3rd - How-To Purchase and Assign a wiTECH 2.0 Subscription and Assign Users - Aftermarket

650 Nate Skutt Wed, Apr 17, 2024 wiTECH 2.0 Public Articles - Aftermarket 72264

For Aftermarket Users ONLY

Aftermarket Setup Process:

For a video version of the Aftermarket wiTECH 2.0 Setup Process, please see <u>Video - How To Setup</u> <u>wiTECH 2.0 For Aftermarket Users</u>.

<u>1st - Getting Started with wiTECH 2.0 - Aftermarket</u> 2nd - a - How-To Purchase a Vehicle Communications Interface (VCI) device - Aftermarket 2nd - b - How-To Register a Vehicle Communication Interface (VCI) Device to Your Account -Aftermarket 2nd - c - Registering a J2534 Device - Aftermarket 3rd - How-To Purchase and Assign a wiTECH 2.0 Subscription and Assign Users - Aftermarket (this article) 4th - How-To Setup Okta MFA for New Users - Aftermarket. 5th - How-To Setup Your Vehicle Communication Interface (VCI) Device - Aftermarket 6th - How-To Configure Wireless on a Vehicle Communication Interface (VCI) Device - Aftermarket 7th - How-To Purchase a TechAuthority Subscription - Aftermarket

3rd - How-To Purchase and Assign a wiTECH 2.0 Subscription and Assign Users- Aftermarket

Note: After subscribing to wiTECH 2.0, your subscription term begins when the subscription is assigned to a VCI device. At the end of your subscription term, it will automatically renew. You can cancel a subscription at any time for the subsequent term. There are certain portions of the application that can only be accessed after also purchasing a subscription with Tech Authority, this includes but is not limited to: flashing, DTC service information, vehicle reconfiguration, and replacing certain ECUs. To purchase a Tech Authority subscription - Aftermarket

1. To purchase a subscription, navigate to the Mopar Technical Service Portal (MTSP) website: <u>https://mopartsp.com/</u>

2. Select **Aftermarket** and enter your **username** and **password**, then click **Login** or press **ENTER** on your keyboard and complete the multifactor authentication challenge if requested.



3. The dashboard will provide access to subscriptions, tools, and account information. There are two options for purchasing wiTECH 2 subscriptions. Users can purchase a wiTECH 2 time-based subscription, or they can now purchase a wiTECH 2 VIN subscription. The time-based subscription gives the user access to infinite vehicles during the time of their subscription. The VIN subscription gives the user access to a single VIN per subscription for one month after assigning the subscription.

3. a. To purchase a wiTECH 2 VIN subscription, on the navigation menu, click on Purchase and **wiTECH 2.0 VIN Subscriptions**. From here, click on **BUY NOW.**

*******NOTE: After purchasing a wiTECH 2.0 VIN Subscription, the subscription will be activated and assigned to the desired VIN in wiTECH on the Vehicle Selection screen. Please see <u>How-To</u> <u>Purchase and Use a VIN Based wiTECH 2.0 Subscription – Aftermarket</u> for further details on using a wiTECH 2.0 VIN subscription.

After purchasing a wiTECH 2 VIN Subscription, proceed to Step 7 to assign users to the VCI device.

	INICAL VICE PORTAL	FCA		L chris.ordner@external.f	cagroup.com 🗸	🌐 en / Us 🗸 🍹
•••	VCI PRODUCTS & ACCESSORIES	WITECH 2.0 SUBSCRIPTIONS	TECH AUTHORITY SUBSCRIPTIONS	ECU FLASH SUBSCRIPTIONS	WITECH 2.0 VIN S	UBSCRIPTIONS
DASHBOARD					Filter	<u></u> :≡
PURCHASE						
ORDERS	wiTECH 2					
ACCOUNT	1 Month wiTECH 2.0 VIN Subscription					
SUPPORT	\$40.00 ADD TO CART BUY NOW					

3. b. To purchase a wiTECH 2 time-based subscription, on the navigation menu, click on **Purchase** and **wiTECH 2.0 Subscriptions**. From here, click on **BUY NOW** under Annual Subscription.



4. Complete the steps to purchase the wiTECH 2.0 Subscription.

5. b. Once the wiTECH 2 time-based subscription has been purchased, the subscription will need to be assigned to a Vehicle Communication Interface (VCI) device. Select **Dashboard**, then the device you want to assign a subscription, then the purchased subscription type, and finally, the **Assign** button.

	INICAL /ICE PORTAL			FCA		.		🌐 en / US 🗸 🎽
	DEVICES	WITE	ECH 2.0 SUBSCRIPTION	IS ECU FLASH	SUBSCRIPTIONS	MANAGE USERS		
DASHBOARD	Diagnosti	c Devices				WSP-31608		×
PURCHASE	Filter					ALIAS: N/A		🖍 EDIT
				SUBSODIDTION	WADDANTY	Warranty Expiration Date	Subscription	
ORDERS	ALIAS		WCD 01600				Annual Subscription 🗸	ASSIGN
	N/A	microPod II	WSF-31008	UNASSIGNED	N/A			
L.		ltems per	page: 10 🔻	l – 1 of 1 🛛 🔾	>	Associate Users		TADD USER
SUPPORT						NO AVailable Users	No Users	

6. b. Finally make sure there are users assigned to the VCI device to use the subscription.

				FCA						
•••	DEVIC	ES WIT	FECH 2.0 SUBSCRIPTION	NS ECU FLASH	SUBSCRIPTIONS	MANAGE USERS				
DASHBOARD	Diagno	stic Devices				WSP-31608	×			
	Filter					ALIAS: N/A		🖍 EDIT		
			-			Warranty Expiration Date	Subscription			
ORDERS	ALIAS	DEVICE TYPE	SERIAL NUMBER	SUBSCRIPTION	WARRANTY		Active			
2	N/A	microPod II	WSP-31608	ACTIVE	N/A	Associate Lisers		+ ADD USER		
ACCOUNT		ltems pe	r page: 10 👻	1 – 1 of 1 🛛 🗸	>	No Available Users	No Users			

7. To assign users, select Add User, then add the user's email and first and last name and select Save.

	NICAL VICE PORTAL		FCA	,		.		🌐 en / Us 🗸 🎽
•••	DEVICES WIT	TECH 2.0 SUBSCRIPTIO	INS ECU FL	ASH SUBSCRIPTIONS	MANAGE USER	S		
DASHBOARD	Diagnostic Devices			E REGISTER NEW DEVICE	WSP-316	08		X
PURCHASE	Filter		6		ALIAS: N/A			EDII
ORDERS	ALIAS DEVICE TYPE	SERIAL NUMBER	SUBSCI P	CREATE USER	x	E piration Date	Subscription	
ACCOUNT	N/A microPod II	WSP-31608	ACTIVE	Email wITECH2AM@gmail.com		et sers		+ ADD USER
SUPPORT	ltems pe	r page: <u>10</u>	1 – 1 of 1	First Name John		:U ers	No Users	
				Last Name Doe				
				CANCEL SAV	/E			

After the user is saved, select the + to the right of their name to add them as a **Currently Assigned User**.

	HNICAL VICE PORTAL	-		FCA		<u>•</u>	🌐 en / US 🗸	Ĩ
•••	DEVICES	s WIT	ECH 2.0 SUBSCRIPTION	S ECU FLASH	SUBSCRIPTIONS	MANAGE USERS		
DASHBOARD	Diagnost	ic Devices				WSP-31608		×
	Filter					ALIAS: N/A	🖍 EDIT	
						Warranty Expiration Date Subscription		
ORDERS	ALIAS	DEVICE TYPE	SERIAL NUMBER	SUBSCRIPTION	WARRANTY	Active		_
	N/A	microPod II	WSP-31608	ACTIVE	N/A	Annality Hanna		SED
ACCOUNT		ltems per	r page: 10 🔻	1 – 1 of 1 🛛 🔇	>	ASSOCIATE USERS Search No Users AVAILABLE USERS John Doe witech2am@gmail.com		

Now the VCI device has a subscription and users assigned to it and is ready for use with wiTECH 2.0.

	HNICAL	TAL			FCA			<u>*</u>		🌐 EN / US 🗸	7
•••	DEV	ICES	WITECH 2.0 SUE	BSCRIPTIONS	ECU FLASH	SUBSCRIPTIONS		MANAGE USERS			
DASHBOARD	Diagnostic Devices							WSP-31608	×		
PURCHASE	Filter							ALIAS: N/A Warranty Expiration Date	Subscription	r Edit	•
ORDERS	ALIAS	DEVICE	TYPE SERIAL I	NUMBER	SUBSCRIPTION	WARRANTY			Active		_
	N/A	microPod	II WSP-3160	08	ACTIVE	N/A		Associate Users		+ ADD US	SER
ACCOUNT		lte	ms per page: 10	▼ 1.	-1of1 <	>		No Available Users	Search CURRENTLY ASSIGNE John Doe witech2am@gmail.cor	ED USERS	

As a subscription purchaser, you will have full access to wiTECH 2.0 app, and all of its associated tools to fully diagnose all compatible vehicles. There are certain portions of the application that can only be accessed after also purchasing a subscription with Tech Authority, this includes but is not limited to: flashing, DTC service information, vehicle reconfiguration, and replacing certain ECUs.

Online URL: <u>https://kb.fcawitech.com/article/3rd-how-to-purchase-and-assign-a-witech-2-0-subscription-and-assign-users-aftermarket-650.html</u>