

3rd - How-To Purchase and Assign a wiTECH 2.0 Subscription and Assign Users - Aftermarket

650 Nate Skutt Wed, Apr 17, 2024 [wiTECH 2.0 Public Articles - Aftermarket](#) 77331

For Aftermarket Users ONLY

Aftermarket Setup Process:

For a video version of the Aftermarket wiTECH 2.0 Setup Process, please see [Video - How To Setup wiTECH 2.0 For Aftermarket Users](#) .

[1st - Getting Started with wiTECH 2.0 - Aftermarket](#)

[2nd - a - How-To Purchase a Vehicle Communications Interface \(VCI\) device - Aftermarket](#)

[2nd - b - How-To Register a Vehicle Communication Interface \(VCI\) Device to Your Account - Aftermarket](#)

[2nd - c - Registering a J2534 Device - Aftermarket](#)

[3rd - How-To Purchase and Assign a wiTECH 2.0 Subscription and Assign Users - Aftermarket](#) (this article)

[4th - How-To Setup Okta MFA for New Users - Aftermarket](#)

[5th - How-To Setup Your Vehicle Communication Interface \(VCI\) Device - Aftermarket](#)

[6th - How-To Configure Wireless on a Vehicle Communication Interface \(VCI\) Device - Aftermarket](#)

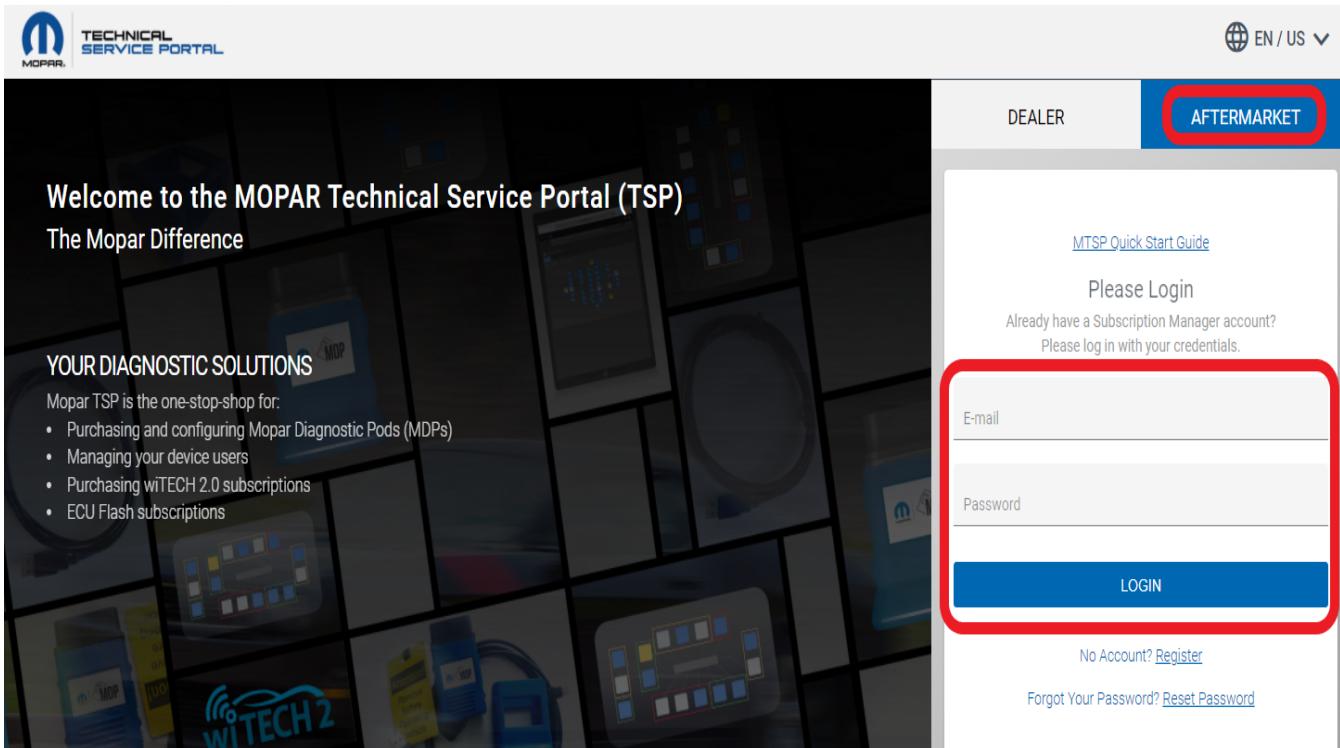
[7th - How-To Purchase a TechAuthority Subscription - Aftermarket](#)

3rd - How-To Purchase and Assign a wiTECH 2.0 Subscription and Assign Users- Aftermarket

Note: After subscribing to wiTECH 2.0, your subscription term begins when the subscription is assigned to a VCI device. At the end of your subscription term, it will automatically renew. You can cancel a subscription at any time for the subsequent term. There are certain portions of the application that can only be accessed after also purchasing a subscription with Tech Authority, this includes but is not limited to: flashing, DTC service information, vehicle reconfiguration, and replacing certain ECUs. To purchase a Tech Authority subscription, reference [How-To Purchase a TechAuthority Subscription - Aftermarket](#)

1. To purchase a subscription, navigate to the Mopar Technical Service Portal (MTSP) website: <https://mopartsp.com/>

2. Select **Aftermarket** and enter your **username** and **password**, then click **Login** or press **ENTER** on your keyboard and complete the multifactor authentication challenge if requested.

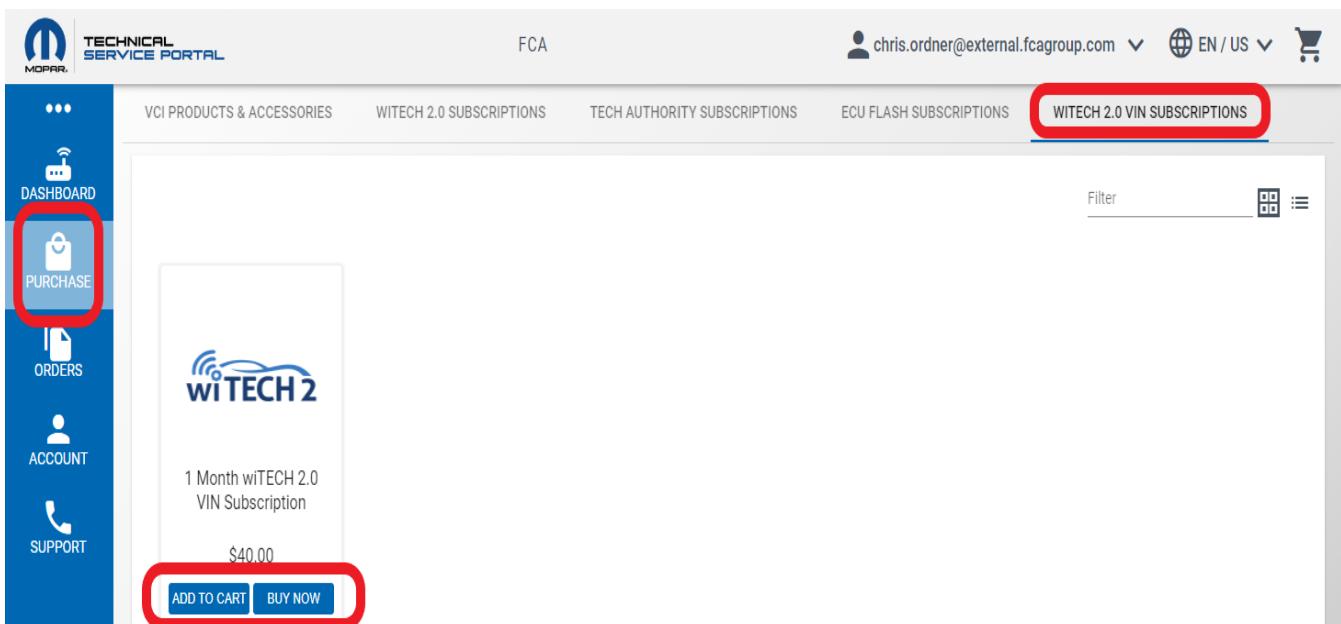


3. The dashboard will provide access to subscriptions, tools, and account information. There are two options for purchasing wiTECH 2 subscriptions. Users can purchase a wiTECH 2 time-based subscription, or they can now purchase a wiTECH 2 VIN subscription. The time-based subscription gives the user access to infinite vehicles during the time of their subscription. The VIN subscription gives the user access to a single VIN per subscription for one month after assigning the subscription.

3. a. To purchase a wiTECH 2 VIN subscription, on the navigation menu, click on Purchase and **wiTECH 2.0 VIN Subscriptions**. From here, click on **BUY NOW**.

*****NOTE:** After purchasing a wiTECH 2.0 VIN Subscription, the subscription will be activated and assigned to the desired VIN in wiTECH on the Vehicle Selection screen. Please see [How-To Purchase and Use a VIN Based wiTECH 2.0 Subscription – Aftermarket](#) for further details on using a wiTECH 2.0 VIN subscription.

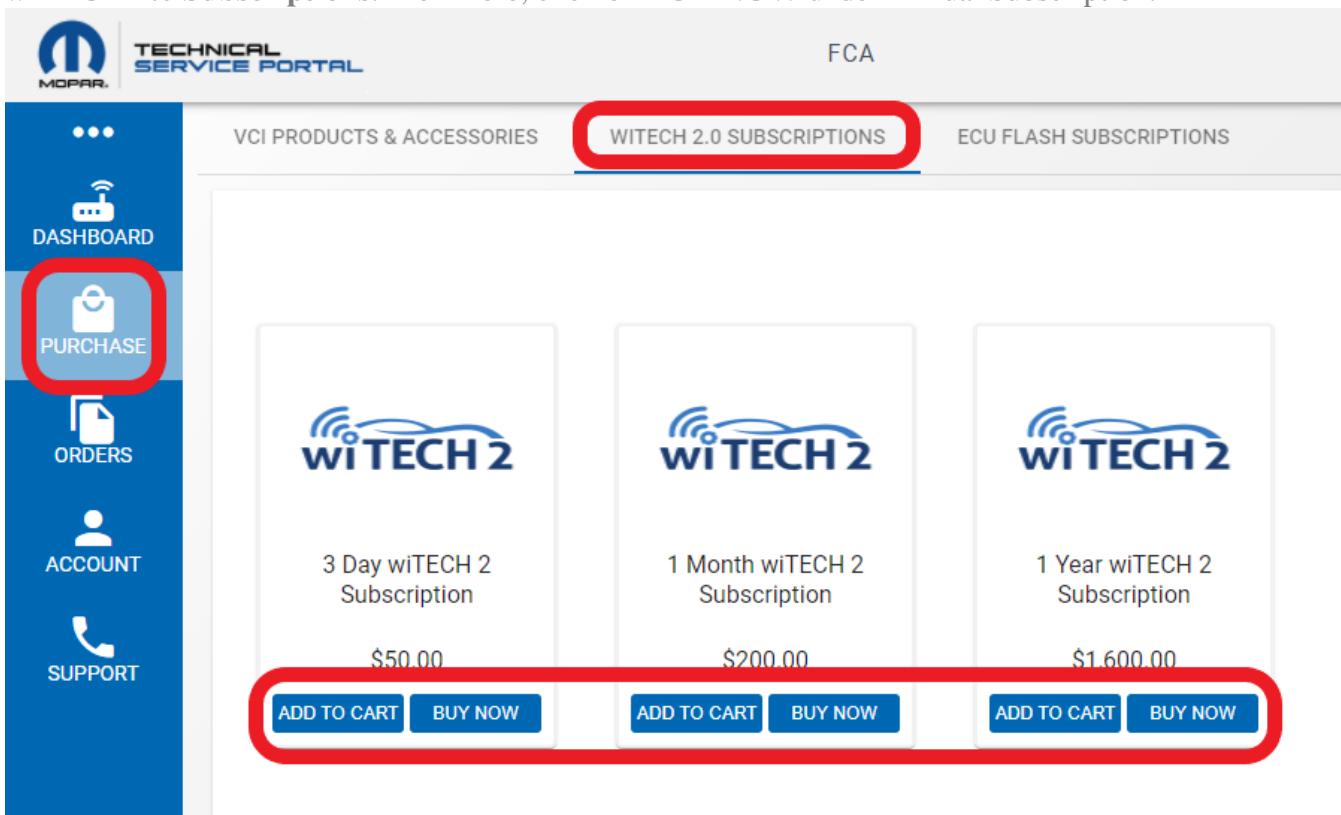
After purchasing a wiTECH 2 VIN Subscription, proceed to Step 7 to assign users to the VCI device.



The screenshot shows the Mopar Technical Service Portal. The navigation menu on the left is highlighted with a red box around the 'PURCHASE' button. The main content area shows a 'wiTECH 2' card with the following details:

- 1 Month wiTECH 2.0 VIN Subscription
- \$40.00
- ADD TO CART (button)
- BUY NOW (button)

3. b. To purchase a wiTECH 2 time-based subscription, on the navigation menu, click on **Purchase** and **wiTECH 2.0 Subscriptions**. From here, click on **BUY NOW** under Annual Subscription.

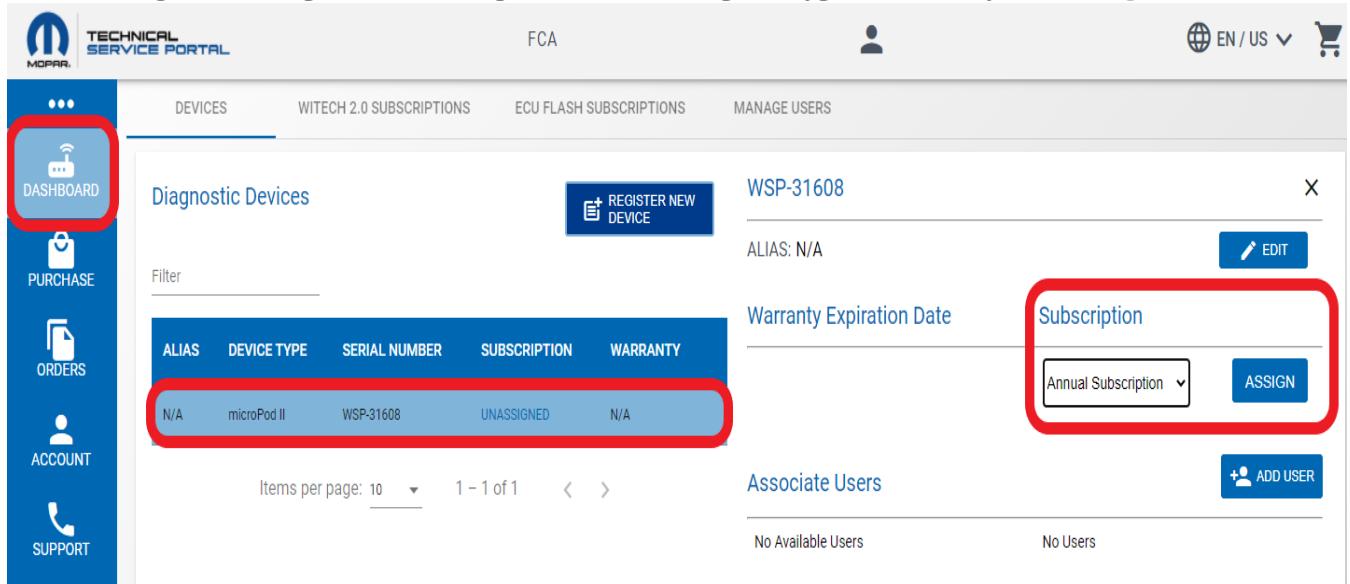


The screenshot shows the Mopar Technical Service Portal. The navigation menu on the left is highlighted with a red box around the 'PURCHASE' button. The main content area shows three 'wiTECH 2' subscription options:

Subscription Type	Price	Buy Now Button
3 Day wiTECH 2 Subscription	\$50.00	ADD TO CART (button) BUY NOW (button)
1 Month wiTECH 2 Subscription	\$200.00	ADD TO CART (button) BUY NOW (button)
1 Year wiTECH 2 Subscription	\$1,600.00	ADD TO CART (button) BUY NOW (button)

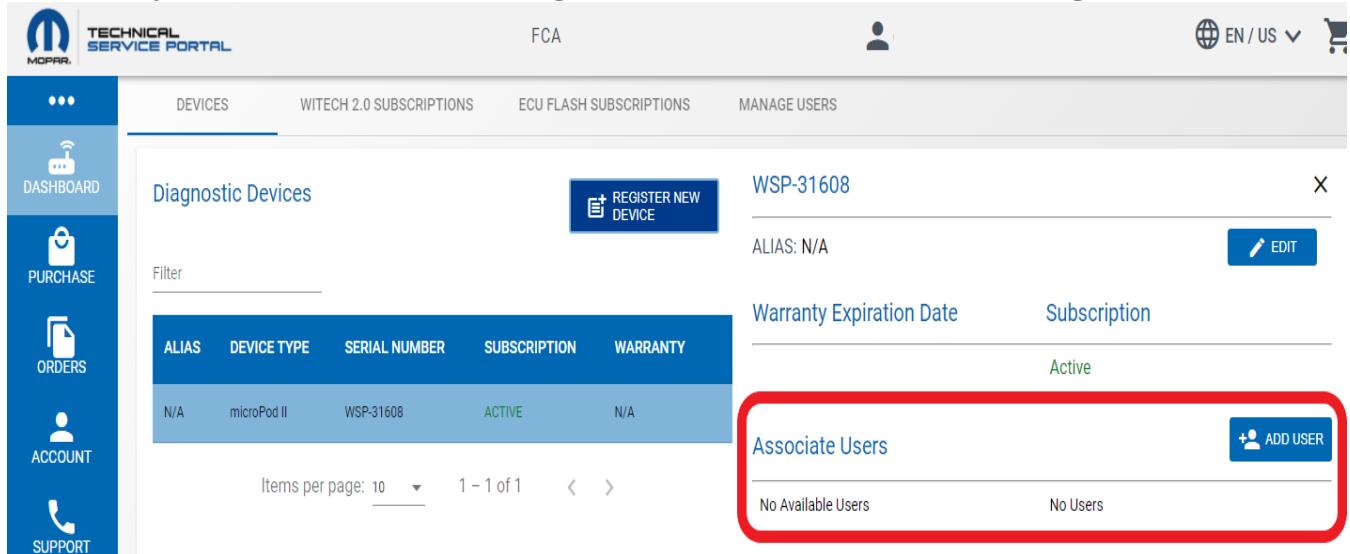
4. Complete the steps to purchase the wiTECH 2.0 Subscription.

5. b. Once the wiTECH 2 time-based subscription has been purchased, the subscription will need to be assigned to a Vehicle Communication Interface (VCI) device. Select **Dashboard**, then the device you want to assign a subscription, then the purchased subscription type, and finally, the **Assign** button.



The screenshot shows the 'Diagnostic Devices' section of the Mopar Technical Service Portal. On the left sidebar, the 'DASHBOARD' icon is highlighted with a red box. The main table lists a single device: 'WSP-31608' (alias N/A, device type microPod II, serial number WSP-31608). The 'SUBSCRIPTION' column shows 'UNASSIGNED'. To the right, a 'Subscription' section is highlighted with a red box, showing 'Annual Subscription' and an 'ASSIGN' button. The 'Associate Users' section below it shows 'No Available Users' and 'No Users'.

6. b. Finally make sure there are users assigned to the VCI device to use the subscription.



The screenshot shows the 'Diagnostic Devices' section of the Mopar Technical Service Portal. The 'SUBSCRIPTION' column for the device 'WSP-31608' now shows 'ACTIVE'. The 'Associate Users' section is highlighted with a red box, showing 'No Available Users' and 'No Users'.

7. To assign users, select **Add User**, then add the user's email and first and last name and select **Save**.

The screenshot shows the 'Diagnostic Devices' section of the Mopar Technical Service Portal. A 'CREATE USER' modal window is open in the foreground, prompting for an Email (wiTECH2AM@gmail.com), First Name (John), and Last Name (Doe). The 'SAVE' button is at the bottom right of the modal. The background shows a table with one device entry: WSP-31608, Alias: N/A, Device Type: microPod II, Serial Number: WSP-31608, Subscription: Active. To the right of the device details, there are 'Edit' and 'Add User' buttons. The 'Add User' button is highlighted with a red box.

After the user is saved, select the + to the right of their name to add them as a **Currently Assigned User**.

The screenshot shows the 'Diagnostic Devices' section of the Mopar Technical Service Portal. The device WSP-31608 is selected. The 'Associate Users' section shows a list of 'AVAILABLE USERS' with one entry: John Doe (witech2am@gmail.com). A red circle highlights the green '+' button to the right of John Doe's name, indicating where to click to assign him to the device.

Now the VCI device has a subscription and users assigned to it and is ready for use with wiTECH 2.0.

TECHNICAL SERVICE PORTAL

FCA

EN / US

DEVICES WITECH 2.0 SUBSCRIPTIONS ECU FLASH SUBSCRIPTIONS MANAGE USERS

Diagnostic Devices

REGISTER NEW DEVICE

ALIAS	DEVICE TYPE	SERIAL NUMBER	SUBSCRIPTION	WARRANTY
N/A	microPod II	WSP-31608	ACTIVE	N/A

Items per page: 10 1 - 1 of 1

WSP-31608

ALIAS: N/A

Warranty Expiration Date

Subscription

Active

Associate Users

No Available Users

Search

CURRENTLY ASSIGNED USERS

John Doe

witech2am@gmail.com

As a subscription purchaser, you will have full access to wiTECH 2.0 app, and all of its associated tools to fully diagnose all compatible vehicles. There are certain portions of the application that can only be accessed after also purchasing a subscription with Tech Authority, this includes but is not limited to: flashing, DTC service information, vehicle reconfiguration, and replacing certain ECUs.

Online URL: <https://kb.fca.witech.com/article/3rd-how-to-purchase-and-assign-a-witech-2-0-subscription-and-assign-users-aftermarket-650.html>