

# 2nd - c - Registering a J2534 Device - Aftermarket

736 Nate Skutt Fri, Feb 14, 2025 [J2534, wiTECH 2.0 Public Articles - Aftermarket](#) 89287

## For Aftermarket Users ONLY

### Aftermarket Setup Process:

For a video version of the Aftermarket wiTECH 2.0 Setup Process, please see [Video - How To Setup wiTECH 2.0 For Aftermarket Users](#) .

[1st - Getting Started with wiTECH 2.0 - Aftermarket](#)

[2nd - a - How-To Purchase a Vehicle Communications Interface \(VCI\) device - Aftermarket](#)

[2nd - b - How-To Register a Vehicle Communication Interface \(VCI\) Device to Your Account - Aftermarket](#)

[2nd - c - Registering a J2534 Device - Aftermarket](#) (this article)

[3rd - How-To Purchase and Assign a wiTECH 2.0 Subscription and Assign Users - Aftermarket](#)

[4th - How-To Setup Okta MFA for New Users - Aftermarket.](#)

[5th - How-To Setup Your Vehicle Communication Interface \(VCI\) Device - Aftermarket](#)

[6th - How-To Configure Wireless on a Vehicle Communication Interface \(VCI\) Device - Aftermarket](#)

[7th - How-To Purchase a TechAuthority Subscription - Aftermarket](#)

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## 2nd - c - Registering a J2534 Device - Aftermarket

To register a J2534 device, navigate to the wiTECH Mopar Technical Service Portal URL: <https://mopartsp.com/>, select "Aftermarket", and login.

The screenshot shows the Mopar Technical Service Portal (TSP) interface. At the top left is the Mopar logo and 'TECHNICAL SERVICE PORTAL'. At the top right is a language selector 'EN / US'. Below the header, there are two tabs: 'DEALER' and 'AFTERMARKET', with 'AFTERMARKET' selected and highlighted with a red circle. The main content area on the left features a dark background with the text 'Welcome to the MOPAR Technical Service Portal (TSP) The Mopar Difference' and 'YOUR DIAGNOSTIC SOLUTIONS'. Below this is a list of services: 'Mopar TSP is the one-stop-shop for.' followed by 'Purchasing and configuring Mopar Diagnostic Pods (MDPs)', 'Managing your device users', 'Purchasing wiTECH 2.0 subscriptions', and 'ECU Flash subscriptions'. The right side of the page is a white login form. It contains a link for 'MTSP Quick Start Guide', the text 'Please Login', and a note: 'Already have a Subscription Manager account? Please log in with your credentials.' Below this are two input fields: 'E-mail' and 'Password', both highlighted with a red border. A blue 'LOGIN' button is positioned below the password field. At the bottom of the login form, there are links for 'No Account? Register' and 'Forgot Your Password? Reset Password'.

Select "Support" and then "Download the J2534 Application"

The screenshot shows the Mopar Technical Service Portal. The top navigation bar includes the Mopar logo, the text "TECHNICAL SERVICE PORTAL", the "Mopar" brand name, and user account information for "witech2am@gmail.com" with a dropdown arrow, a globe icon for "EN / US", and a shopping cart icon. A blue sidebar on the left contains navigation icons for "DASHBOARD", "PURCHASE", "ORDERS", and "SUPPORT". The "SUPPORT" icon is highlighted with a red box. The main content area is titled "SUPPORT" and features a photograph of a diverse customer support team. To the right of the photo, there are several sections of text: "Email Address" with the link [aftermarket.witech2@witechtools.com](mailto:aftermarket.witech2@witechtools.com); "Hours Of Operation" with the text "Sunday 10:30PM through Friday 6:00PM EST"; "Support Team Number" with the text "1 (844) wITECH2 or 1 (844) 948-3242"; and "Need more information? Check out the KnowledgeBase articles below" with the link <https://kb.fcawitech.com/>. Below these sections is a "Useful Links" section, which contains three links: "Download J2534 Application" (highlighted with a red box), "Download the Setup Utility", and "Launch wITECH 2.0". The text "(Install the wITECH 2.0 J2534 Application on your computer)" is positioned between the first and second links. The text "(Once subscription and users are assigned to a tool please follow this link to access wITECH)" is positioned below the third link.

TECHNICAL SERVICE PORTAL

Mopar

witech2am@gmail.com EN / US

SUPPORT

DASHBOARD

PURCHASE

ORDERS

SUPPORT

Email Address  
[aftermarket.witech2@witechtools.com](mailto:aftermarket.witech2@witechtools.com)

Hours Of Operation  
Sunday 10:30PM through Friday 6:00PM EST

Support Team Number  
1 (844) wITECH2 or 1 (844) 948-3242

Need more information? Check out the KnowledgeBase articles below  
<https://kb.fcawitech.com/>

Useful Links

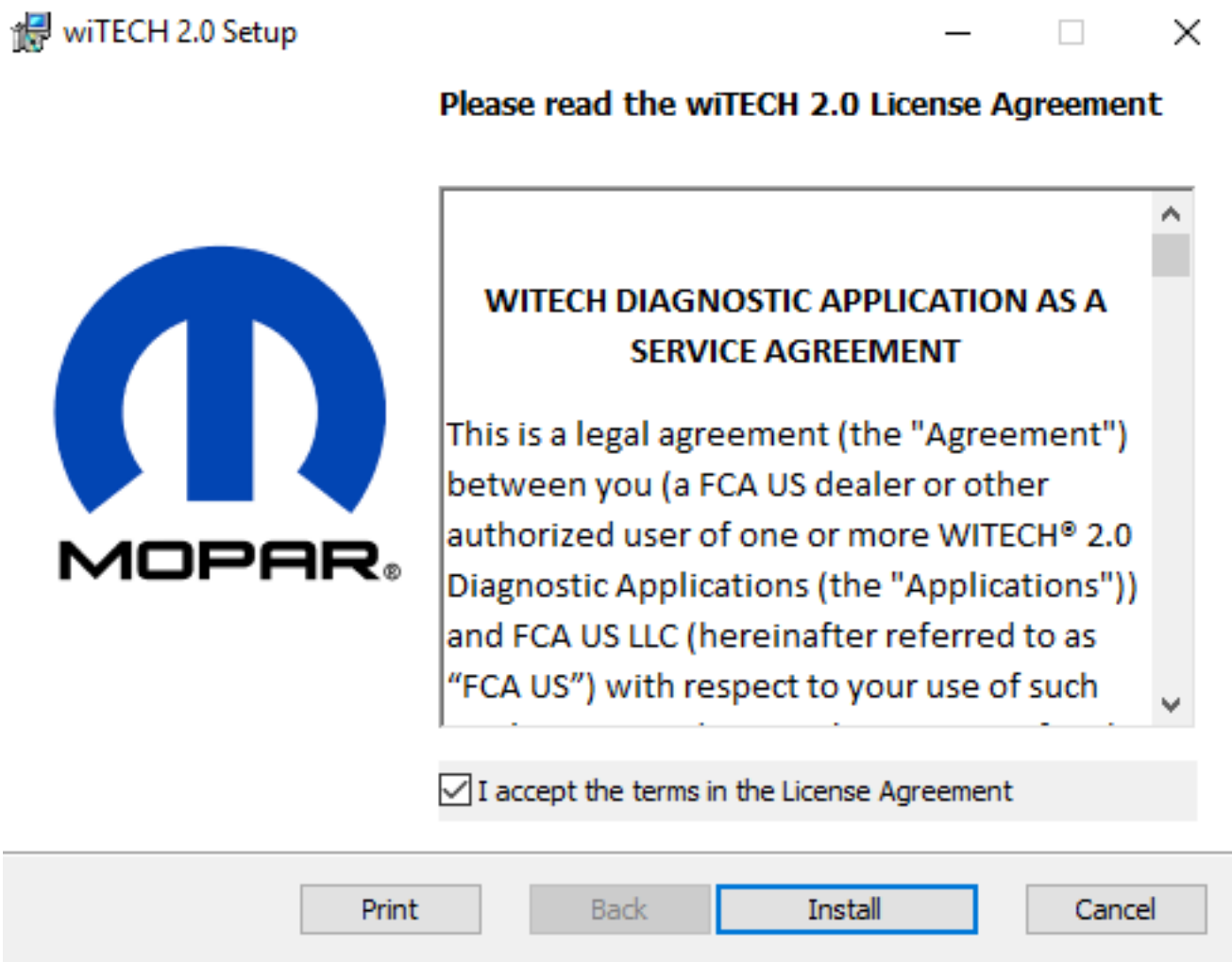
[Download J2534 Application](#)  
(Install the wITECH 2.0 J2534 Application on your computer)

[Download the Setup Utility](#)  
(Configure your microPod/MDP device)

[Launch wITECH 2.0](#)  
(Once subscription and users are assigned to a tool please follow this link to access wITECH)

Follow the on-screen prompts to install the J2534 application.

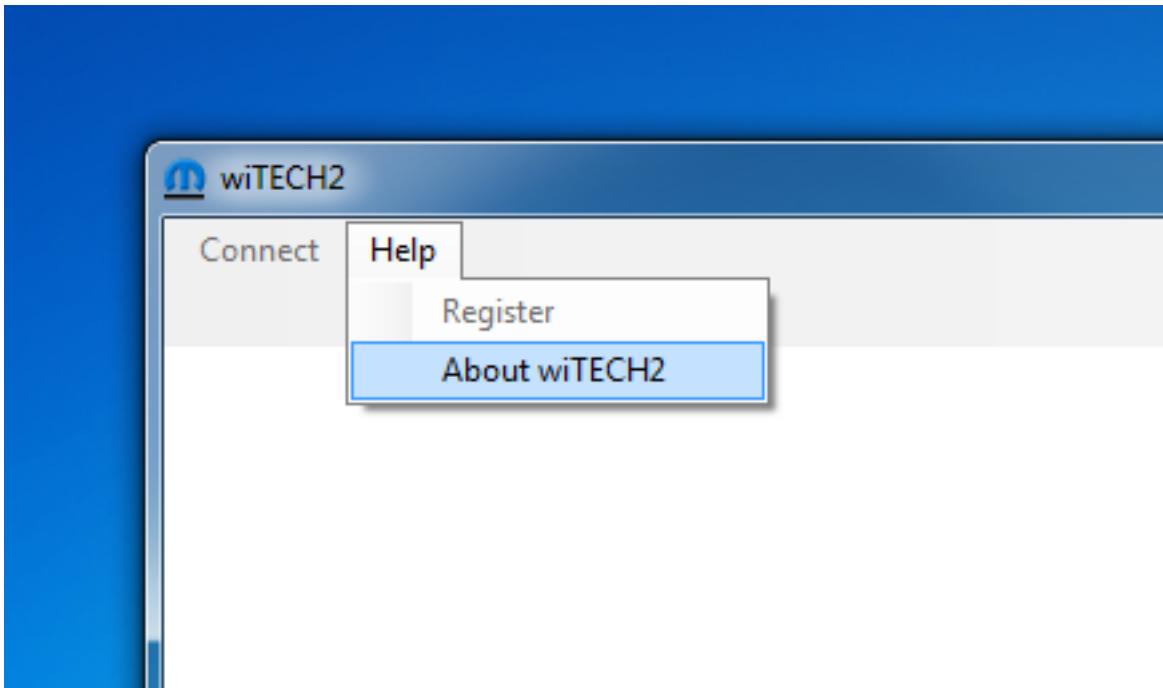
**NOTE:** Windows 10 is currently the only officially supported operating system for the J2534 application.



Once the install has completed, launch the wiTECH 2.0 J2534 application.



Select the "Help" tab and then "About wiTECH2."



Copy the serial number information.



Return to the MTSP page, and select "Dashboard" and "Register New Device".

TECHNICAL SERVICE PORTAL MOPAR

Mopar

witech2am@gmail.com EN / US

DEVICES WITECH 2.0 SUBSCRIPTIONS ECU FLASH SUBSCRIPTIONS MANAGE USERS

DASHBOARD

PURCHASE

ORDERS

ACCOUNT

SUPPORT

### Diagnostic Devices

Filter

REGISTER NEW DEVICE

ALIAS	DEVICE TYPE	SERIAL NUMBER	SUBSCRIPTION	WARRANTY
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Select the "J2534" radio button, paste the serial number, and select the "Register" button.  
**DO NOT enter your J2534 device serial number in this field.** You must download the J2534 application to get the serial number of the J2534 application you want to register.

TECHNICAL SERVICE PORTAL MOPAR

Mopar

witech2am@gmail.com EN / US

DEVICES WITECH 2.0 SUBSCRIPTIONS ECU FLASH SUBSCRIPTIONS MANAGE USERS

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### Diagnostic Devices

REGISTER NEW DEVICE

Filter

ALIAS	DEVICE TYPE	SERIAL NUMBER	SUBSCRIPTION	WARRANTY
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#### REGISTER DEVICE

- microPod II
- MOPAR Diagnostic Pod - wITECH
- J2E34 Device

Serial Number  
NJHX5-4ARTJ-K5FID-UM0VG-TGGV4

CANCEL REGISTER

Once you submit for approval, you will receive an email notification within 1 to 2 business days to

confirm if the J2534 device has been approved.

If your device has been approved you will receive an email and it will then be associated to your account. It will be visible on the **Subscriptions** page upon purchase of a subscription.

You can now assign your J2534 device once you purchase a subscription and an Okta account activation email will be mailed to you for logging into wiTECH 2.0.

**Note:** You are registering the computer serial number not the J2534 Device (if you switch computers with the same J2534 tool, you will have to re-register the serial number)

**If you are experiencing any difficulties registering a device, click the Support link on the left side of the page of the MTSP. This will navigate you to the wiTECH 2.0 Aftermarket Support page.**

Online URL: <https://kb.fcawitech.com/article/2nd-c-registering-a-j2534-device-aftermarket-736.html>