# 2nd - b - How-To Register a Vehicle Communication Interface (VCI) Device to Your Account - Aftermarket

649 Nate Skutt Wed, Apr 17, 2024 wiTECH 2.0 Public Articles - Aftermarket 24856

### For Aftermarket Users ONLY

### Aftermarket Setup Process:

For a video version of the Aftermarket wiTECH 2.0 Setup Process, please see <u>Video - How To Setup</u> wiTECH 2.0 For Aftermarket Users .

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2nd - b - How-To Register a Vehicle Communication Interface (VCI) Device to Your Account - Aftermarket

# Introduction

This article describes how to register a Vehicle Communication Interface (VCI) device to your Mopar Technical Service Portal (MTSP) Account. Your device must be registered to your account before you can begin using it with wiTECH 2.0.

# How-To Register a Vehicle Communication Interface (VCI) Device to Your Account

**WARNING:** DO NOT SUBMIT MULTIPLE TOOL REQUESTS FOR THE SAME VCI. DOING SO WILL SLOW DOWN THE REGISTRATION PROCESS.

**1.** Navigate to the <u>Mopar Technical Service Portal (MTSP)</u> website. Fill in your username and password, then click **Login** or press **ENTER** on your keyboard, and complete the multifactor authentication challenge.

### 2. Click the **REGISTER NEW DEVICE** button.

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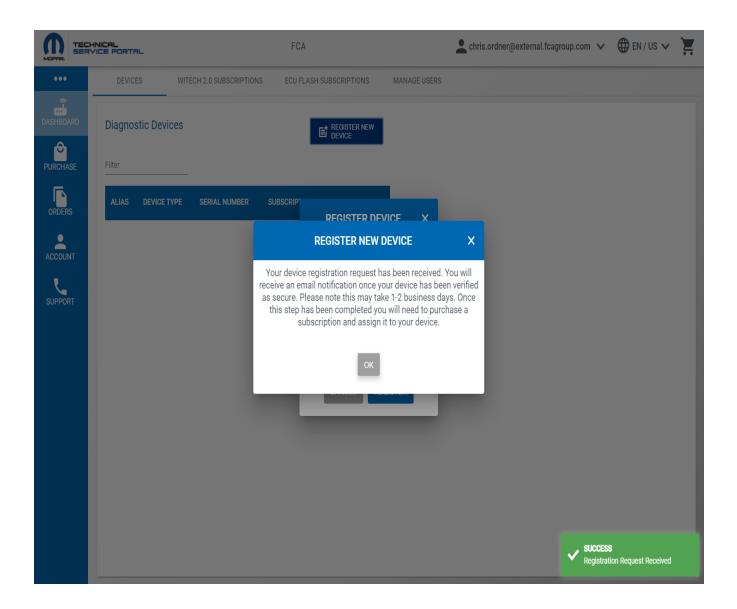
**3.** If **microPod II** or MDP are selected, you can enter the VCI serial number that is located on the back of the device.

## NOTE: For microPod II registration, a serial number at or higher than WSP-31560 is required

### Please enter the entire serial number and select **REGISTER**.

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**3.1**, When you complete the VCI device request, you'll receive the Register New Device confirmation and a success confirmation prompt in the bottom right.



**4.** Once you have sent the Registration Request please allow up to one business day for processing. Once your VCI has been processed you will receive a notification email.

If your device has been approved, it will then be associated to your account, and be visible on the Dashboard page.

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You can now assign your VCI to an active subscription and user and an Okta account activation email will be mailed to you for logging into wiTECH 2.0.

Online URL: <u>https://kb.fcawitech.com/article/2nd-b-how-to-register-a-vehicle-communication-interface-40%3bvci-41%3b-device-to-your-account-aftermarket-649.html</u>