

## 3rd - How-To Purchase and Assign a wiTECH 2.0 Subscription and Assign Users - Aftermarket

650 Nate Skutt Wed, Apr 17, 2024 [wiTECH 2.0 Public Articles - Aftermarket](#) 71361

### For Aftermarket Users ONLY

#### Aftermarket Setup Process:

For a video version of the Aftermarket wiTECH 2.0 Setup Process, please see [Video - How To Setup wiTECH 2.0 For Aftermarket Users](#) .

[1st - Getting Started with wiTECH 2.0 - Aftermarket](#)

[2nd - a - How-To Purchase a Vehicle Communications Interface \(VCI\) device - Aftermarket](#)

[2nd - b - How-To Register a Vehicle Communication Interface \(VCI\) Device to Your Account - Aftermarket](#)

[2nd - c - Registering a J2534 Device - Aftermarket](#)

[3rd - How-To Purchase and Assign a wiTECH 2.0 Subscription and Assign Users - Aftermarket](#) (this article)

[4th - How-To Setup Okta MFA for New Users - Aftermarket.](#)

[5th - How-To Setup Your Vehicle Communication Interface \(VCI\) Device - Aftermarket](#)

[6th - How-To Configure Wireless on a Vehicle Communication Interface \(VCI\) Device - Aftermarket](#)

[7th - How-To Purchase a TechAuthority Subscription - Aftermarket](#)

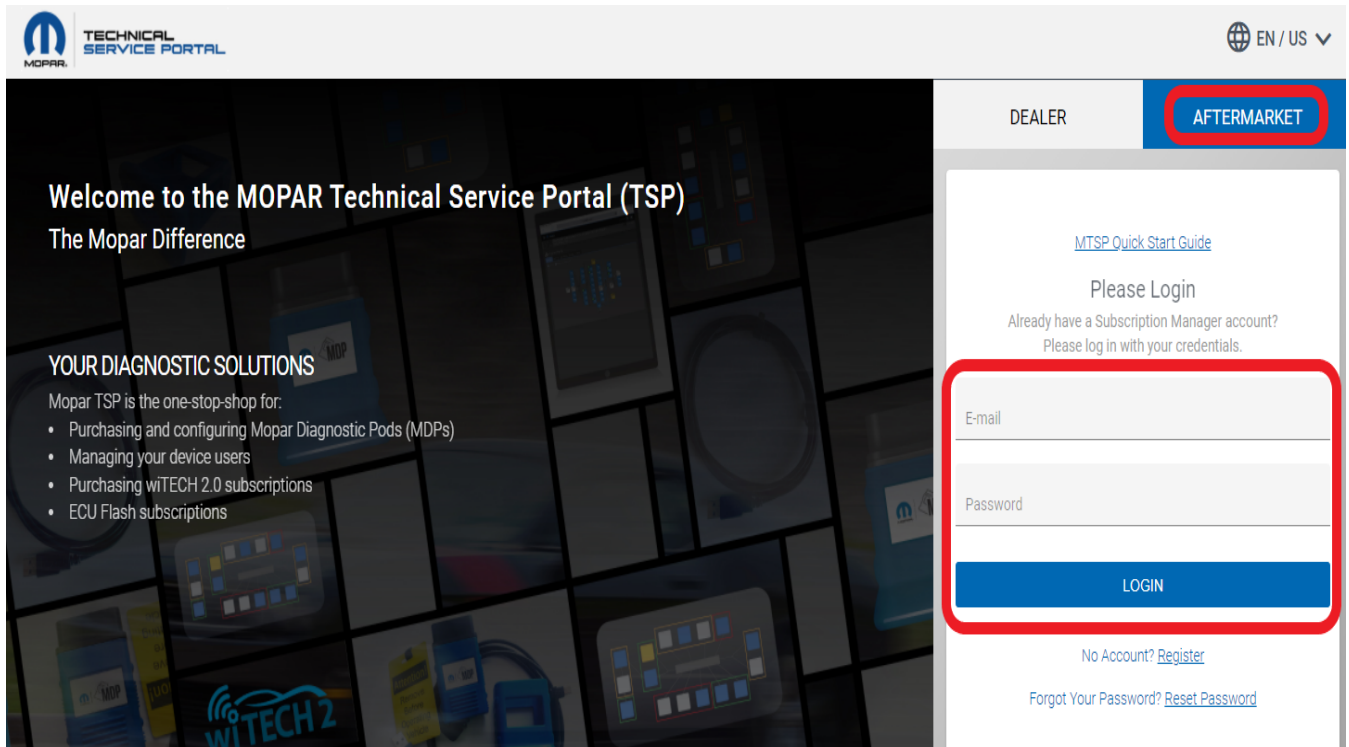
---

### 3rd - How-To Purchase and Assign a wiTECH 2.0 Subscription and Assign Users- Aftermarket

**Note:** After subscribing to wiTECH 2.0, your subscription term begins when the subscription is assigned to a VCI device. At the end of your subscription term, it will automatically renew. You can cancel a subscription at any time for the subsequent term. There are certain portions of the application that can only be accessed after also purchasing a subscription with Tech Authority, this includes but is not limited to: flashing, DTC service information, vehicle reconfiguration, and replacing certain ECUs. To purchase a Tech Authority subscription, reference [How-To Purchase a TechAuthority Subscription - Aftermarket](#)

1. To purchase a subscription, navigate to the Mopar Technical Service Portal (MTSP) website: <https://mopartsp.com/>

2. Select **Aftermarket** and enter your **username** and **password**, then click **Login** or press **ENTER** on your keyboard and complete the multifactor authentication challenge if requested.

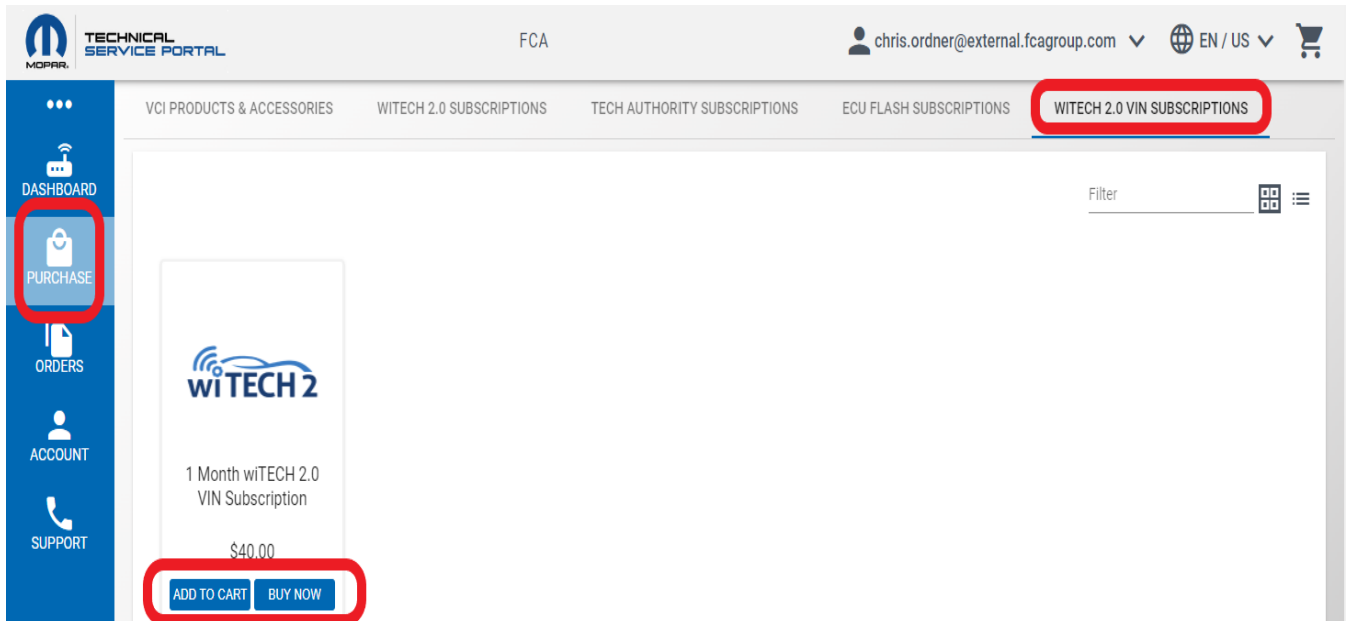


3. The dashboard will provide access to subscriptions, tools, and account information. There are two options for purchasing wiTECH 2 subscriptions. Users can purchase a wiTECH 2 time-based subscription, or they can now purchase a wiTECH 2 VIN subscription. The time-based subscription gives the user access to infinite vehicles during the time of their subscription. The VIN subscription gives the user access to a single VIN per subscription for one month after assigning the subscription.

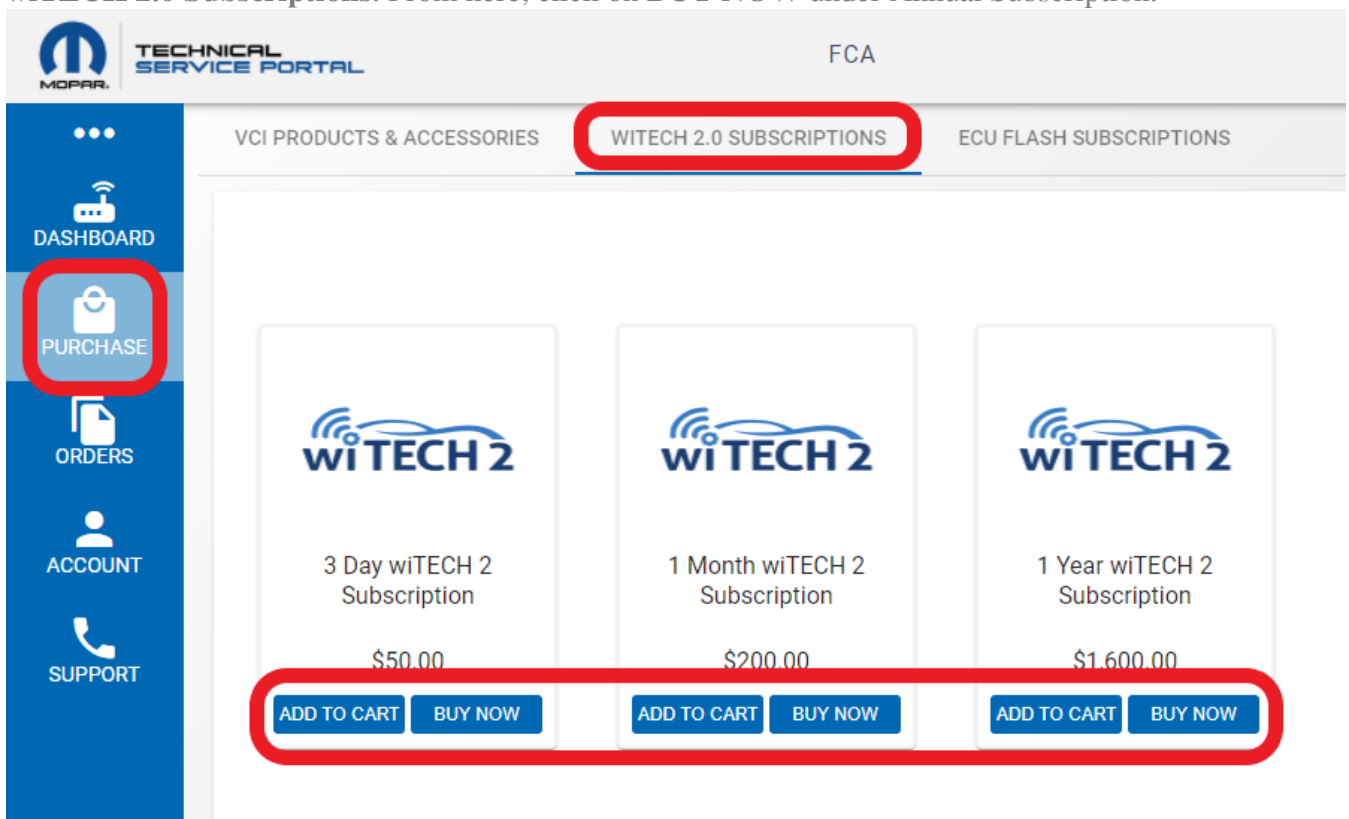
3. a. To purchase a wiTECH 2 VIN subscription, on the navigation menu, click on Purchase and **wiTECH 2.0 VIN Subscriptions**. From here, click on **BUY NOW**.

**\*\*\*NOTE: After purchasing a wiTECH 2.0 VIN Subscription, the subscription will be activated and assigned to the desired VIN in wiTECH on the Vehicle Selection screen. Please see [How-To Purchase and Use a VIN Based wiTECH 2.0 Subscription – Aftermarket](#) for further details on using a wiTECH 2.0 VIN subscription.**

After purchasing a wiTECH 2 VIN Subscription, proceed to Step 7 to assign users to the VCI device.



3. b. To purchase a wiTECH 2 time-based subscription, on the navigation menu, click on **Purchase** and **wiTECH 2.0 Subscriptions**. From here, click on **BUY NOW** under Annual Subscription.



4. Complete the steps to purchase the wiTECH 2.0 Subscription.

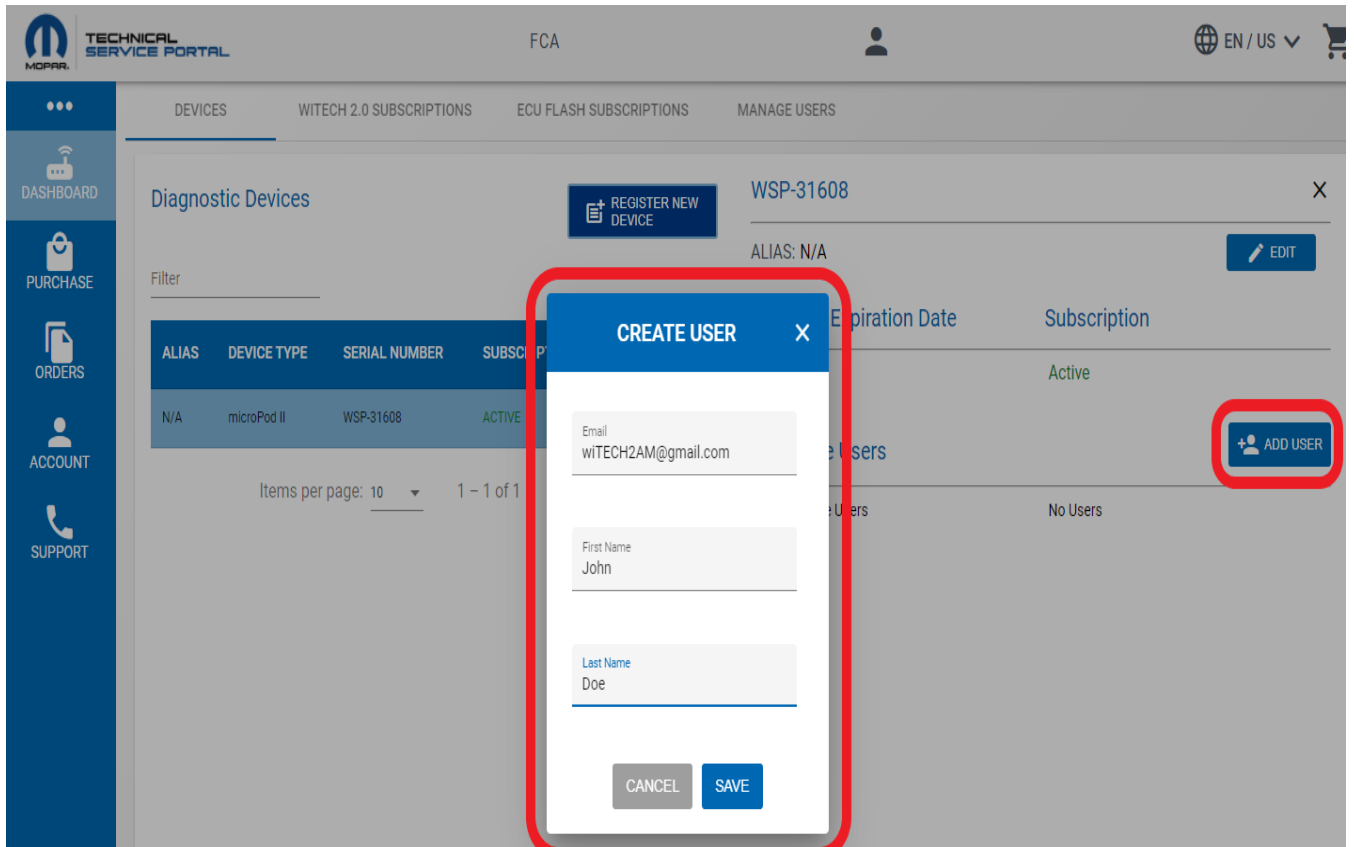
5. b. Once the wiTECH 2 time-based subscription has been purchased, the subscription will need to be assigned to a Vehicle Communication Interface (VCI) device. Select **Dashboard**, then the device you want to assign a subscription, then the purchased subscription type, and finally, the **Assign** button.

The screenshot shows the 'Technical Service Portal' interface. The left sidebar has a 'DASHBOARD' button highlighted with a red box. The main content area is titled 'Diagnostic Devices' and shows a table of devices. The table has columns: ALIAS, DEVICE TYPE, SERIAL NUMBER, SUBSCRIPTION, and WARRANTY. A row is highlighted with a red box, showing 'N/A' for alias, 'microPod II' for device type, 'WSP-31608' for serial number, 'UNASSIGNED' for subscription, and 'N/A' for warranty. To the right of the table, there is a 'Subscription' dropdown menu with 'Annual Subscription' selected, and an 'ASSIGN' button highlighted with a red box. Other buttons like 'REGISTER NEW DEVICE', 'EDIT', and 'ADD USER' are also visible.

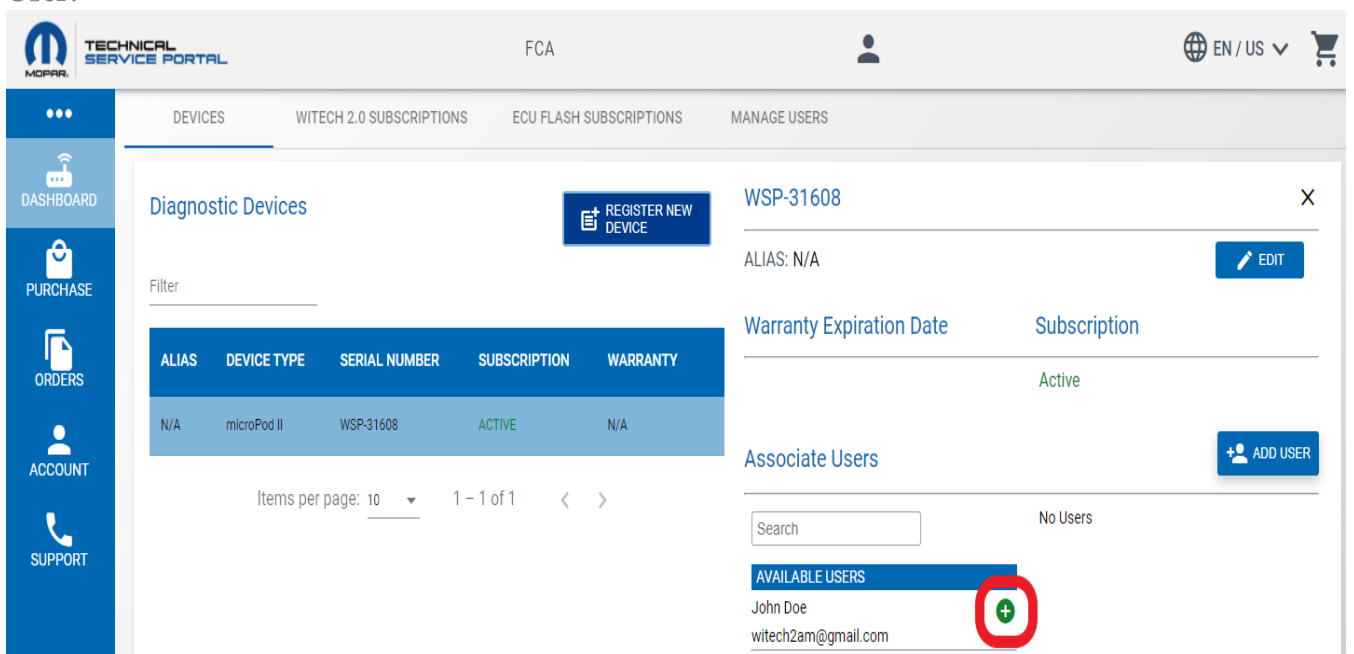
6. b. Finally make sure there are users assigned to the VCI device to use the subscription.

The screenshot shows the 'Technical Service Portal' interface. The left sidebar has a 'DASHBOARD' button highlighted with a red box. The main content area is titled 'Diagnostic Devices' and shows a table of devices. The table has columns: ALIAS, DEVICE TYPE, SERIAL NUMBER, SUBSCRIPTION, and WARRANTY. A row is highlighted with a red box, showing 'N/A' for alias, 'microPod II' for device type, 'WSP-31608' for serial number, 'ACTIVE' for subscription, and 'N/A' for warranty. To the right of the table, there is an 'Associate Users' section with an 'ADD USER' button highlighted with a red box. Other buttons like 'REGISTER NEW DEVICE', 'EDIT', and 'ASSIGN' are also visible.


7. To assign users, select **Add User**, then add the user's email and first and last name and select **Save**.



After the user is saved, select the + to the right of their name to add them as a **Currently Assigned User**.





Now the VCI device has a subscription and users assigned to it and is ready for use with wiTECH 2.0.




TECHNICAL  
SERVICE PORTAL

FCA



EN / US 



...

DASHBOARD

PURCHASE

ORDERS

ACCOUNT

SUPPORT

DEVICES

WITECH 2.0 SUBSCRIPTIONS

ECU FLASH SUBSCRIPTIONS

MANAGE USERS

Diagnostic Devices

REGISTER NEW DEVICE

WSP-31608

X

ALIAS: N/A

EDIT

Warranty Expiration Date

Subscription

Active

Associate Users

ADD USER

No Available Users

Search

CURRENTLY ASSIGNED USERS

John Doe

witech2am@gmail.com

Items per page: 10 1 - 1 of 1 &lt; &gt;