How-To Log In to wiTECH 2.0 With an Okta User Account - Aftermarket

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For Aftermarket Users ONLY

Introduction

This article describes how to sign in to wiTECH 2.0 with an Okta user account.

Note: If you have not received an Okta account creation email, you will have to contact your wiTECH 2.0 Subscription Manager admin to be added as a user to the account.

Once you have received an email from Okta, you can use the following guide to finish creating your Okta login account. Create an Okta Login Account

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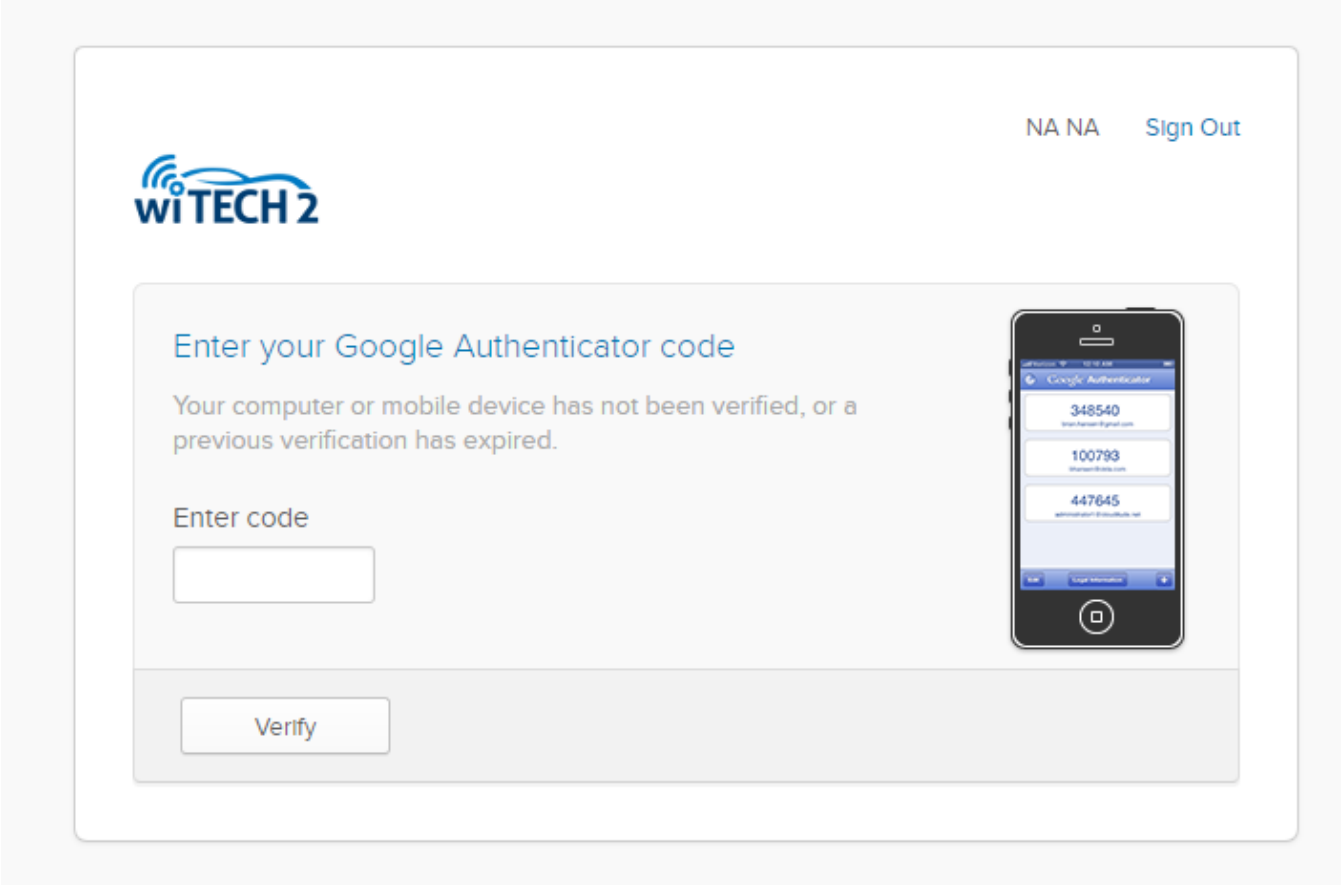
1. If a Subscription Manager admin has already added you as a user, and you have already created your Okta Login Account, you can access wiTECH 2.0 from the following link.

AM FCA wiTECH 2.0

2. Before logging in, be sure to bookmark the page, or save to your browser's favorites for easy access to wiTECH 2.0 in the future.

3. Once the user has entered there name and password, they will need to utilize there secondary authentication method.

i. At this screen the user can select to not utilize secondary authentication for 14 days.



4. Once you have logged in through Okta, you will be directed to the wiTECH 2.0 Vehicle Selection screen, and can begin diagnosing and troubleshooting vehicles.

Please be advised that after five unsuccessful Okta login attempts, your account will be locked. To prevent this, we recommend contacting the wiTECH Help Desk at 1-844-948-3242 for password assistance before reaching the lockout threshold.

Online URL: https://kb.fcawitech.com/article/how-to-log-in-to-witech-2-0-with-an-okta-user-account-aftermarket-652.html