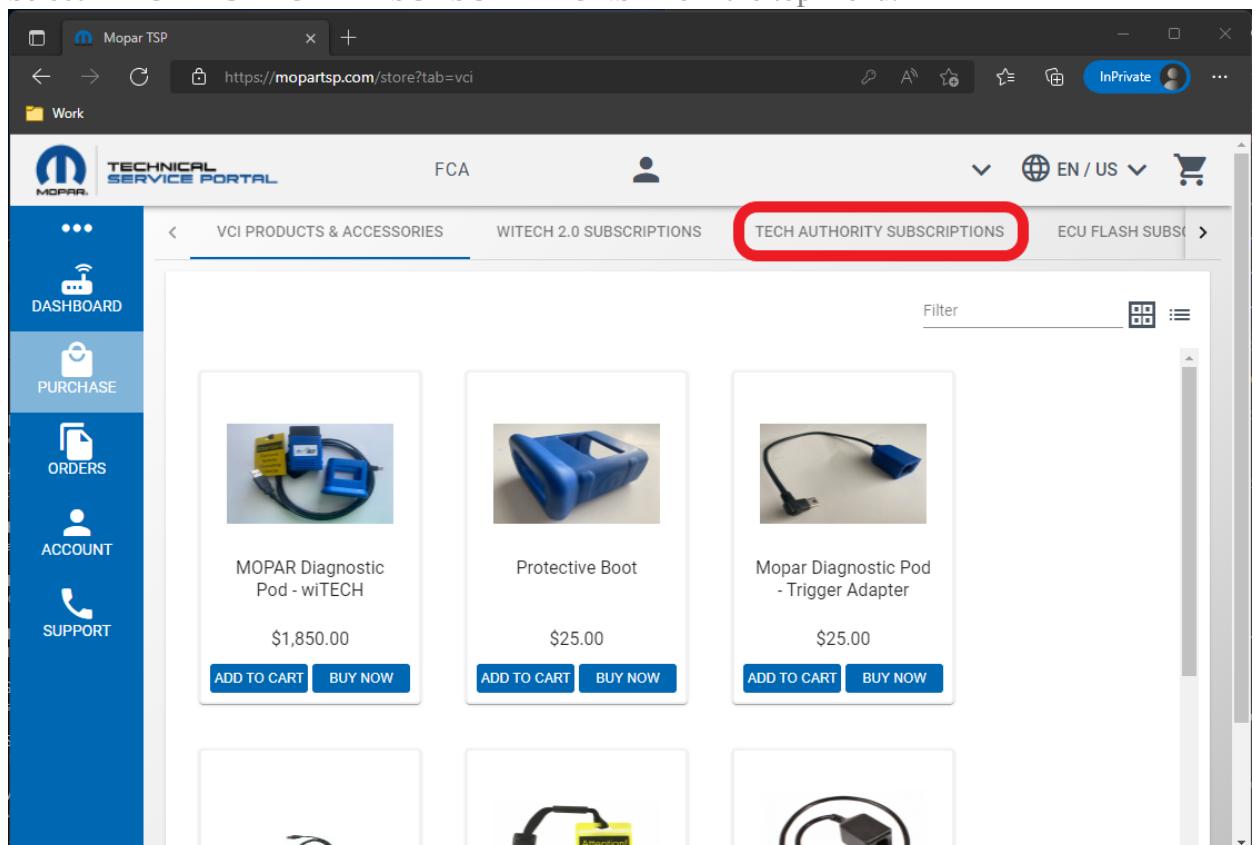
Diagnostic Devices

ALIAS	DEVICE TYPE	SERIAL NUMBER	SUBSCRIPTION	WARRANTY
N/A	microPod II	WSP-	ACTIVE	N/A
N/A	MOPAR Diagnostic Pod - wiTECH	MDP-	ACTIVE	N/A
N/A	J2534 Device		ACTIVE	N/A

Items per page: 10 1 – 3 of 3

WSP-
ALIAS: N/A EDIT

6. Select “TECH AUTHORITY SUBSCRIPTIONS” from the top menu.



Mopar TSP

https://mopartsp.com/store?tab=vci

Work

TECHNICAL SERVICE PORTAL

FCA

EN / US

VCI PRODUCTS & ACCESSORIES WITECH 2.0 SUBSCRIPTIONS TECH AUTHORITY SUBSCRIPTIONS ECU FLASH SUBSCRIPTIONS

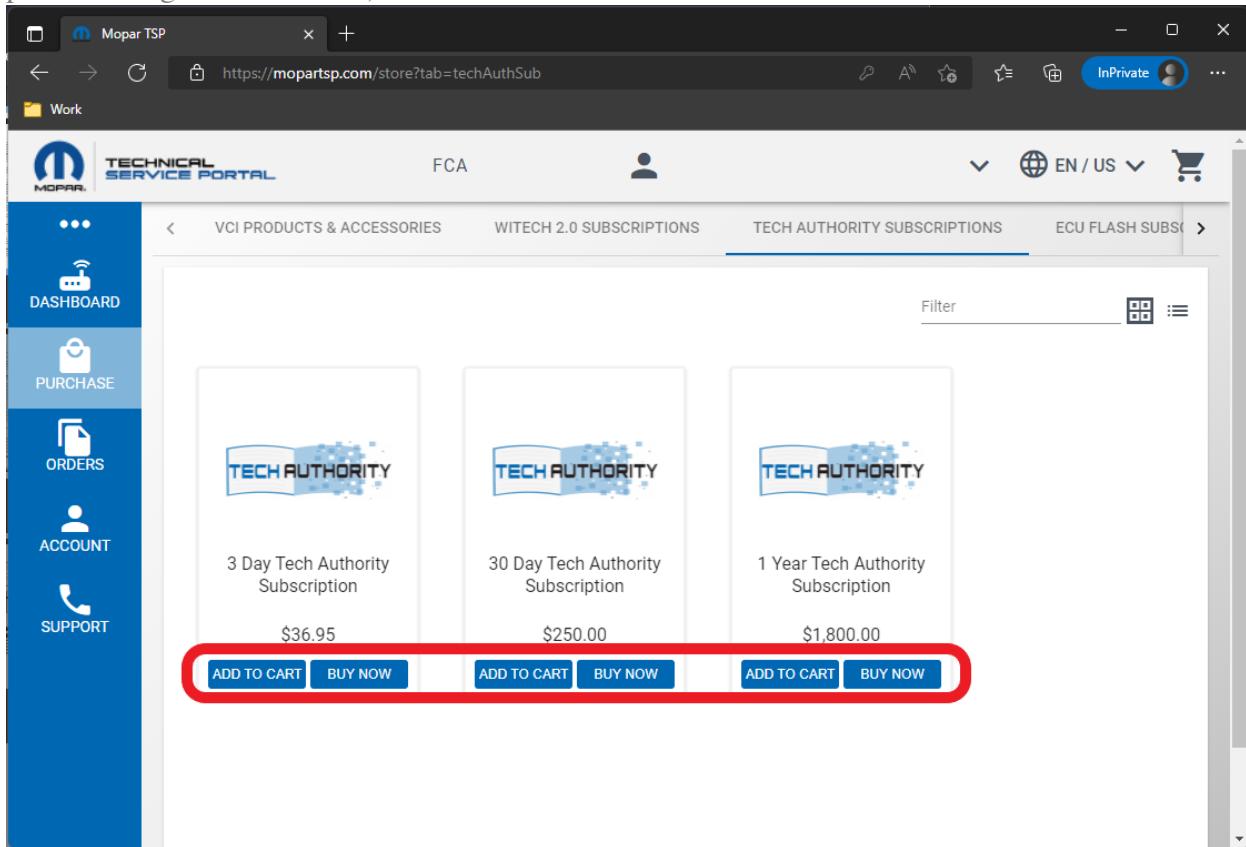
DASHBOARD PURCHASE ORDERS ACCOUNT SUPPORT

MOPAR Diagnostic Pod - wiTECH \$1,850.00 ADD TO CART BUY NOW

Protective Boot \$25.00 ADD TO CART BUY NOW

Mopar Diagnostic Pod - Trigger Adapter \$25.00 ADD TO CART BUY NOW

7. 3-Day, 30-Day, or 1-Year TechAuthority subscriptions are available. Select the desired subscription and select “ADD TO CART” or “BUY NOW”. (This article will complete the process using “BUY NOW”.)

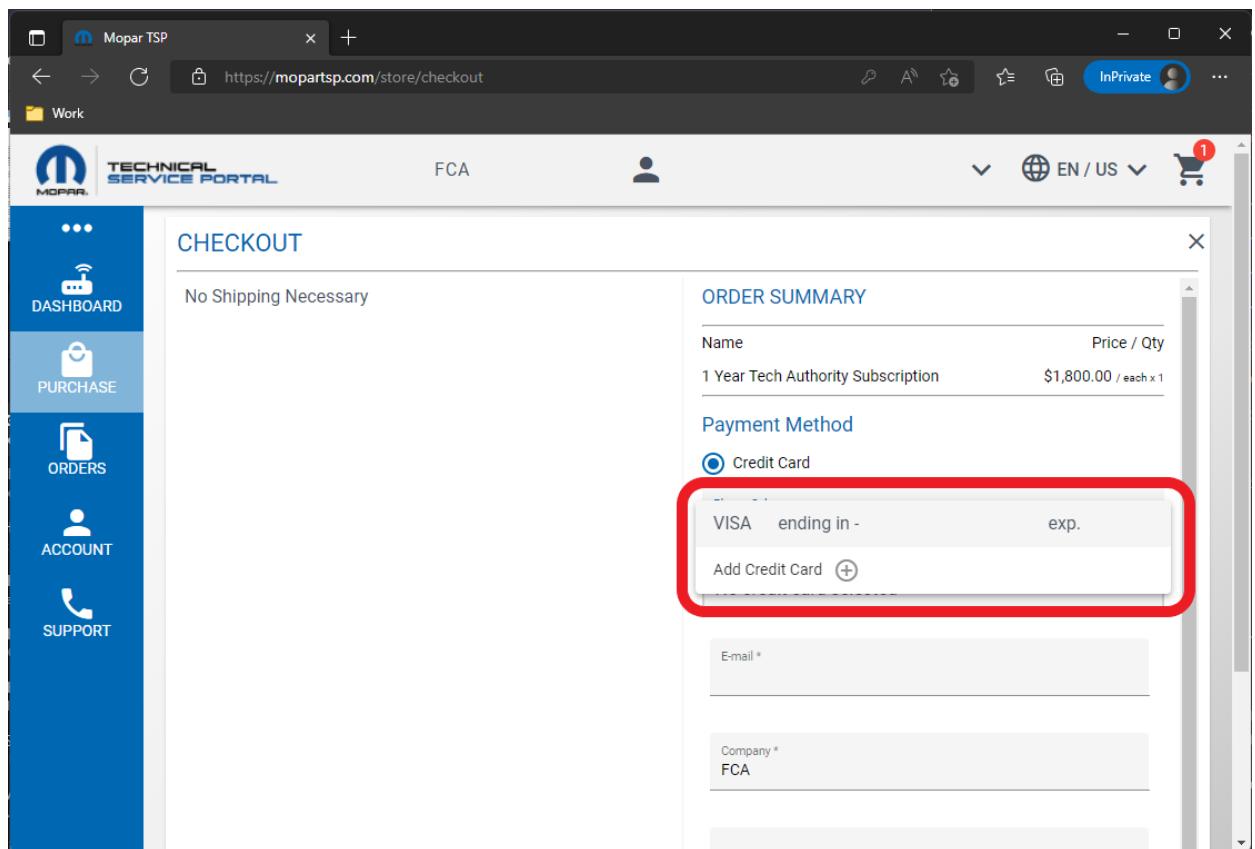


The screenshot shows the Mopar TSP Technical Service Portal. The left sidebar has a blue background with white icons and text: DASHBOARD, PURCHASE (selected), ORDERS, ACCOUNT, and SUPPORT. The main content area has a white background. At the top, there are tabs: VCI PRODUCTS & ACCESSORIES, WITECH 2.0 SUBSCRIPTIONS, TECH AUTHORITY SUBSCRIPTIONS (selected), and ECU FLASH SUBS. Below the tabs, there is a search bar with a 'Filter' button and a grid icon. Three subscription options are listed in a row:

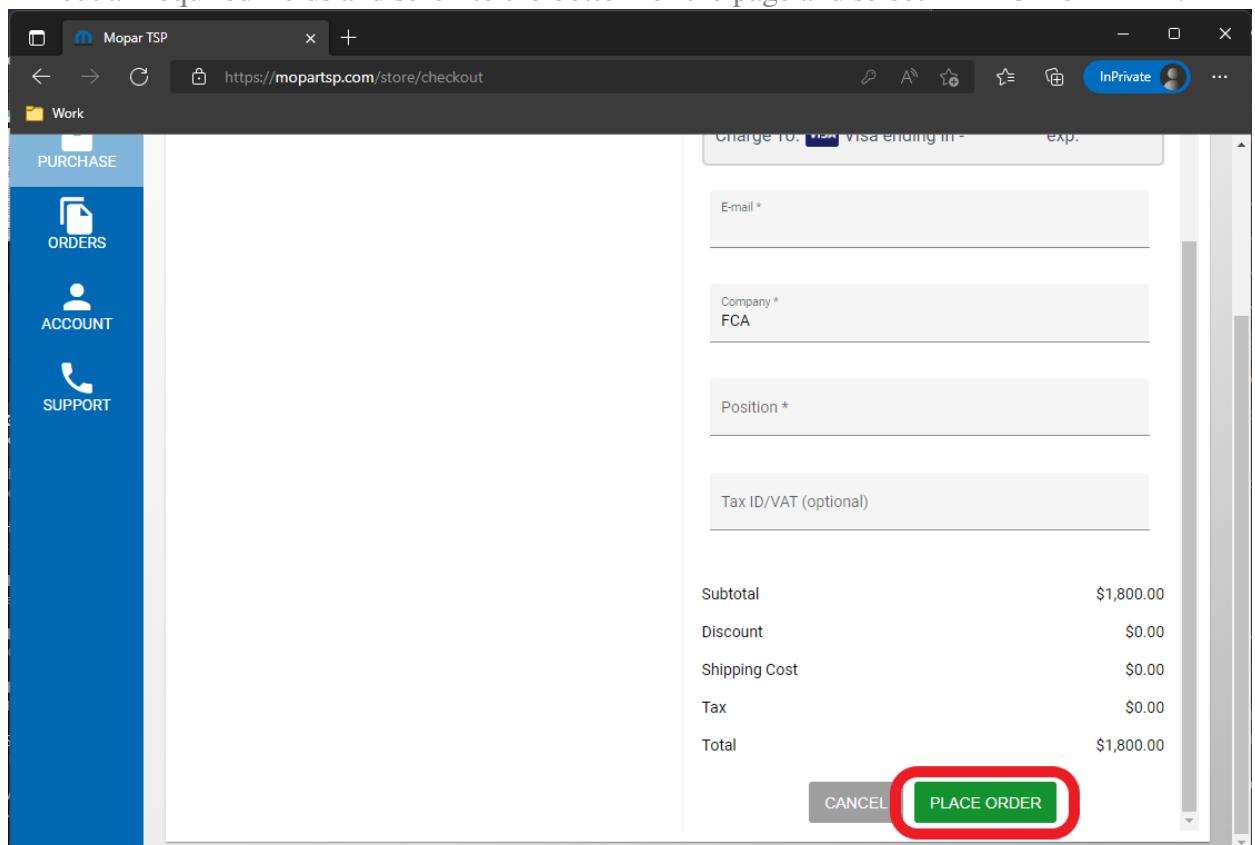
Subscription Type	Price	Actions
3 Day Tech Authority Subscription	\$36.95	ADD TO CART BUY NOW
30 Day Tech Authority Subscription	\$250.00	ADD TO CART BUY NOW
1 Year Tech Authority Subscription	\$1,800.00	ADD TO CART BUY NOW

The 'BUY NOW' buttons for all three options are highlighted with a red rounded rectangle.

8. Select an existing credit card or complete the steps to add a new credit card.

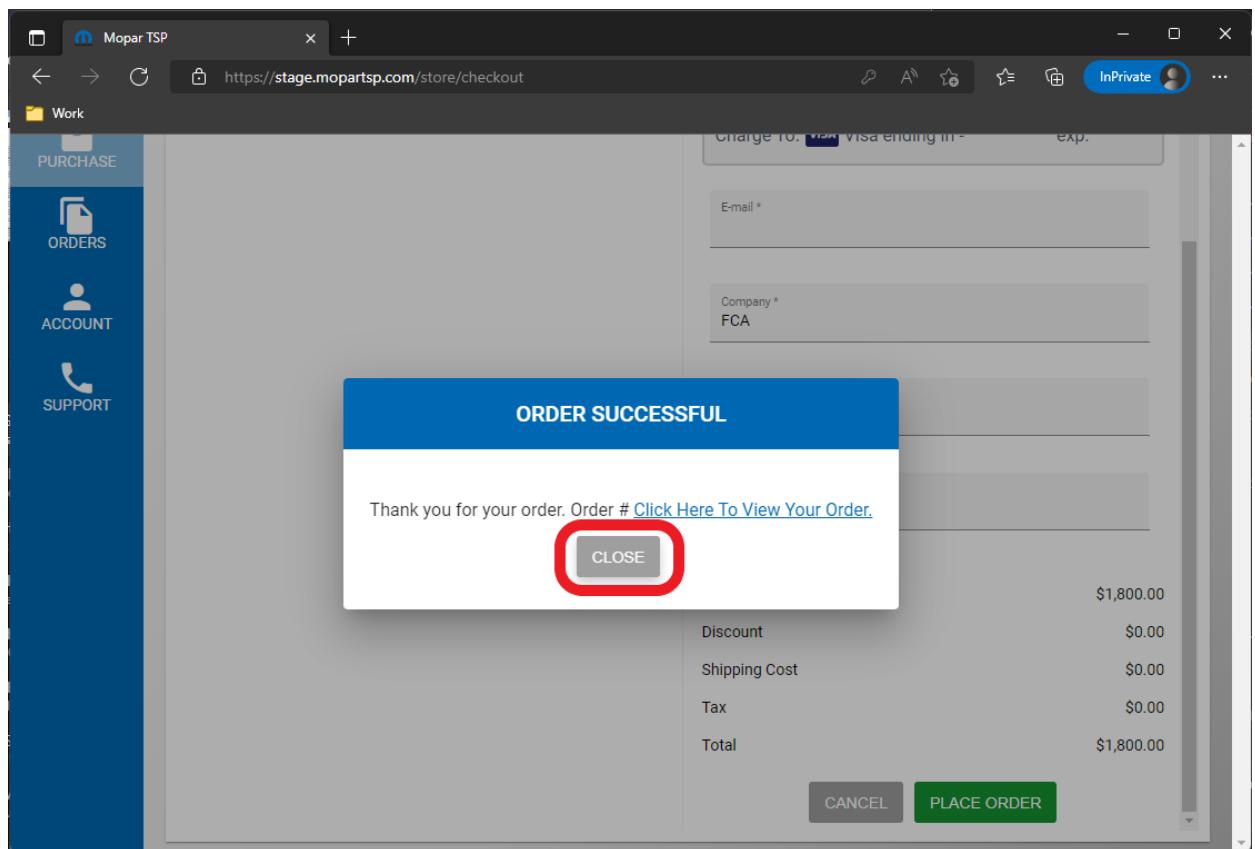


9. Fill out all required fields and scroll to the bottom of the page and select “PLACE ORDER”.

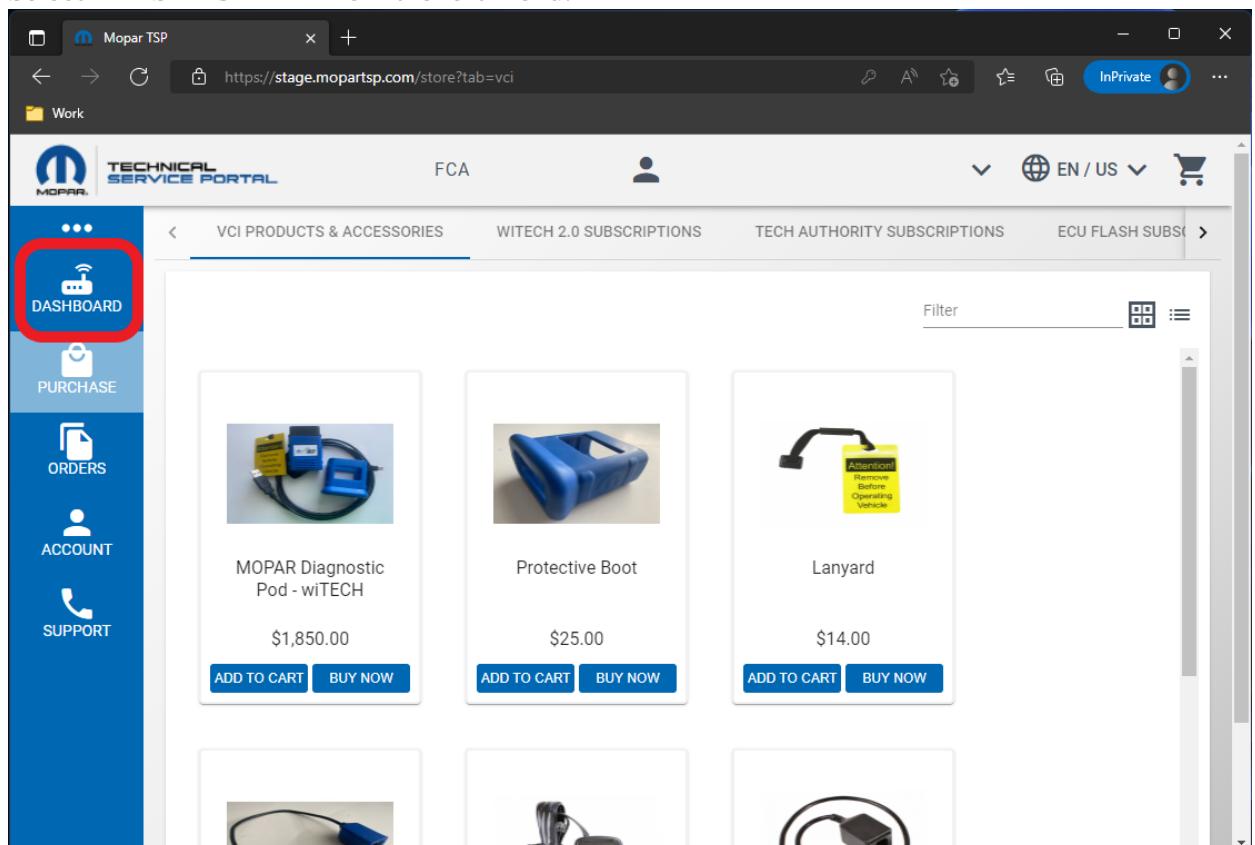


10. The ORDER SUCCESSFUL prompt displays. Select “CLOSE”.

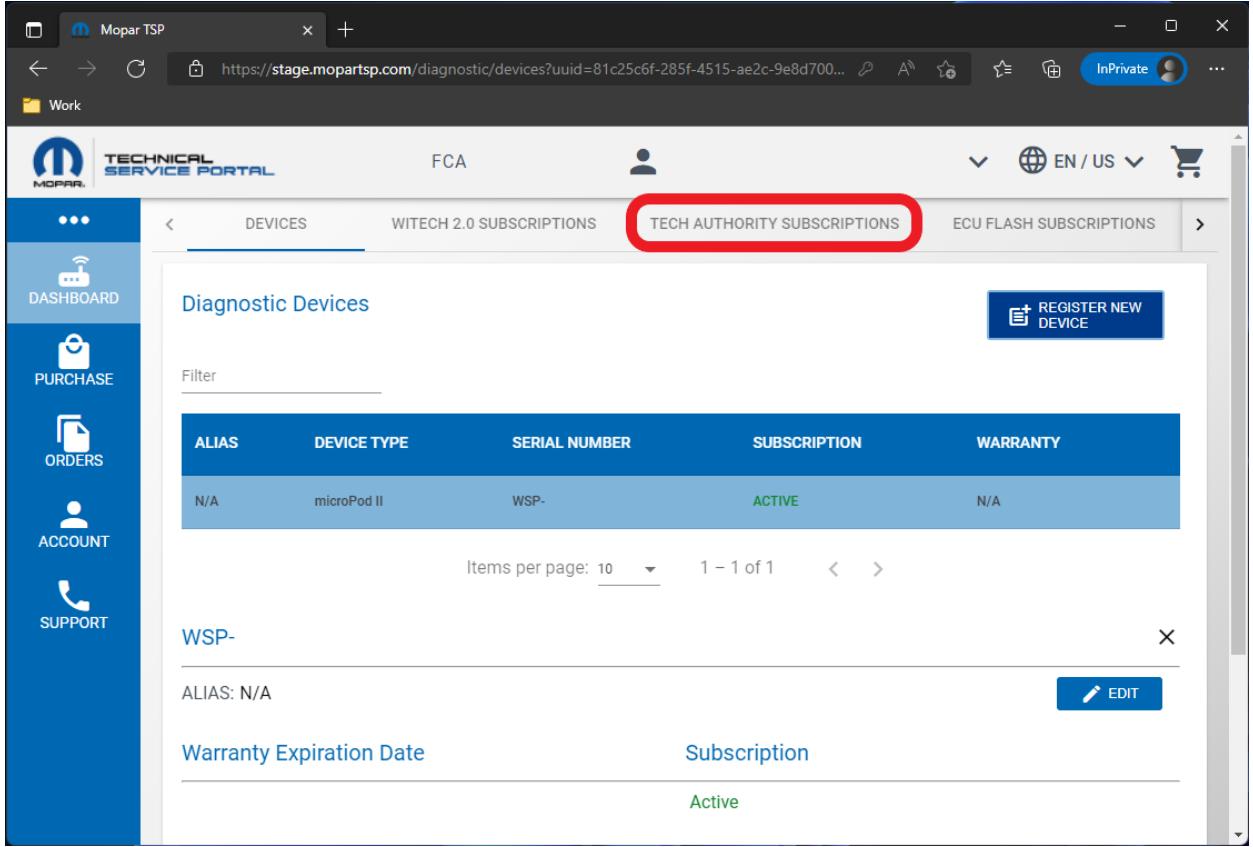
NOTE: The process is not complete after the order is purchased. The purchased TechAuthority subscription must be assigned to a user. Continue to the next steps to assign the purchased TechAuthority subscription to a user.



11. Select “DASHBOARD” from the left menu.

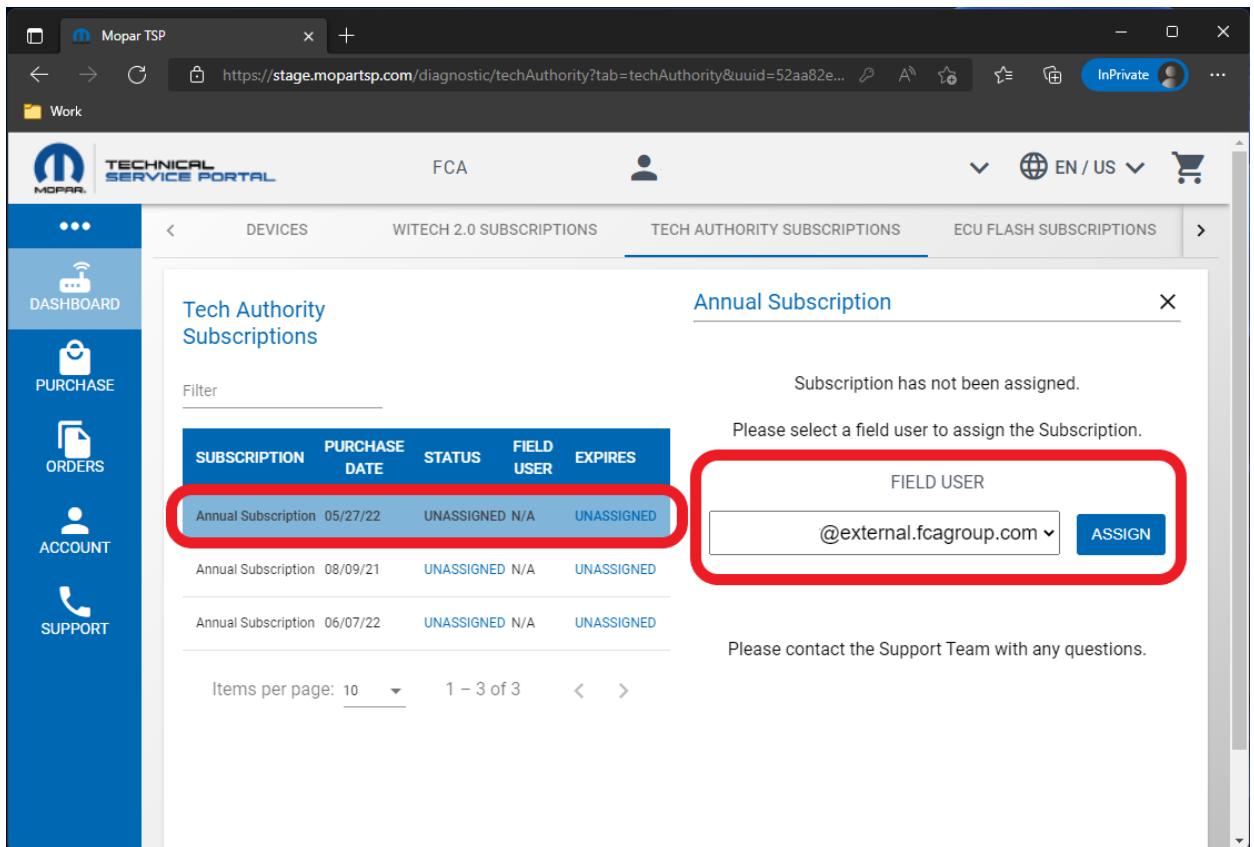


12. Select “TECH AUTHORITY SUBSCRIPTIONS” from the top menu.



The screenshot shows the Mopar TSP Technical Service Portal. The top navigation bar includes the Mopar logo, 'TECHNICAL SERVICE PORTAL', 'FCA', a user profile icon, and language settings ('EN / US'). Below the navigation is a horizontal menu with tabs: 'DEVICES' (selected), 'WITECH 2.0 SUBSCRIPTIONS', 'TECH AUTHORITY SUBSCRIPTIONS' (highlighted with a red box), and 'ECU FLASH SUBSCRIPTIONS'. The main content area is titled 'Diagnostic Devices' and contains a table with one row of data. The table columns are 'ALIAS', 'DEVICE TYPE', 'SERIAL NUMBER', 'SUBSCRIPTION', and 'WARRANTY'. The data row shows 'N/A' for ALIAS, 'microPod II' for DEVICE TYPE, 'WSP-' for SERIAL NUMBER, 'ACTIVE' for SUBSCRIPTION, and 'N/A' for WARRANTY. Below the table are pagination controls ('Items per page: 10', '1 – 1 of 1', navigation arrows) and a filter input ('WSP-'). To the right of the table is a 'REGISTER NEW DEVICE' button. At the bottom, there is a 'Warranty Expiration Date' field with 'Active' and an 'EDIT' button.

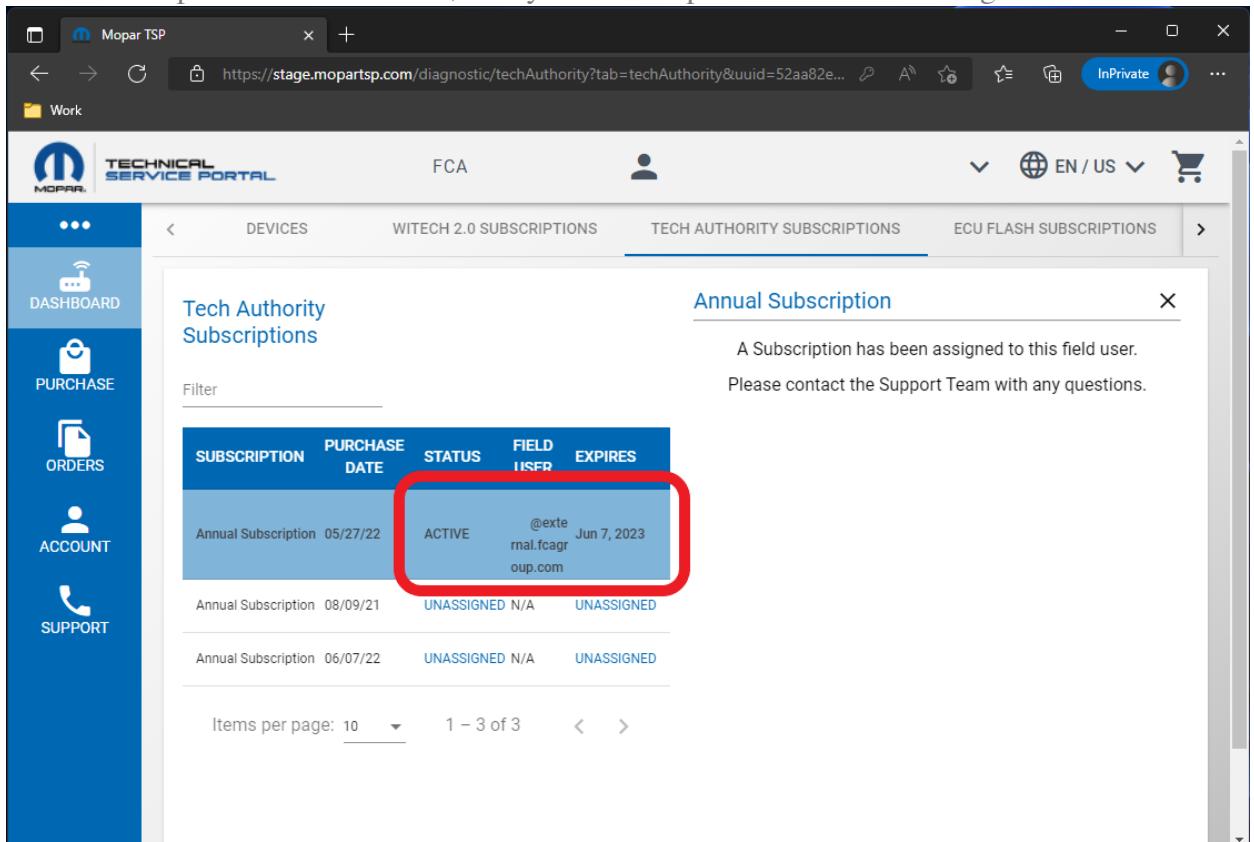
13. Select the purchased TechAuthority subscription from the subscription table on the left, then select a user from the “Select a User” dropdown on the right, then select the “ASSIGN” button.
NOTE: The TechAuthority subscription is active when assigned to a user and the expiration timer starts at when the subscription is assigned to a user.



The screenshot shows the 'TECHNICAL SERVICE PORTAL' interface. The left sidebar includes 'DASHBOARD', 'PURCHASE', 'ORDERS', 'ACCOUNT', and 'SUPPORT'. The main content area is titled 'Tech Authority Subscriptions' and shows a table of 'Annual Subscription' items. The first item in the table is highlighted with a red box. To the right of the table, a 'FIELD USER' dropdown is also highlighted with a red box, showing the value '@external.fcagroup.com'. A blue 'ASSIGN' button is to the right of the dropdown.

SUBSCRIPTION	PURCHASE DATE	STATUS	FIELD USER	EXPIRES
Annual Subscription	05/27/22	UNASSIGNED N/A	UNASSIGNED	
Annual Subscription	08/09/21	UNASSIGNED N/A	UNASSIGNED	
Annual Subscription	06/07/22	UNASSIGNED N/A	UNASSIGNED	

14. In the subscription table on the left, verify the subscription is Active and assigned to a user.



The screenshot shows the 'TECHNICAL SERVICE PORTAL' interface. The left sidebar includes 'DASHBOARD', 'PURCHASE', 'ORDERS', 'ACCOUNT', and 'SUPPORT'. The main content area is titled 'Tech Authority Subscriptions' and shows a table of 'Annual Subscription' items. The first item in the table is highlighted with a red box. The 'FIELD USER' column shows the value '@exte...'. A message above the table states 'A Subscription has been assigned to this field user. Please contact the Support Team with any questions.'

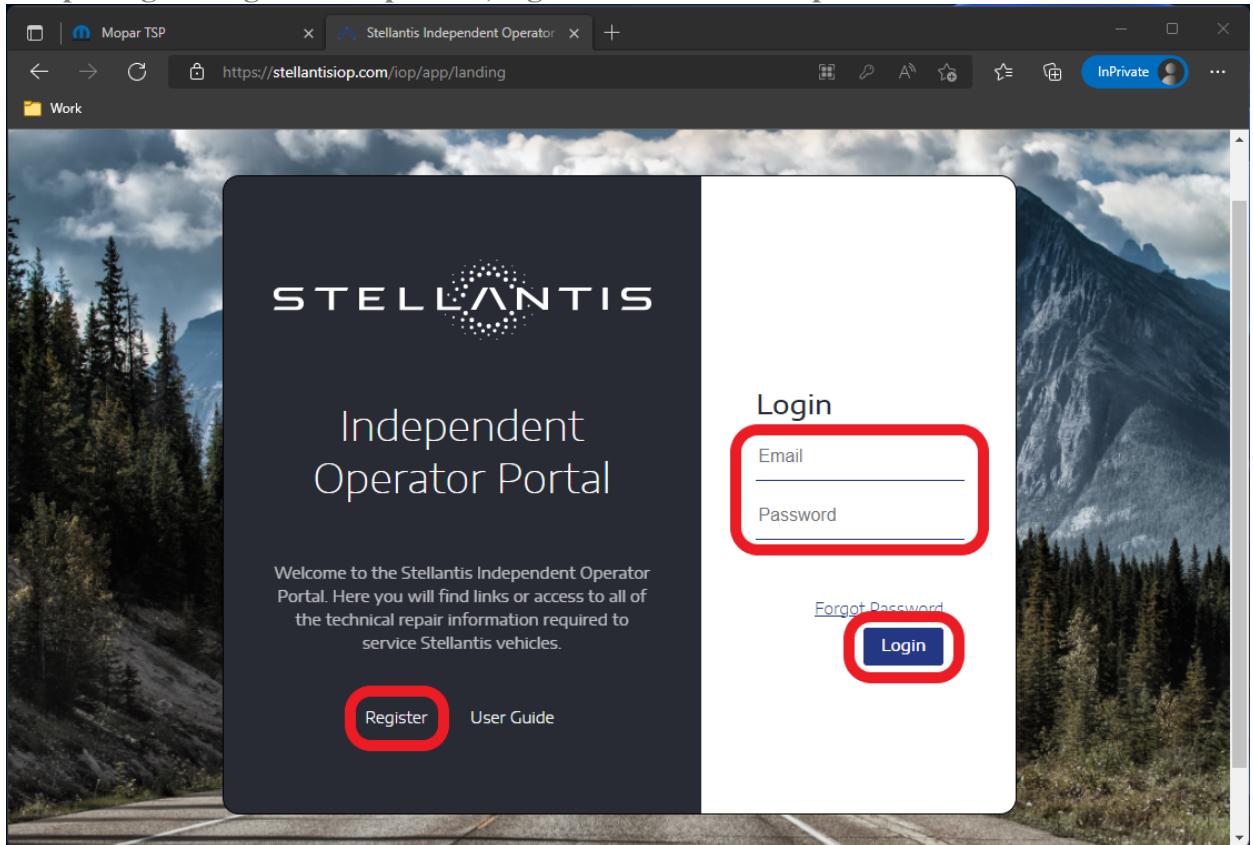
SUBSCRIPTION	PURCHASE DATE	STATUS	FIELD USER	EXPIRES
Annual Subscription	05/27/22	ACTIVE	@exte... rnal.fcagroup.com	Jun 7, 2023
Annual Subscription	08/09/21	UNASSIGNED N/A	UNASSIGNED	
Annual Subscription	06/07/22	UNASSIGNED N/A	UNASSIGNED	

15. The TechAuthority subscription can now be used in wiTECH 2.0 by the assigned user.

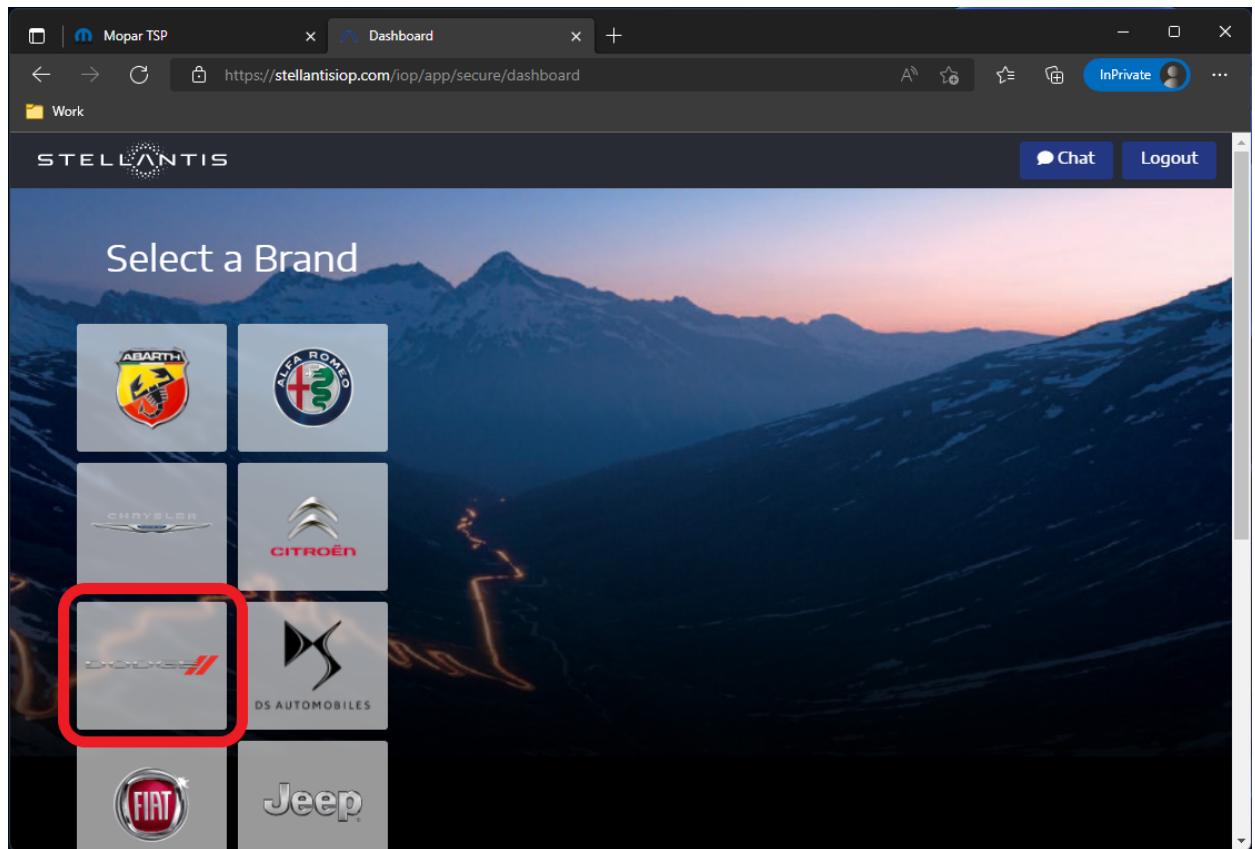
NOTE: TechAuthority subscriptions cannot be shared between users. Each wiTECH 2.0 user needing access to TechAuthority is required to have a separate subscription.

NOTE: The assigned wiTECH user will automatically have access to TechAuthority Services in wiTECH until the subscription expires. The user will not have to login to TechAuthority within wiTECH.

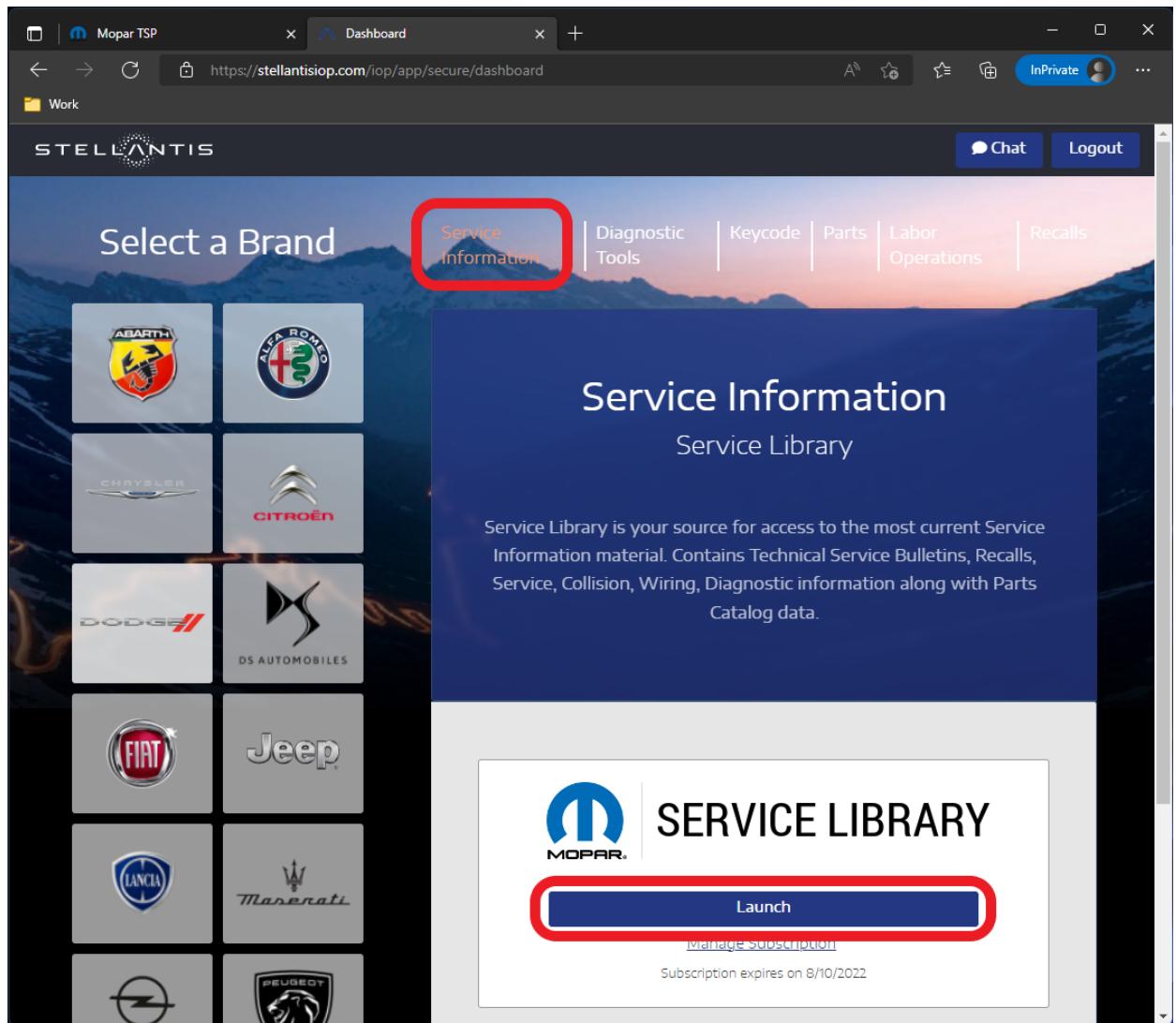
16. To access TechAuthority service information in Service Library, navigate to <https://stellantisio.com/> and if necessary, register a new account using the same email address as used to login to the wiTECH 2.0 Okta page (<https://fcawitech.okta.com>). After completing the registration process, login to the stellantisio.com site.



17. Select the brand.



18. Ensure “Service Information” is selected in the top menu, then the “Launch” button on the bottom of the Service Information page.



19. The user is logged into Service Library and has access to TechAuthority service information.

Screenshot of the Service Library interface on a Microsoft Edge browser. The URL is <https://library.fcaservices.com/web/secure/home>. The page displays a 'SELECT BRAND' section with logos for Alfa Romeo, Chrysler, Dodge, Fiat, Jeep, Lancia, Ram, and Wagoneer. A sidebar on the left shows 'Recently Viewed Vehicles' and system status information: Status: Database API, Market: Aftermarket, Version: 1.43.4d.b3, Built On: 05/16/2022. Navigation links for News & Announcements, TechAuthority Resources, Video and Recall Information, and Latest Service Bulletins RRTS are visible at the bottom.

NOTE: If your TechAuthority email address does not match your wiTECH 2.0 Okta email address, please contact wiTECH Support at aftermarket.witech2@witechtools.com .

Online URL: <https://kb.fcawitech.com/article/7th-how-to-purchase-a-techauthority-subscription-aftermarket-646.html>