

3rd - How-To Purchase and Assign a wiTECH 2.0 Subscription and Assign Users - Aftermarket

650 Nate Skutt Wed, Apr 17, 2024 [wiTECH 2.0 Public Articles - Aftermarket](#) 68391

For Aftermarket Users ONLY

Aftermarket Setup Process:

For a video version of the Aftermarket wiTECH 2.0 Setup Process, please see [Video - How To Setup wiTECH 2.0 For Aftermarket Users](#) .

[1st - Getting Started with wiTECH 2.0 - Aftermarket](#)

[2nd - a - How-To Purchase a Vehicle Communications Interface \(VCI\) device - Aftermarket](#)

[2nd - b - How-To Register a Vehicle Communication Interface \(VCI\) Device to Your Account - Aftermarket](#)

[2nd - c - Registering a J2534 Device - Aftermarket](#)

[3rd - How-To Purchase and Assign a wiTECH 2.0 Subscription and Assign Users - Aftermarket](#) (this article)

[4th - How-To Setup Okta MFA for New Users - Aftermarket.](#)

[5th - How-To Setup Your Vehicle Communication Interface \(VCI\) Device - Aftermarket](#)

[6th - How-To Configure Wireless on a Vehicle Communication Interface \(VCI\) Device - Aftermarket](#)

[7th - How-To Purchase a TechAuthority Subscription - Aftermarket](#)

3rd - How-To Purchase and Assign a wiTECH 2.0 Subscription and Assign Users- Aftermarket

Note: After subscribing to wiTECH 2.0, your subscription term begins when the subscription is assigned to a VCI device. At the end of your subscription term, it will automatically renew. You can cancel a subscription at any time for the subsequent term. There are certain portions of the application that can only be accessed after also purchasing a subscription with Tech Authority, this includes but is not limited to: flashing, DTC service information, vehicle reconfiguration, and replacing certain ECUs. To purchase a Tech Authority subscription, reference [How-To Purchase a TechAuthority Subscription - Aftermarket](#)

1. To purchase a subscription, navigate to the Mopar Technical Service Portal (MTSP) website: <https://mopartsp.com/>

2. Select **Aftermarket** and enter your **username** and **password**, then click **Login** or press **ENTER** on your keyboard and complete the multifactor authentication challenge if requested.

TECHNICAL SERVICE PORTAL EN / US

Welcome to the MOPAR Technical Service Portal (TSP)

The Mopar Difference

YOUR DIAGNOSTIC SOLUTIONS

Mopar TSP is the one-stop-shop for:

- Purchasing and configuring Mopar Diagnostic Pods (MDPs)
- Managing your device users
- Purchasing wiTECH 2.0 subscriptions
- ECU Flash subscriptions

DEALER **AFTERMARKET**

[MTSP Quick Start Guide](#)

Please Login

Already have a Subscription Manager account?
Please log in with your credentials.

E-mail

Password

LOGIN

No Account? [Register](#)

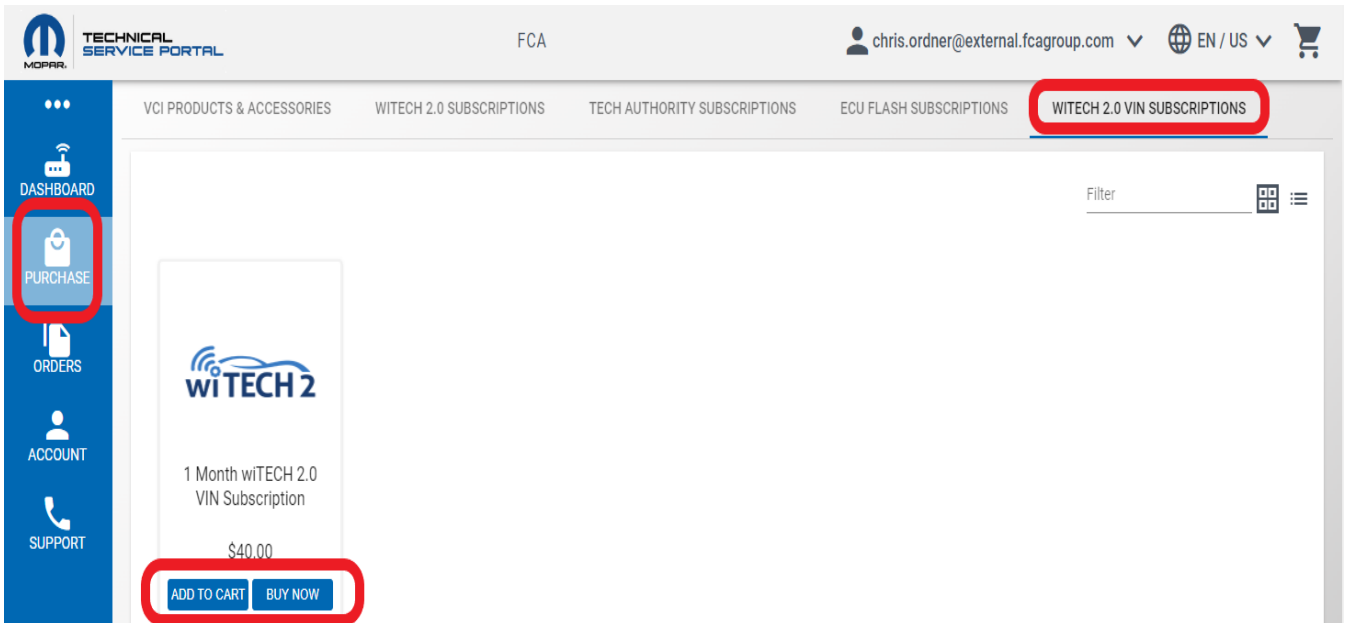
Forgot Your Password? [Reset Password](#)

3. The dashboard will provide access to subscriptions, tools, and account information. There are two options for purchasing wiTECH 2 subscriptions. Users can purchase a wiTECH 2 time-based subscription, or they can now purchase a wiTECH 2 VIN subscription. The time-based subscription gives the user access to infinite vehicles during the time of their subscription. The VIN subscription gives the user access to a single VIN per subscription for one month after assigning the subscription.

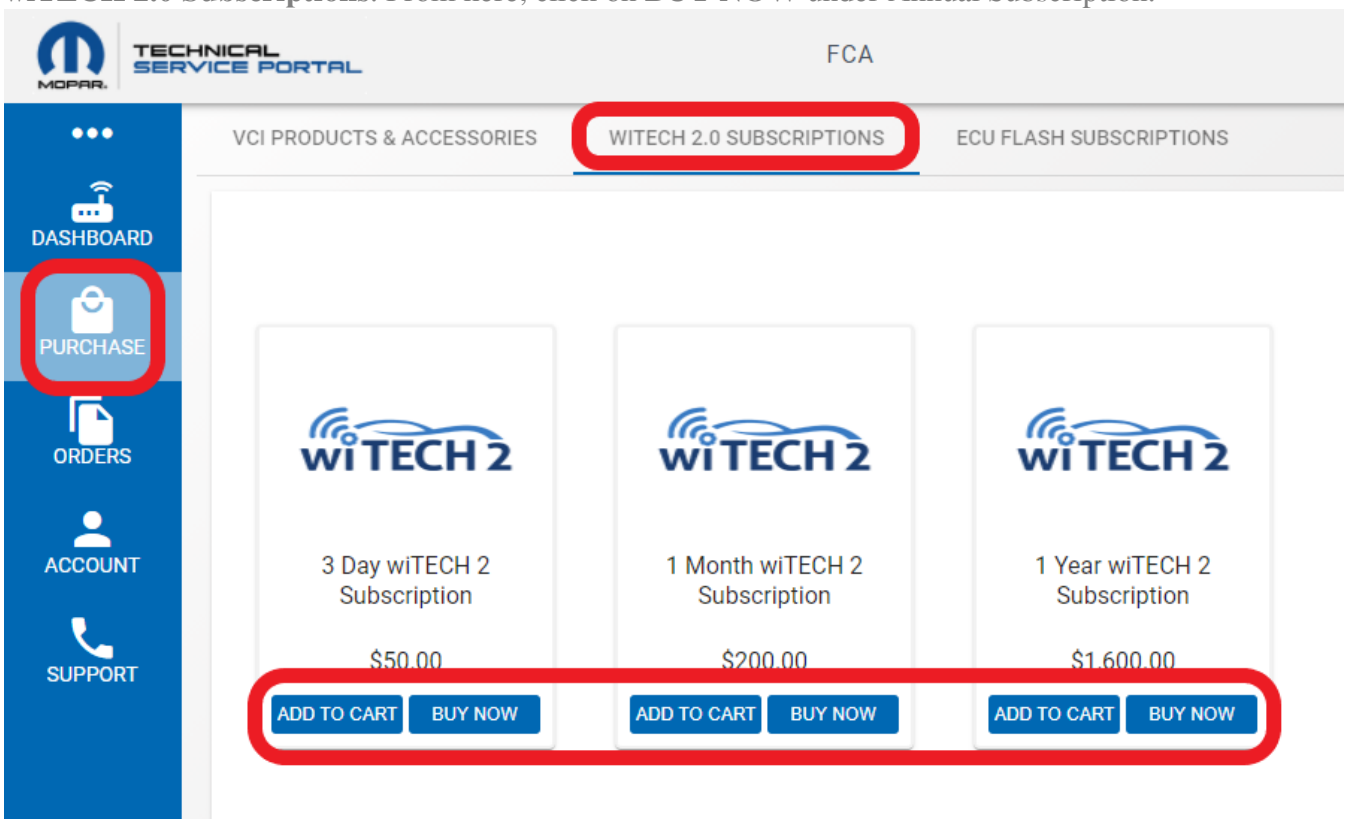
3. a. To purchase a wiTECH 2 VIN subscription, on the navigation menu, click on Purchase and **wiTECH 2.0 VIN Subscriptions**. From here, click on **BUY NOW**.

*****NOTE: After purchasing a wiTECH 2.0 VIN Subscription, the subscription will be activated and assigned to the desired VIN in wiTECH on the Vehicle Selection screen. Please see [How-To Purchase and Use a VIN Based wiTECH 2.0 Subscription – Aftermarket](#) for further details on using a wiTECH 2.0 VIN subscription.**

After purchasing a wiTECH 2 VIN Subscription, proceed to Step 7 to assign users to the VCI device.



3. b. To purchase a wiTECH 2 time-based subscription, on the navigation menu, click on **Purchase** and **wiTECH 2.0 Subscriptions**. From here, click on **BUY NOW** under Annual Subscription.



4. Complete the steps to purchase the wiTECH 2.0 Subscription.

5. b. Once the wiTECH 2 time-based subscription has been purchased, the subscription will need to be assigned to a Vehicle Communication Interface (VCI) device. Select **Dashboard**, then the device you want to assign a subscription, then the purchased subscription type, and finally, the **Assign** button.

TECHNICAL SERVICE PORTAL FCA EN / US

DEVICES WITECH 2.0 SUBSCRIPTIONS ECU FLASH SUBSCRIPTIONS MANAGE USERS

DASHBOARD

PURCHASE

ORDERS

ACCOUNT

SUPPORT

Diagnostic Devices REGISTER NEW DEVICE WSP-31608

ALIAS: N/A EDIT

Warranty Expiration Date

Subscription

Annual Subscription ASSIGN

ALIAS	DEVICE TYPE	SERIAL NUMBER	SUBSCRIPTION	WARRANTY
N/A	microPod II	WSP-31608	UNASSIGNED	N/A

Items per page: 10 1 - 1 of 1

Associate Users ADD USER

No Available Users No Users

6. b. Finally make sure there are users assigned to the VCI device to use the subscription.

TECHNICAL SERVICE PORTAL FCA EN / US

DEVICES WITECH 2.0 SUBSCRIPTIONS ECU FLASH SUBSCRIPTIONS MANAGE USERS

DASHBOARD

PURCHASE

ORDERS

ACCOUNT

SUPPORT

Diagnostic Devices REGISTER NEW DEVICE WSP-31608

ALIAS: N/A EDIT

Warranty Expiration Date

Subscription

Active

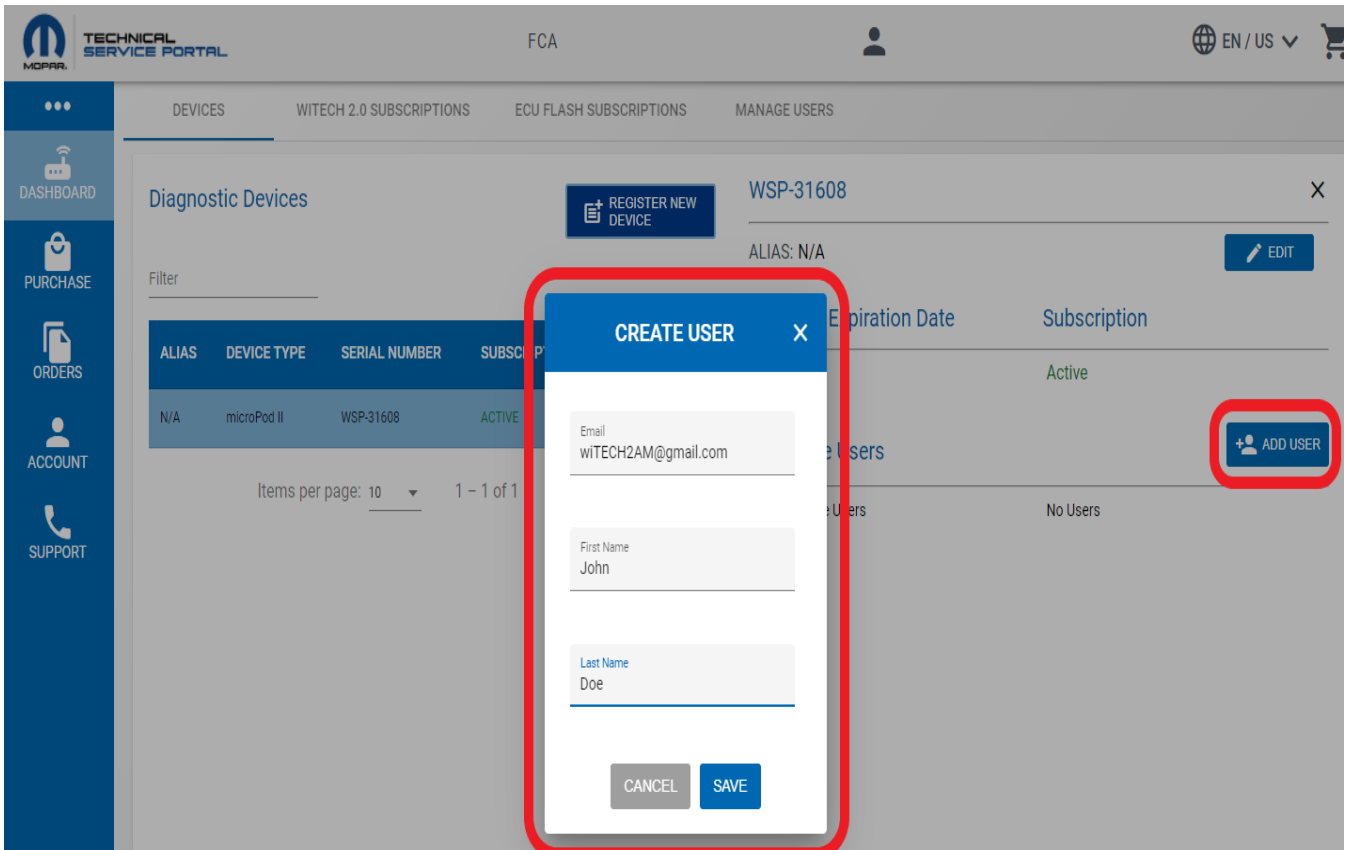
ALIAS	DEVICE TYPE	SERIAL NUMBER	SUBSCRIPTION	WARRANTY
N/A	microPod II	WSP-31608	ACTIVE	N/A

Items per page: 10 1 - 1 of 1

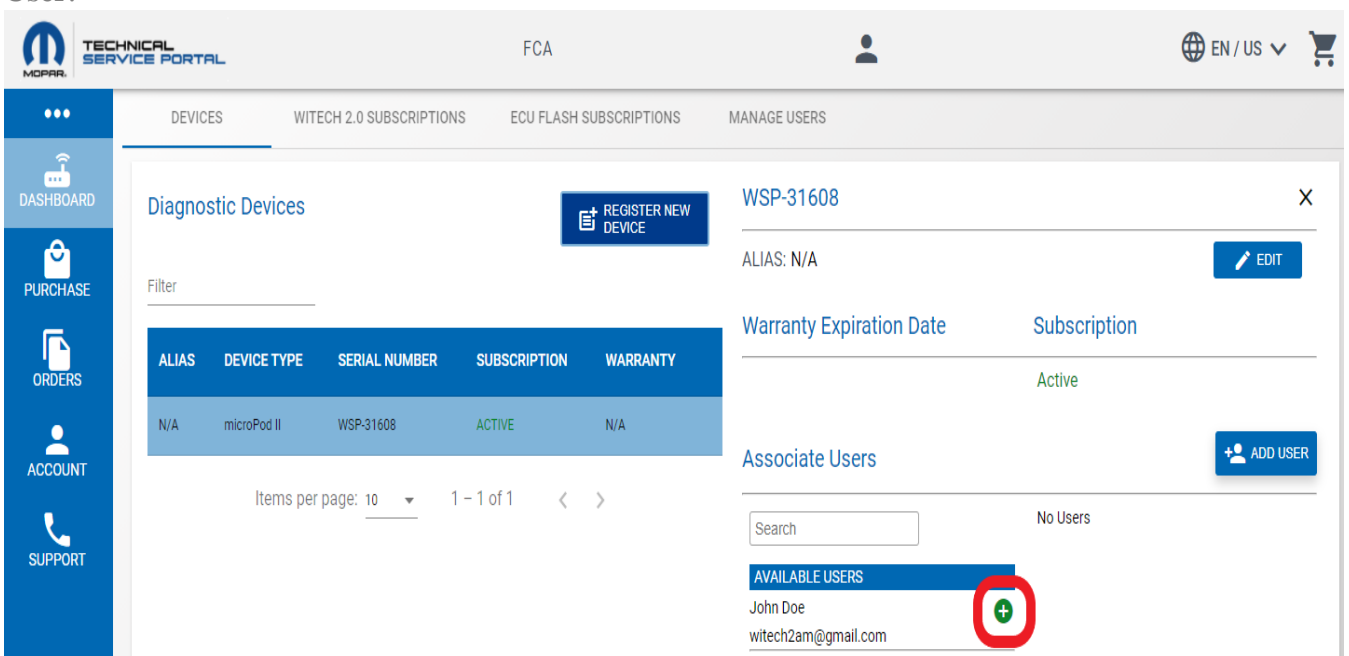
Associate Users ADD USER

No Available Users No Users

7. To assign users, select **Add User**, then add the user's email and first and last name and select **Save**.



After the user is saved, select the + to the right of their name to add them as a **Currently Assigned User**.



Now the VCI device has a subscription and users assigned to it and is ready for use with wiTECH 2.0.

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DEVICES WITECH 2.0 SUBSCRIPTIONS ECU FLASH SUBSCRIPTIONS MANAGE USERS

Diagnostic Devices REGISTER NEW DEVICE WSP-31608 X

Filter ALIAS DEVICE TYPE SERIAL NUMBER SUBSCRIPTION WARRANTY

ALIAS	DEVICE TYPE	SERIAL NUMBER	SUBSCRIPTION	WARRANTY
N/A	microPod II	WSP-31608	ACTIVE	N/A

Items per page: 10 1 - 1 of 1

Warranty Expiration Date Subscription

Active

Associate Users ADD USER

No Available Users Search

CURRENTLY ASSIGNED USERS

John Doe
witech2am@gmail.com

As a subscription purchaser, you will have full access to wiTECH 2.0 app, and all of its associated tools to fully diagnose all compatible vehicles. There are certain portions of the application that can only be accessed after also purchasing a subscription with Tech Authority, this includes but is not limited to: flashing, DTC service information, vehicle reconfiguration, and replacing certain ECUs.

Online URL: <https://kb.fcawitech.com/article/3rd-how-to-purchase-and-assign-a-witech-2-0-subscription-and-assign-users-aftermarket-650.html>