2nd - a - How-To Purchase a Vehicle Communications Interface (VCI) device - Aftermarket

648 Nate Skutt Wed, Apr 17, 2024 wiTECH 2.0 Public Articles - Aftermarket 32804

For Aftermarket Users ONLY

Aftermarket Setup Process:

For a video version of the Aftermarket wiTECH 2.0 Setup Process, please see Video - How To Setup wiTECH 2.0 For Aftermarket Users .

1st - Getting Started with wiTECH 2.0 - Aftermarket
2nd - a - How-To Purchase a Vehicle Communications Interface (VCI) device - Aftermarket (this article)
2nd - b - How-To Register a Vehicle Communication Interface (VCI) Device to Your Account - Aftermarket
2nd - c - Registering a J2534 Device - Aftermarket
3rd - How-To Purchase and Assign a wiTECH 2.0 Subscription and Assign Users - Aftermarket
4th - How-To Setup Okta MFA for New Users - Aftermarket.
5th - How-To Setup Your Vehicle Communication Interface (VCI) Device - Aftermarket
6th - How-To Configure Wireless on a Vehicle Communication Interface (VCI) Device - Aftermarket
7th - How-To Purchase a TechAuthority Subscription - Aftermarket

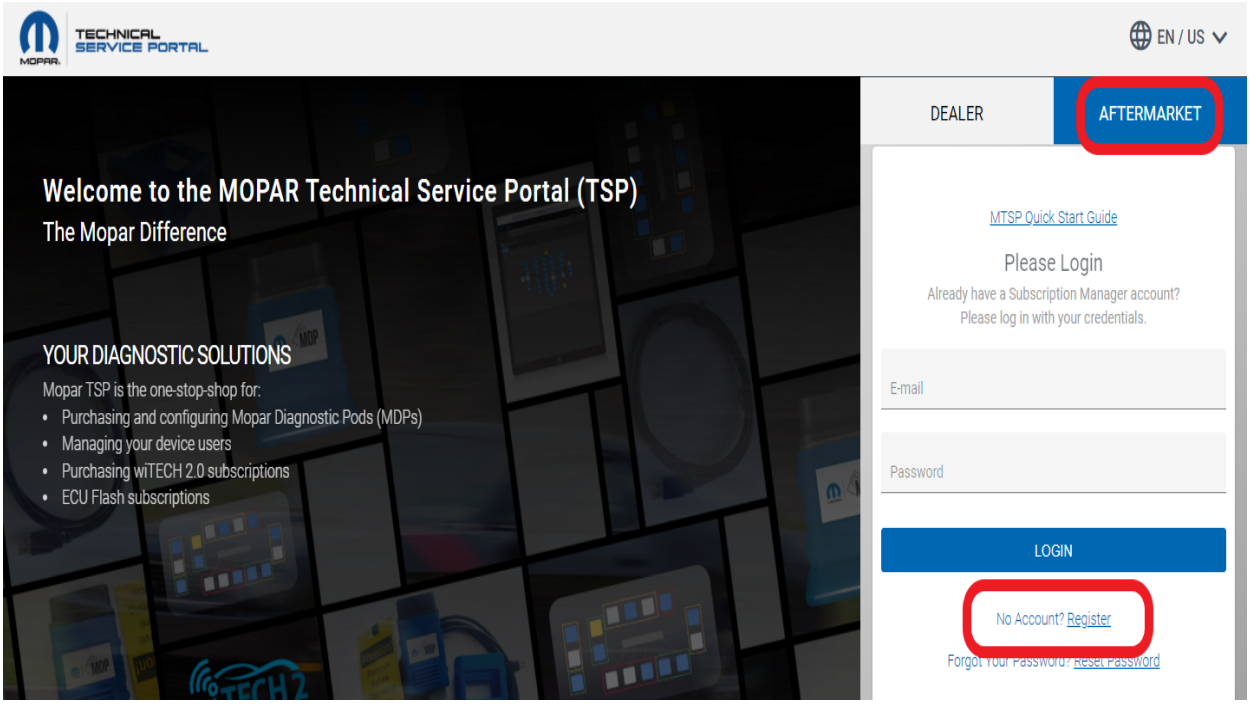
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2nd - a - How-To Purchase a Vehicle Communications Interface (VCI) device - Aftermarket

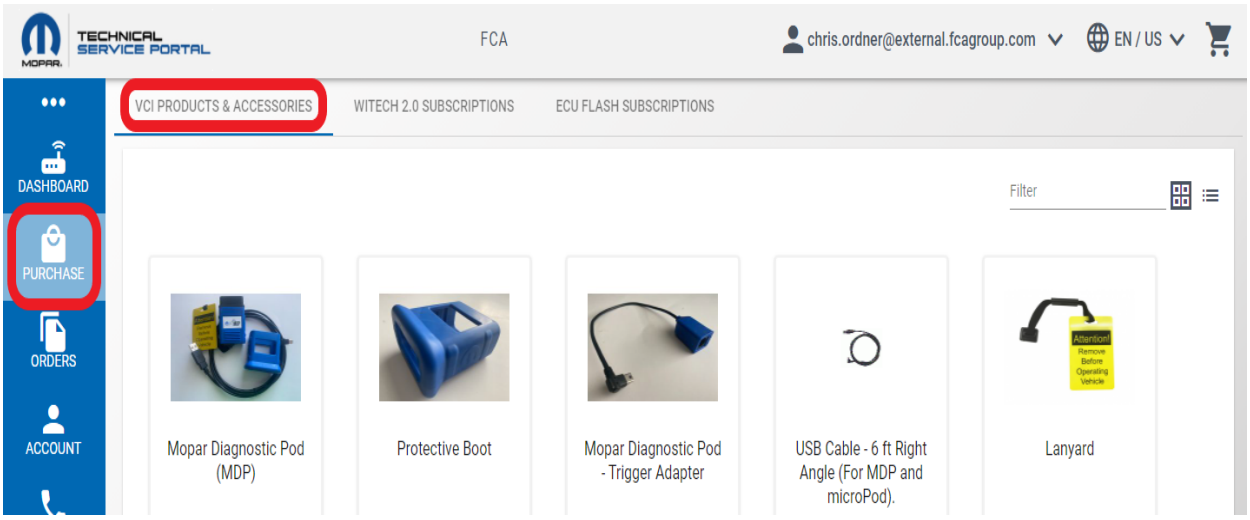
A microPod 2 with a serial number of WSP-31560 or higher or a Mopar Diagnostic Pod (MDP) are required for wiTECH 2

1.Order a VCI from https://mopartsp.com/store/vci

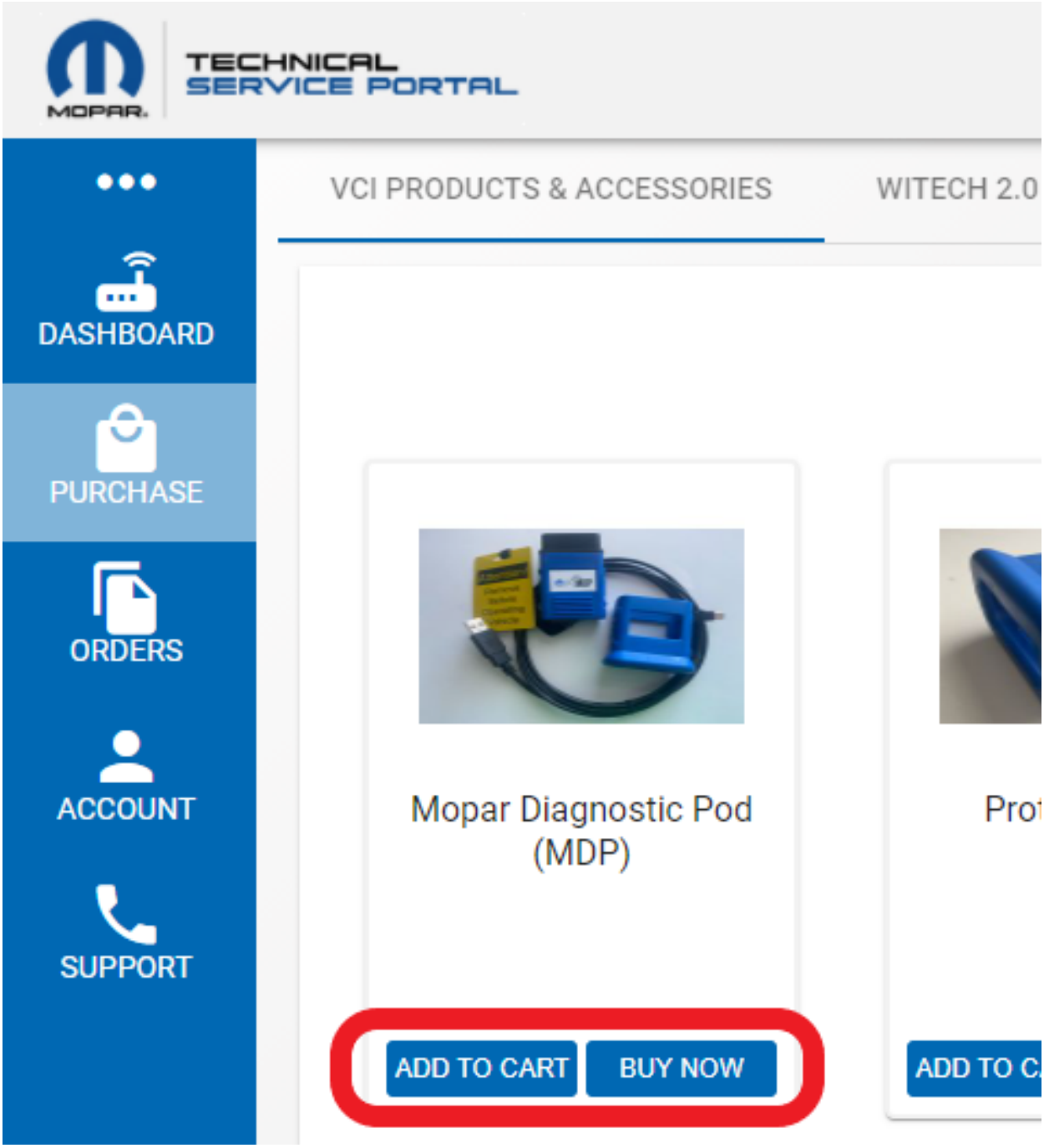
a. If this is your first time purchasing a VCI via the URL above, you will need to Register for an account



b. Check your email for a link to complete your account creation request (A notification email will be sent once the account has been confirmed, this could take up to 24 hours to process)
c. If creating an account for Fleet Users, after the account is created request Fleet privileges from the bottom of the "Account" page.
d. Once your account is created you will need to go to 'Purchase' - "VCI Products & Accessories" to purchase a VCI device.



e. You can then proceed with the purchase of a VCI device



f. Complete checkout process

2. Once you have received your VCI device, you can proceed with the purchase of a wiTECH II Subscription on the Mopar Technical Service Portal (MTSP)
    a. Reference https://kb.fcawitech.com/article/how-to-purchase-a-witech-2-0-subscription-aftermarket-650.html for instructions to purchase a wiTECH 2 Subscription.
3. If you have any further questions please call the wiTECH Premium Support Help Desk at 1-844-948-3242.

For more information on the Aftermarket requirements, please visit the latest Aftermarket Requirements .

Online URL: https://kb.fcawitech.com/article/2nd-a-how-to-purchase-a-vehicle-communications-interface-40%3bvci-41%3b-device-aftermarket-648.html