

2nd - a - How-To Purchase a Vehicle Communications Interface (VCI) device - Aftermarket

648 Nate Skutt Wed, Apr 17, 2024 [wiTECH 2.0 Public Articles - Aftermarket](#) 30392

For Aftermarket Users ONLY

Aftermarket Setup Process:

For a video version of the Aftermarket wiTECH 2.0 Setup Process, please see [Video - How To Setup wiTECH 2.0 For Aftermarket Users](#) .

[1st - Getting Started with wiTECH 2.0 - Aftermarket](#)

[2nd - a - How-To Purchase a Vehicle Communications Interface \(VCI\) device - Aftermarket](#) (this article)

[2nd - b - How-To Register a Vehicle Communication Interface \(VCI\) Device to Your Account - Aftermarket](#)

[2nd - c - Registering a J2534 Device - Aftermarket](#)

[3rd - How-To Purchase and Assign a wiTECH 2.0 Subscription and Assign Users - Aftermarket](#)

[4th - How-To Setup Okta MFA for New Users - Aftermarket.](#)

[5th - How-To Setup Your Vehicle Communication Interface \(VCI\) Device - Aftermarket](#)

[6th - How-To Configure Wireless on a Vehicle Communication Interface \(VCI\) Device - Aftermarket](#)

[7th - How-To Purchase a TechAuthority Subscription - Aftermarket](#)

2nd - a - How-To Purchase a Vehicle Communications Interface (VCI) device - Aftermarket

A microPod 2 with a serial number of WSP-31560 or higher or a Mopar Diagnostic Pod (MDP) are required for wiTECH 2

1. Order a VCI from <https://mopartsp.com/store/vci>

- a. If this is your first time purchasing a VCI via the URL above, you will need to Register for an account

TECHNICAL SERVICE PORTAL

EN / US

DEALER **AFTERMARKET**

Welcome to the MOPAR Technical Service Portal (TSP)
The Mopar Difference

YOUR DIAGNOSTIC SOLUTIONS
Mopar TSP is the one-stop-shop for:

- Purchasing and configuring Mopar Diagnostic Pods (MDPs)
- Managing your device users
- Purchasing wiTECH 2.0 subscriptions
- ECU Flash subscriptions

MTSP Quick Start Guide

Please Login
Already have a Subscription Manager account?
Please log in with your credentials.

E-mail

Password

LOGIN

No Account? [Register](#)

Forgot Your Password? [Reset Password](#)

- Check your email for a link to complete your account creation request (A notification email will be sent once the account has been confirmed, this could take up to 24 hours to process)
- If creating an account for Fleet Users, after the account is created request Fleet privileges from the bottom of the "Account" page.
- Once your account is created you will need to go to 'Purchase' - "VCI Products & Accessories" to purchase a VCI device.

TECHNICAL SERVICE PORTAL

FCA

chris.ordner@external.fcagroup.com EN / US

VCI PRODUCTS & ACCESSORIES WITECH 2.0 SUBSCRIPTIONS ECU FLASH SUBSCRIPTIONS

DASHBOARD

PURCHASE

ORDERS

ACCOUNT

Filter

Mopar Diagnostic Pod (MDP)

Protective Boot

Mopar Diagnostic Pod - Trigger Adapter

USB Cable - 6 ft Right Angle (For MDP and microPod).

Lanyard

- You can then proceed with the purchase of a VCI device

The screenshot shows the Mopar Technical Service Portal (MTSP) interface. At the top left is the Mopar logo and the text 'TECHNICAL SERVICE PORTAL'. Below this is a navigation sidebar with icons and labels for 'DASHBOARD', 'PURCHASE', 'ORDERS', 'ACCOUNT', and 'SUPPORT'. The main content area is titled 'VCI PRODUCTS & ACCESSORIES' and 'WITECH 2.0'. A product card for 'Mopar Diagnostic Pod (MDP)' is prominently displayed, featuring an image of the device and a red oval highlighting the 'ADD TO CART' and 'BUY NOW' buttons. Other product cards are partially visible on the right side of the page.

f. Complete checkout process

2. Once you have received your VCI device, you can proceed with the purchase of a wiTECH II Subscription on the Mopar Technical Service Portal (MTSP)
 - a. Reference <https://kb.fcawitech.com/article/how-to-purchase-a-witech-2-0-subscription-aftermarket-650.html> for instructions to purchase a wiTECH 2 Subscription.
3. If you have any further questions please call the wiTECH Premium Support Help Desk at 1-844-948-3242.

For more information on the Aftermarket requirements, please visit the latest [Aftermarket Requirements](#)

Online URL: <https://kb.fcawitech.com/article/2nd-a-how-to-purchase-a-vehicle-communications-interface-40%3bvc1-41%3b-device-aftermarket-648.html>