

How-To Log In to wiTECH 2.0 With an Okta User Account - Aftermarket

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For Aftermarket Users ONLY

Introduction

This article describes how to sign in to wiTECH 2.0 with an Okta user account.

Note: If you have not received an Okta account creation email, you will have to contact your wiTECH 2.0 Subscription Manager admin to be added as a user to the account.

Once you have received an email from Okta, you can use the following guide to finish creating your Okta login account. [Create an Okta Login Account](#)

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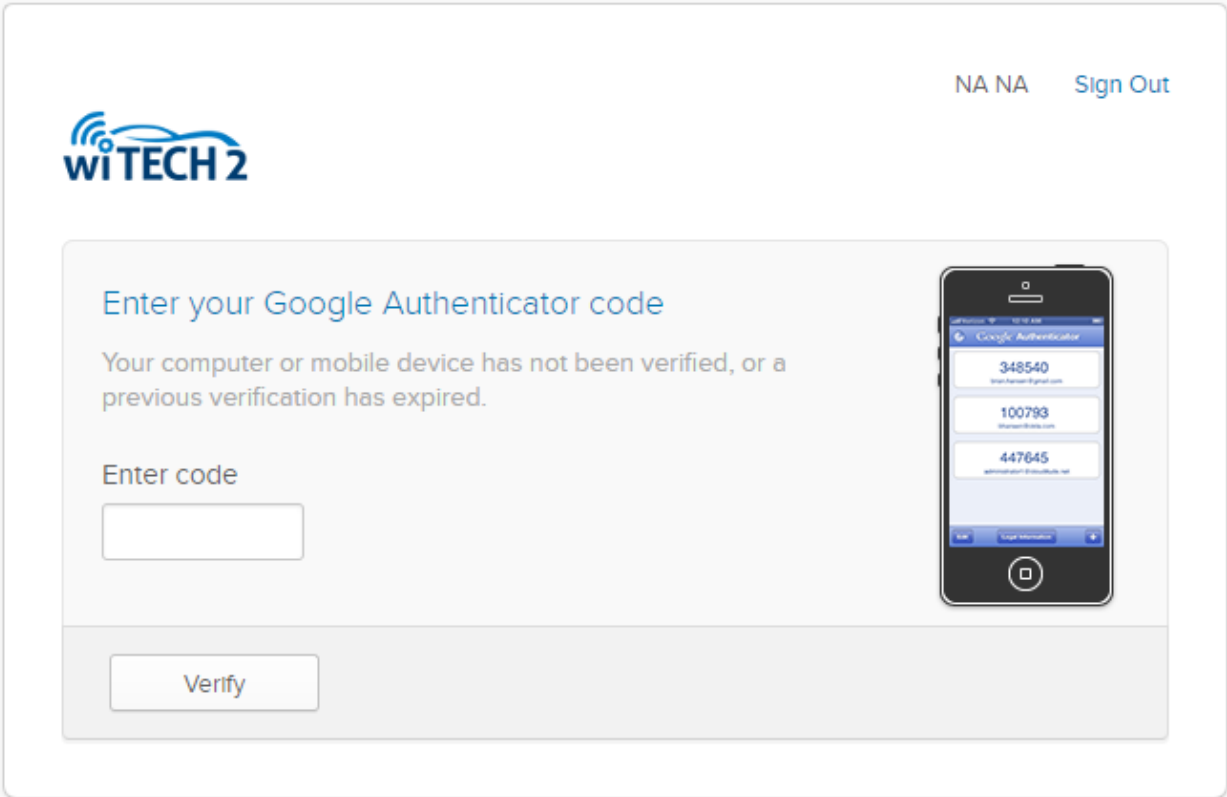
1. If a Subscription Manager admin has already added you as a user, and you have already created your Okta Login Account, you can access wiTECH 2.0 from the following link.

[AM FCA wiTECH 2.0](#)

2. Before logging in, be sure to bookmark the page, or save to your browser's favorites for easy access to wiTECH 2.0 in the future.

3. Once the user has entered their name and password, they will need to utilize their secondary authentication method.

- i. At this screen the user can select to not utilize secondary authentication for 14 days.



The screenshot shows the wiTECH 2 login interface. At the top right, there are links for "NA NA" and "Sign Out". The wiTECH 2 logo is on the top left. The main content area is titled "Enter your Google Authenticator code" and includes a message: "Your computer or mobile device has not been verified, or a previous verification has expired." Below this is a text input field labeled "Enter code" and a "Verify" button. To the right of the input field is an image of a smartphone displaying the Google Authenticator app with three codes: 348540, 100793, and 447645.

4. Once you have logged in through Okta, you will be directed to the wiTECH 2.0 Vehicle Selection screen, and can begin diagnosing and troubleshooting vehicles.

Please be advised that after five unsuccessful Okta login attempts, your account will be locked. To prevent this, we recommend contacting the wiTECH Help Desk at 1-844-948-3242 for password assistance before reaching the lockout threshold.

Online URL: <https://kb.fcawitech.com/article/how-to-log-in-to-witech-2-0-with-an-okta-user-account-aftermarket-652.html>