

# 3rd - How-To Purchase and Assign a wiTECH 2.0 Subscription and Assign Users - Aftermarket

650 Nate Skutt Wed, Apr 17, 2024 [wiTECH 2.0 Public Articles - Aftermarket](#) 77331

## For Aftermarket Users ONLY

### Aftermarket Setup Process:

For a video version of the Aftermarket wiTECH 2.0 Setup Process, please see [Video - How To Setup wiTECH 2.0 For Aftermarket Users](#) .

[1st - Getting Started with wiTECH 2.0 - Aftermarket](#)

[2nd - a - How-To Purchase a Vehicle Communications Interface \(VCI\) device - Aftermarket](#)

[2nd - b - How-To Register a Vehicle Communication Interface \(VCI\) Device to Your Account - Aftermarket](#)

[2nd - c - Registering a J2534 Device - Aftermarket](#)

[3rd - How-To Purchase and Assign a wiTECH 2.0 Subscription and Assign Users - Aftermarket](#) (this article)

[4th - How-To Setup Okta MFA for New Users - Aftermarket](#)

[5th - How-To Setup Your Vehicle Communication Interface \(VCI\) Device - Aftermarket](#)

[6th - How-To Configure Wireless on a Vehicle Communication Interface \(VCI\) Device - Aftermarket](#)

[7th - How-To Purchase a TechAuthority Subscription - Aftermarket](#)

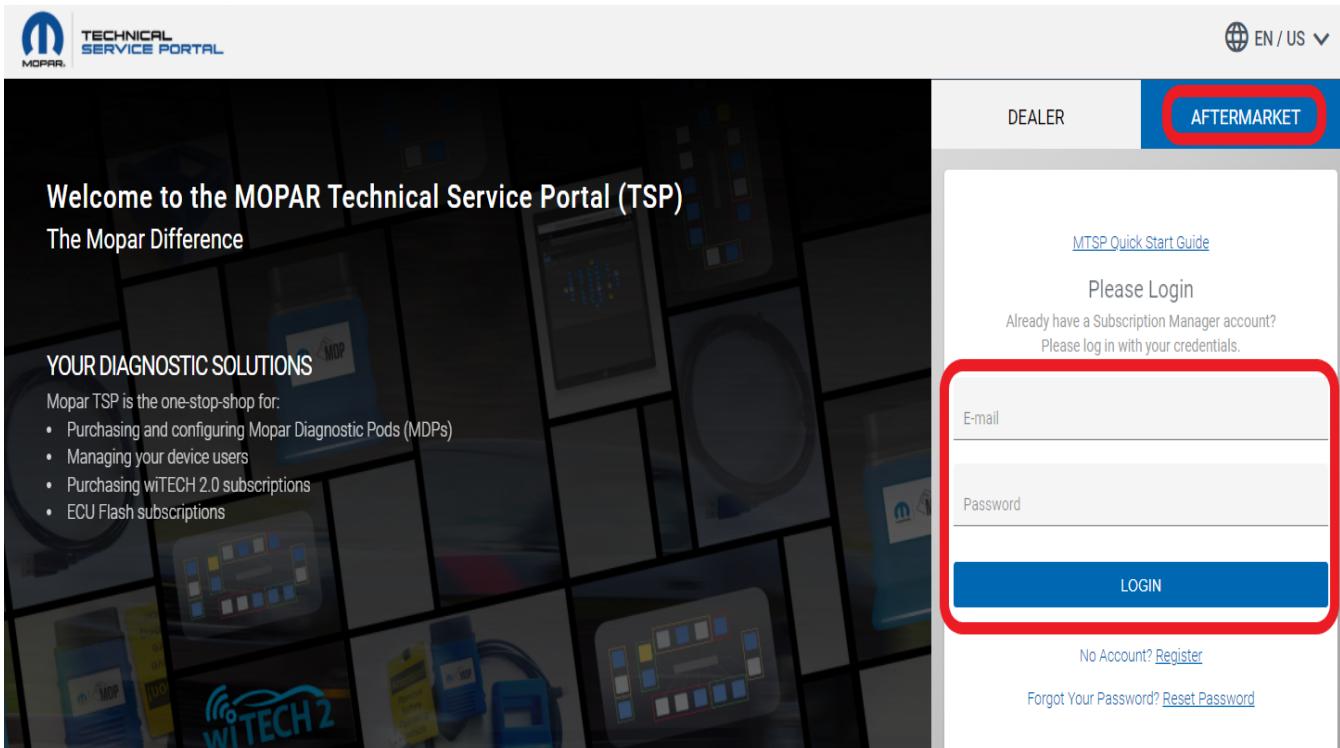
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## 3rd - How-To Purchase and Assign a wiTECH 2.0 Subscription and Assign Users- Aftermarket

**Note:** After subscribing to wiTECH 2.0, your subscription term begins when the subscription is assigned to a VCI device. At the end of your subscription term, it will automatically renew. You can cancel a subscription at any time for the subsequent term. There are certain portions of the application that can only be accessed after also purchasing a subscription with Tech Authority, this includes but is not limited to: flashing, DTC service information, vehicle reconfiguration, and replacing certain ECUs. To purchase a Tech Authority subscription, reference [How-To Purchase a TechAuthority Subscription - Aftermarket](#)

1. To purchase a subscription, navigate to the Mopar Technical Service Portal (MTSP) website: <https://mopartsp.com/>

2. Select **Aftermarket** and enter your **username** and **password**, then click **Login** or press **ENTER** on your keyboard and complete the multifactor authentication challenge if requested.

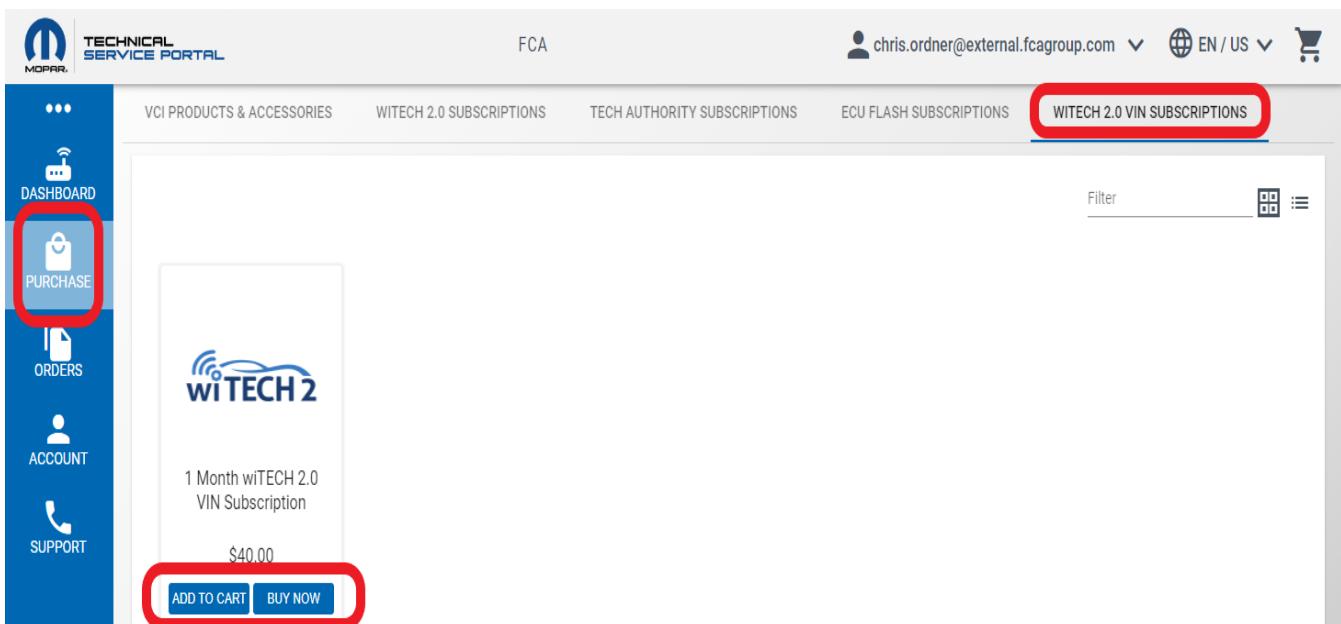


3. The dashboard will provide access to subscriptions, tools, and account information. There are two options for purchasing wiTECH 2 subscriptions. Users can purchase a wiTECH 2 time-based subscription, or they can now purchase a wiTECH 2 VIN subscription. The time-based subscription gives the user access to infinite vehicles during the time of their subscription. The VIN subscription gives the user access to a single VIN per subscription for one month after assigning the subscription.

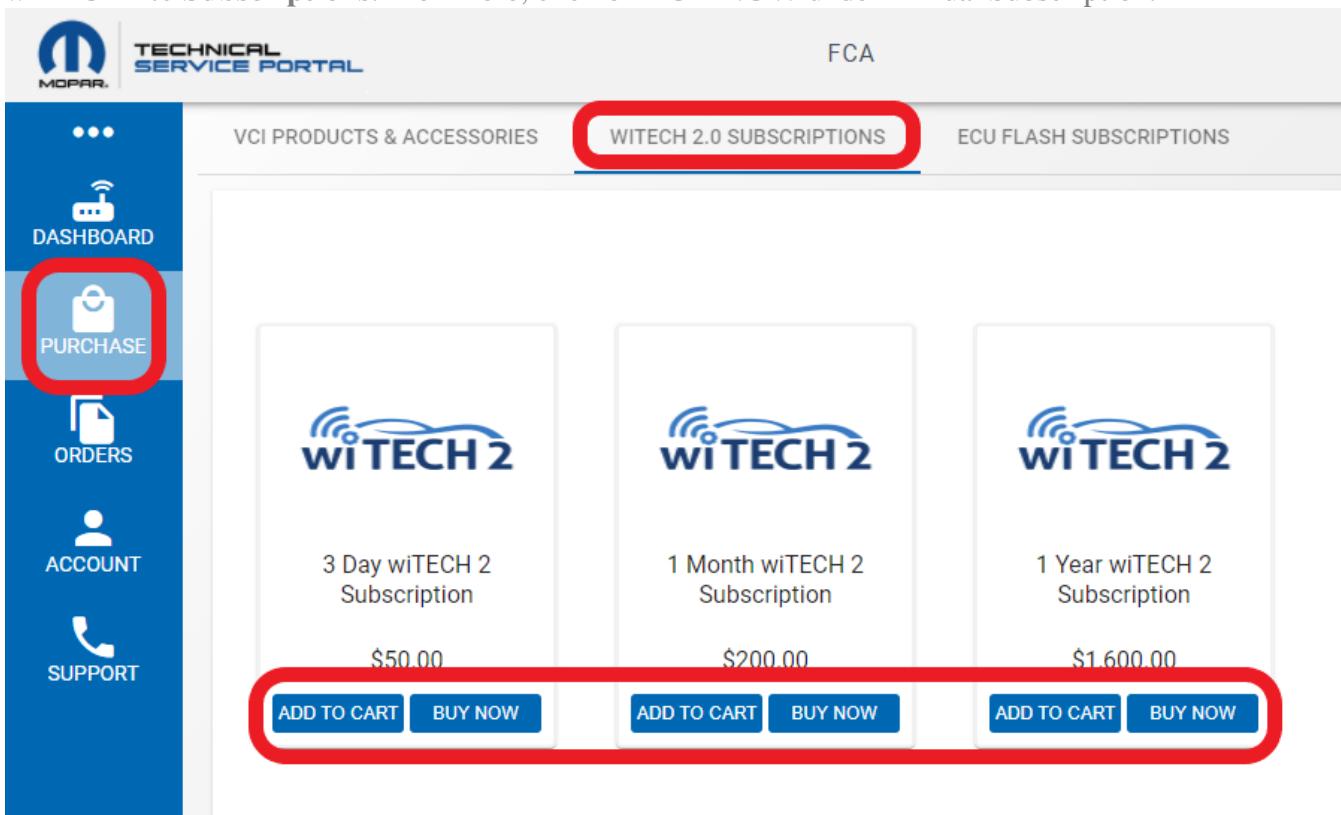
3. a. To purchase a wiTECH 2 VIN subscription, on the navigation menu, click on Purchase and **wiTECH 2.0 VIN Subscriptions**. From here, click on **BUY NOW**.

**\*\*\*NOTE: After purchasing a wiTECH 2.0 VIN Subscription, the subscription will be activated and assigned to the desired VIN in wiTECH on the Vehicle Selection screen. Please see [How-To Purchase and Use a VIN Based wiTECH 2.0 Subscription – Aftermarket](#) for further details on using a wiTECH 2.0 VIN subscription.**

After purchasing a wiTECH 2 VIN Subscription, proceed to Step 7 to assign users to the VCI device.

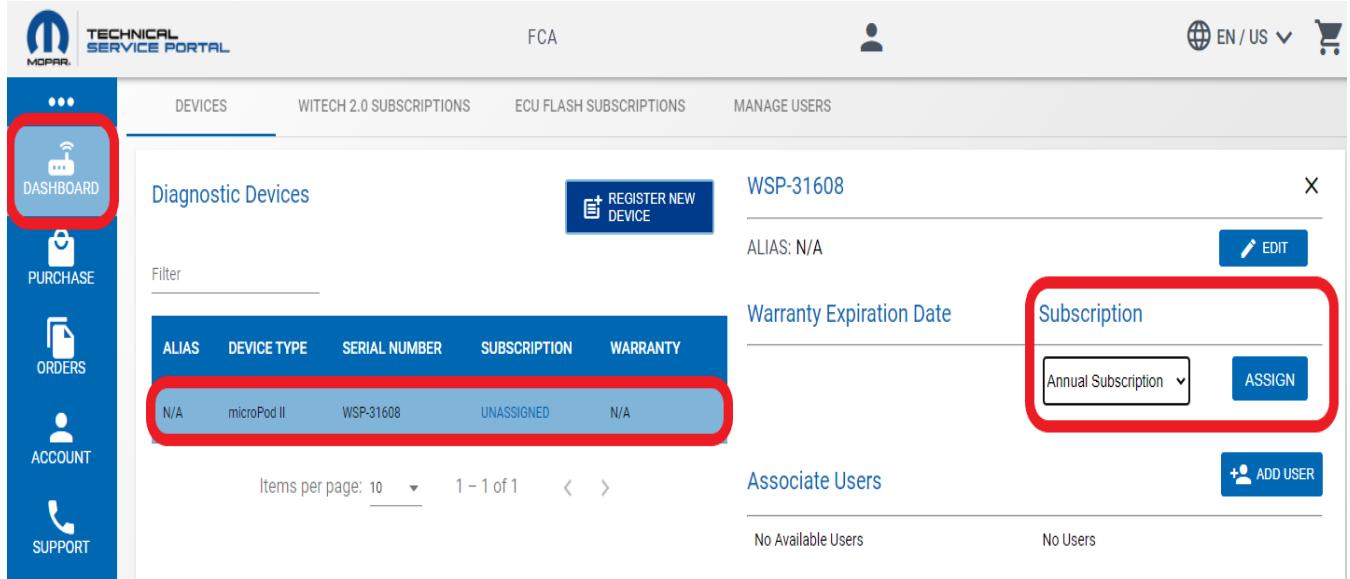


3. b. To purchase a wiTECH 2 time-based subscription, on the navigation menu, click on **Purchase** and **wiTECH 2.0 Subscriptions**. From here, click on **BUY NOW** under Annual Subscription.



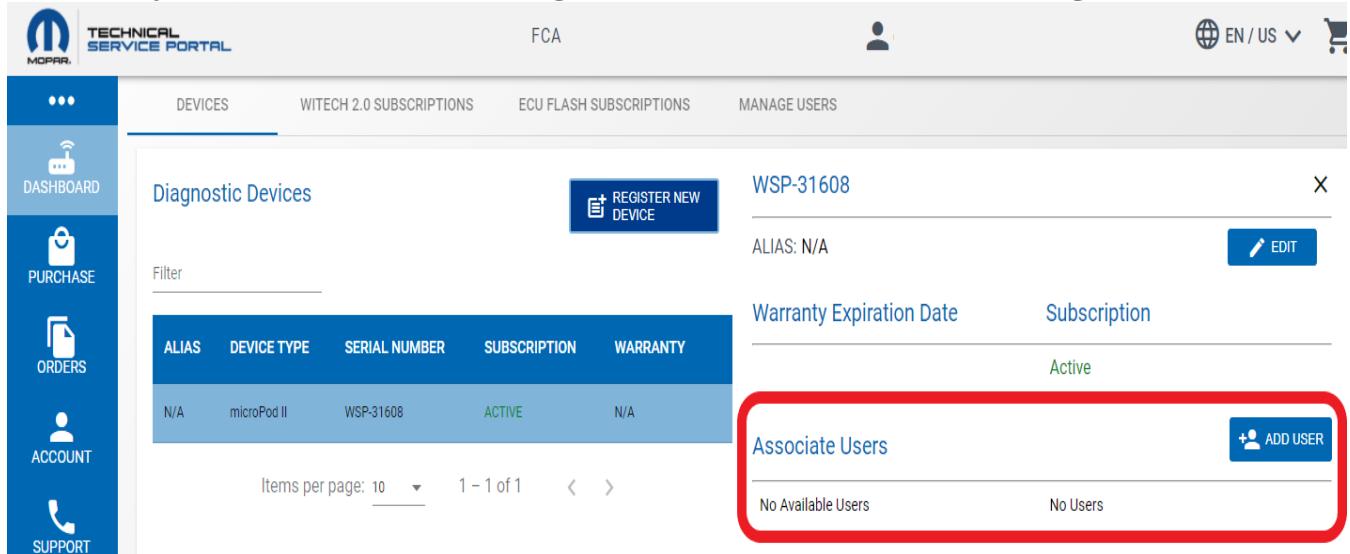
4. Complete the steps to purchase the wiTECH 2.0 Subscription.

5. b. Once the wiTECH 2 time-based subscription has been purchased, the subscription will need to be assigned to a Vehicle Communication Interface (VCI) device. Select **Dashboard**, then the device you want to assign a subscription, then the purchased subscription type, and finally, the **Assign** button.



The screenshot shows the 'Diagnostic Devices' section of the Mopar Technical Service Portal. On the left sidebar, the 'DASHBOARD' icon is highlighted with a red circle. The main table lists a single device: 'microPod II' with alias 'N/A', serial number 'WSP-31608', and subscription status 'UNASSIGNED'. To the right, a 'Subscription' panel is open, showing 'Annual Subscription' selected in a dropdown and an 'ASSIGN' button. The 'Associate Users' section below it shows 'No Available Users' and 'No Users'.

6. b. Finally make sure there are users assigned to the VCI device to use the subscription.



The screenshot shows the 'Diagnostic Devices' section of the Mopar Technical Service Portal. The 'Subscription' panel on the right indicates the 'Subscription' is now 'Active'. The 'Associate Users' section below it shows 'No Available Users' and 'No Users', with an 'ADD USER' button.

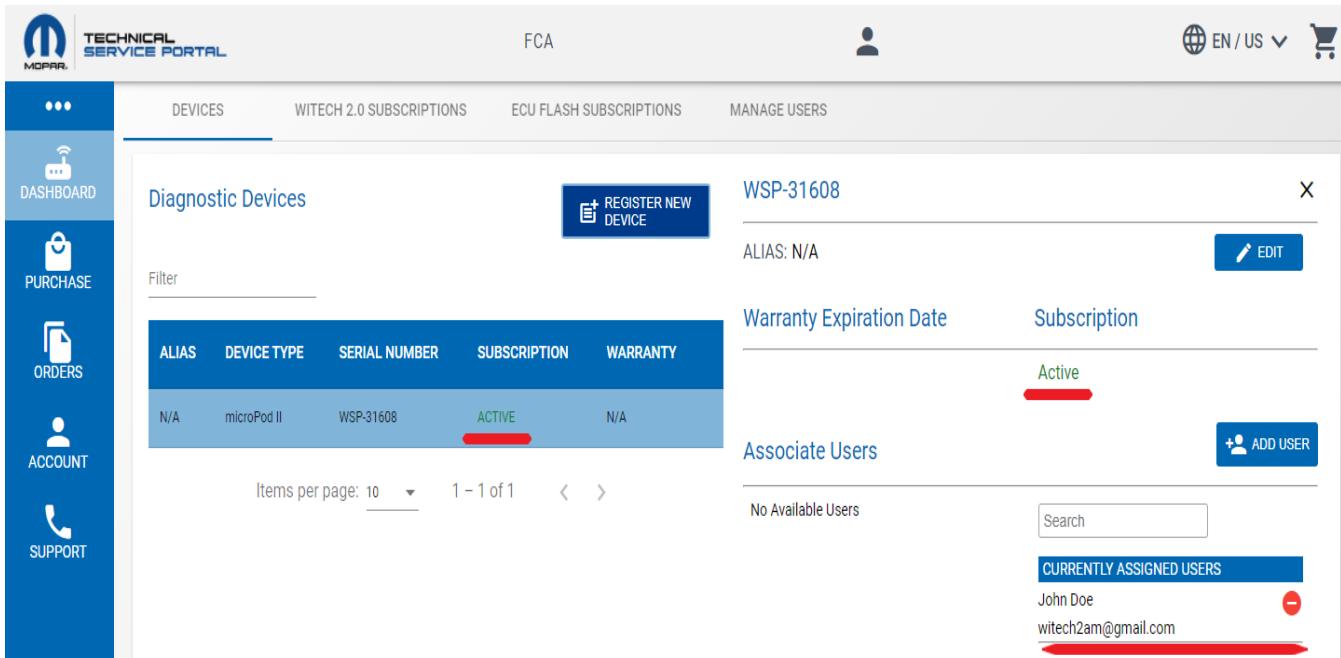
7. To assign users, select **Add User**, then add the user's email and first and last name and select **Save**.

The screenshot shows the 'Diagnostic Devices' section of the Mopar Technical Service Portal. A 'CREATE USER' modal window is open in the foreground, prompting for an Email (wiTECH2AM@gmail.com), First Name (John), and Last Name (Doe). The 'SAVE' button is at the bottom right of the modal. The background shows a table with one device entry: WSP-31608, Alias: N/A, Device Type: microPod II, Serial Number: WSP-31608, Subscription: Active. To the right of the device details, there is an 'Associate Users' section with a 'No Users' message and a blue 'ADD USER' button. A red box highlights the 'CREATE USER' modal, and another red box highlights the 'ADD USER' button.

After the user is saved, select the + to the right of their name to add them as a **Currently Assigned User**.

The screenshot shows the 'Diagnostic Devices' section of the Mopar Technical Service Portal. The device WSP-31608 now has an assigned user. The 'Associate Users' section shows 'John Doe' and 'witech2am@gmail.com' listed under 'AVAILABLE USERS', with a green '+' icon to the right of the list. The 'No Users' message is still present. The background table and other interface elements remain the same as in the previous screenshot.

Now the VCI device has a subscription and users assigned to it and is ready for use with wiTECH 2.0.



Technical Service Portal

FCA

EN / US

DEVICES WITECH 2.0 SUBSCRIPTIONS ECU FLASH SUBSCRIPTIONS MANAGE USERS

Diagnostic Devices

REGISTER NEW DEVICE

ALIAS	DEVICE TYPE	SERIAL NUMBER	SUBSCRIPTION	WARRANTY
N/A	microPod II	WSP-31608	ACTIVE	N/A

Items per page: 10 1 - 1 of 1

WSP-31608

ALIAS: N/A EDIT

Warranty Expiration Date Subscription

Active

Associate Users

ADD USER

No Available Users

Search

CURRENTLY ASSIGNED USERS

John Doe

witech2am@gmail.com

As a subscription purchaser, you will have full access to wiTECH 2.0 app, and all of its associated tools to fully diagnose all compatible vehicles. There are certain portions of the application that can only be accessed after also purchasing a subscription with Tech Authority, this includes but is not limited to: flashing, DTC service information, vehicle reconfiguration, and replacing certain ECUs.

Online URL: <https://kb.fcawitech.com/article/3rd-how-to-purchase-and-assign-a-witech-2-0-subscription-and-assign-users-aftermarket-650.html>