

2nd - a - How-To Purchase a Vehicle Communications Interface (VCI) device - Aftermarket

648 Nate Skutt Wed, Apr 17, 2024 [wiTECH 2.0 Public Articles - Aftermarket](#) 24900

For Aftermarket Users ONLY

Aftermarket Setup Process:

For a video version of the Aftermarket wiTECH 2.0 Setup Process, please see [Video - How To Setup wiTECH 2.0 For Aftermarket Users](#) .

[1st - Getting Started with wiTECH 2.0 - Aftermarket](#)

[2nd - a - How-To Purchase a Vehicle Communications Interface \(VCI\) device - Aftermarket](#) (this article)

[2nd - b - How-To Register a Vehicle Communication Interface \(VCI\) Device to Your Account - Aftermarket](#)

[2nd - c - Registering a J2534 Device - Aftermarket](#)

[3rd - How-To Purchase and Assign a wiTECH 2.0 Subscription and Assign Users - Aftermarket](#)

[4th - How-To Setup Okta MFA for New Users - Aftermarket.](#)

[5th - How-To Setup Your Vehicle Communication Interface \(VCI\) Device - Aftermarket](#)

[6th - How-To Configure Wireless on a Vehicle Communication Interface \(VCI\) Device - Aftermarket](#)

[7th - How-To Purchase a TechAuthority Subscription - Aftermarket](#)

2nd - a - How-To Purchase a Vehicle Communications Interface (VCI) device - Aftermarket

A microPod 2 with a serial number of WSP-31560 or higher or a Mopar Diagnostic Pod (MDP) are required for wiTECH 2

1. Order a VCI from <https://mopartsp.com/store/vci>

- a. If this is your first time purchasing a VCI via the URL above, you will need to Register for an account

TECHNICAL SERVICE PORTAL

EN / US

DEALER **AFTERMARKET**

Welcome to the MOPAR Technical Service Portal (TSP)
The Mopar Difference

YOUR DIAGNOSTIC SOLUTIONS
Mopar TSP is the one-stop-shop for:

- Purchasing and configuring Mopar Diagnostic Pods (MDPs)
- Managing your device users
- Purchasing wiTECH 2.0 subscriptions
- ECU Flash subscriptions

MTSP Quick Start Guide

Please Login
Already have a Subscription Manager account?
Please log in with your credentials.

E-mail

Password

LOGIN

No Account? [Register](#)

Forgot Your Password? [Reset Password](#)

- Check your email for a link to complete your account creation request (A notification email will be sent once the account has been confirmed, this could take up to 24 hours to process)
- If creating an account for Fleet Users, after the account is created request Fleet privileges from the bottom of the "Account" page.
- Once your account is created you will need to go to 'Purchase' - "VCI Products & Accessories" to purchase a VCI device.

TECHNICAL SERVICE PORTAL

FCA

chris.ordner@external.fcagroup.com EN / US

VCI PRODUCTS & ACCESSORIES WITECH 2.0 SUBSCRIPTIONS ECU FLASH SUBSCRIPTIONS

DASHBOARD

PURCHASE

ORDERS

ACCOUNT

Filter

Mopar Diagnostic Pod (MDP)

Protective Boot

Mopar Diagnostic Pod - Trigger Adapter

USB Cable - 6 ft Right Angle (For MDP and microPod).

Lanyard

- You can then proceed with the purchase of a VCI device

The screenshot shows the Mopar Technical Service Portal (MTSP) interface. At the top left is the Mopar logo and the text 'TECHNICAL SERVICE PORTAL'. Below this is a navigation sidebar with icons and labels for 'DASHBOARD', 'PURCHASE', 'ORDERS', 'ACCOUNT', and 'SUPPORT'. The main content area is titled 'VCI PRODUCTS & ACCESSORIES' and 'WITECH 2.0'. A product card for 'Mopar Diagnostic Pod (MDP)' is displayed, featuring an image of the device and a red rounded rectangle highlighting the 'ADD TO CART' and 'BUY NOW' buttons. A second product card is partially visible on the right.

f. Complete checkout process

2. Once you have received your VCI device, you can proceed with the purchase of a wiTECH II Subscription on the Mopar Technical Service Portal (MTSP)
 - a. Reference <https://kb.fcawitech.com/article/how-to-purchase-a-witech-2-0-subscription-aftermarket-650.html> for instructions to purchase a wiTECH 2 Subscription.
3. If you have any further questions please call the wiTECH Premium Support Help Desk at 1-844-948-3242.

For more information on the Aftermarket requirements, please visit the latest [Aftermarket Requirements](#)

Online URL: <https://kb.fcawitech.com/article/2nd-a-how-to-purchase-a-vehicle-communications-interface-40%3bvc1-41%3b-device-aftermarket-648.html>