

2nd - b - How-To Register a Vehicle Communication Interface (VCI) Device to Your Account - Aftermarket

649 Nate Skutt Wed, Apr 17, 2024 [wiTECH 2.0 Public Articles - Aftermarket](#) 27512

For Aftermarket Users ONLY

Aftermarket Setup Process:

For a video version of the Aftermarket wiTECH 2.0 Setup Process, please see [Video - How To Setup wiTECH 2.0 For Aftermarket Users](#) .

[1st - Getting Started with wiTECH 2.0 - Aftermarket](#)

[2nd - a - How-To Purchase a Vehicle Communications Interface \(VCI\) device - Aftermarket](#)

[2nd - b - How-To Register a Vehicle Communication Interface \(VCI\) Device to Your Account - Aftermarket](#) (this article)

[2nd - c - Registering a J2534 Device - Aftermarket](#)

[3rd - How-To Purchase and Assign a wiTECH 2.0 Subscription and Assign Users - Aftermarket](#)

[4th - How-To Setup Okta MFA for New Users - Aftermarket](#)

[5th - How-To Setup Your Vehicle Communication Interface \(VCI\) Device - Aftermarket](#)

[6th - How-To Configure Wireless on a Vehicle Communication Interface \(VCI\) Device - Aftermarket](#)

[7th - How-To Purchase a TechAuthority Subscription - Aftermarket](#)

2nd - b - How-To Register a Vehicle Communication Interface (VCI) Device to Your Account - Aftermarket

Introduction

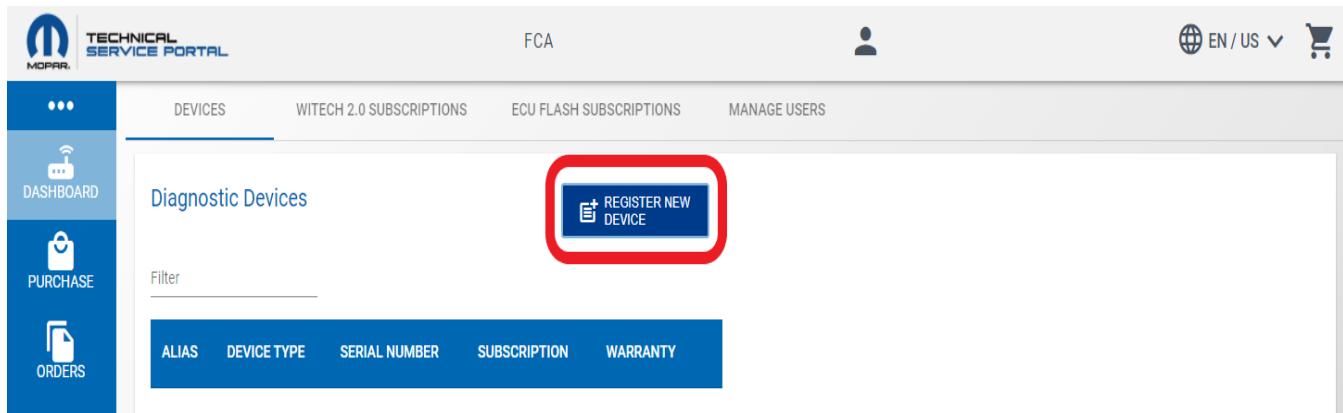
This article describes how to register a Vehicle Communication Interface (VCI) device to your Mopar Technical Service Portal (MTSP) Account. Your device must be registered to your account before you can begin using it with wiTECH 2.0.

How-To Register a Vehicle Communication Interface (VCI) Device to Your Account

WARNING: DO NOT SUBMIT MULTIPLE TOOL REQUESTS FOR THE SAME VCI. DOING SO WILL SLOW DOWN THE REGISTRATION PROCESS.

1. Navigate to the [Mopar Technical Service Portal \(MTSP\)](#) website. Fill in your username and password, then click **Login** or press **ENTER** on your keyboard, and complete the multifactor authentication challenge.

2. Click the REGISTER NEW DEVICE button.

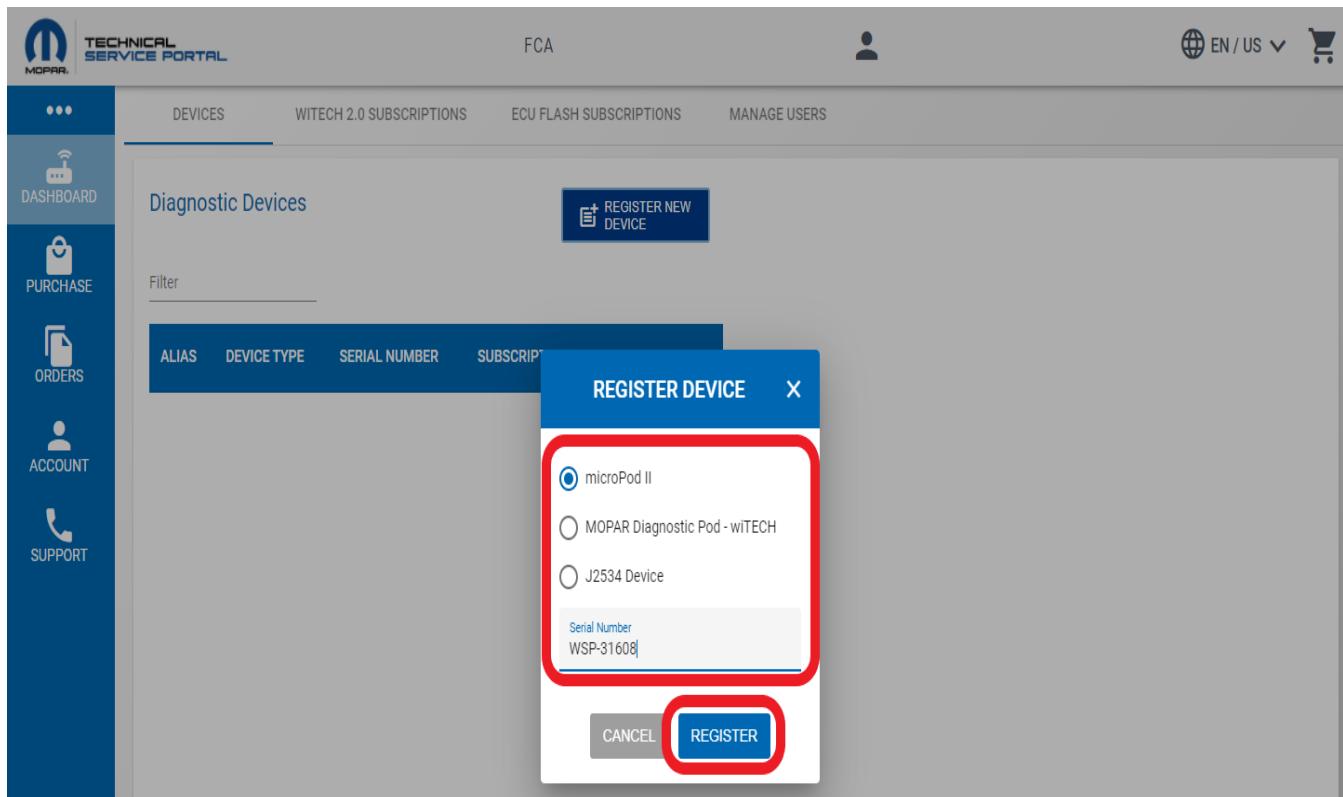


The screenshot shows the 'Diagnostic Devices' section of the portal. At the top right of this section is a blue button with a white plus sign and the text 'REGISTER NEW DEVICE', which is enclosed in a red rectangular box. Below this button is a search bar labeled 'Filter'. At the bottom of the section, there are five categories: ALIAS, DEVICE TYPE, SERIAL NUMBER, SUBSCRIPTION, and WARRANTY, each with a small blue tab.

3. If microPod II or MDP are selected, you can enter the VCI serial number that is located on the back of the device.

NOTE: For microPod II registration, a serial number at or higher than WSP-31560 is required

Please enter the entire serial number and select REGISTER.



The screenshot shows a modal window titled 'REGISTER DEVICE'. Inside the window, there is a list of device types with 'microPod II' selected, indicated by a blue radio button. Below the list is a text input field labeled 'Serial Number' containing the value 'WSP-31608'. At the bottom of the modal are two buttons: 'CANCEL' on the left and 'REGISTER' on the right, with the 'REGISTER' button also highlighted with a red rectangular box.

3.1. When you complete the VCI device request, you'll receive the Register New Device confirmation and a success confirmation prompt in the bottom right.

The screenshot shows the Mopar Technical Service Portal interface. The top navigation bar includes the Mopar logo, 'TECHNICAL SERVICE PORTAL', 'FCA', a user account icon with the email 'chris.ordner@external.fcagroup.com', a language dropdown set to 'EN / US', and a shopping cart icon. The left sidebar has a dark blue background with icons for Dashboard, Purchase, Orders, Account, and Support. The main content area is titled 'Diagnostic Devices' and features a 'REGISTER NEW DEVICE' button. A modal dialog box is open, titled 'REGISTER NEW DEVICE', containing the message: 'Your device registration request has been received. You will receive an email notification once your device has been verified as secure. Please note this may take 1-2 business days. Once this step has been completed you will need to purchase a subscription and assign it to your device.' It includes an 'OK' button and a 'CLOSE' button. In the bottom right corner of the main content area, there is a green success message: '✓ SUCCESS Registration Request Received'.

4. Once you have sent the Registration Request please allow up to one business day for processing. Once your VCI has been processed you will receive a notification email.

If your device has been approved, it will then be associated to your account, and be visible on the Dashboard page.

TECHNICAL SERVICE PORTAL

FCA

EN / US

DEVICES WITECH 2.0 SUBSCRIPTIONS ECU FLASH SUBSCRIPTIONS MANAGE USERS

Diagnostic Devices

REGISTER NEW DEVICE

ALIAS	DEVICE TYPE	SERIAL NUMBER	SUBSCRIPTION	WARRANTY
N/A	microPod II	WSP-31608	UNASSIGNED	N/A

Items per page: 10 1 - 1 of 1 < >

WSP-31608

ALIAS: N/A EDIT

Warranty Expiration Date Subscription

Purchase Subscription

Associate Users ADD USER

No Available Users No Users

You can now assign your VCI to an active subscription and user and an Okta account activation email will be mailed to you for logging into wiTECH 2.0.

Online URL: <https://kb.fcawitech.com/article/2nd-b-how-to-register-a-vehicle-communication-interface-40%3bvcI-41%3b-device-to-your-account-aftermarket-649.html>