

## 2nd - c - Registering a J2534 Device - Aftermarket

736 Nate Skutt Thu, Aug 14, 2025 [J2534, wiTECH 2.0 Public Articles - Aftermarket](#) 105676

### For Aftermarket Users ONLY

#### Aftermarket Setup Process:

For a video version of the Aftermarket wiTECH 2.0 Setup Process, please see [Video - How To Setup wiTECH 2.0 For Aftermarket Users](#) .

[1st - Getting Started with wiTECH 2.0 - Aftermarket](#)

[2nd - a - How-To Purchase a Vehicle Communications Interface \(VCI\) device - Aftermarket](#)

[2nd - b - How-To Register a Vehicle Communication Interface \(VCI\) Device to Your Account - Aftermarket](#)

[2nd - c - Registering a J2534 Device - Aftermarket \(this article\)](#)

[3rd - How-To Purchase and Assign a wiTECH 2.0 Subscription and Assign Users - Aftermarket](#)

[4th - How-To Setup Okta MFA for New Users - Aftermarket.](#)

[5th - How-To Setup Your Vehicle Communication Interface \(VCI\) Device - Aftermarket](#)

[6th - How-To Configure Wireless on a Vehicle Communication Interface \(VCI\) Device - Aftermarket](#)

[7th - How-To Purchase a TechAuthority Subscription - Aftermarket](#)

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### 2nd - c - Registering a J2534 Device - Aftermarket

To register a J2534 device, navigate to the wiTECH Mopar Technical Service Portal URL:

<https://mopartsp.com/>, select "Aftermarket", and login.

WELCOME TO THE MOPAR TECHNICAL SERVICE PORTAL (TSP)

The Mopar Difference

YOUR DIAGNOSTIC SOLUTIONS

Mopar TSP is the one-stop-shop for:

- Purchasing and configuring Mopar Diagnostic Pods (MDPs)
- Managing your device users
- Purchasing wiTECH 2.0 subscriptions
- ECU Flash subscriptions

DEALER AFTERMARKET

MTSP Quick Start Guide

Please Login

Already have a Subscription Manager account?  
Please log in with your credentials.

E-mail

Password

LOGIN

No Account? [Register](#)

Forgot Your Password? [Reset Password](#)

Select "Support" and then "Download the J2534 Application"

Mopar

witech2am@gmail.com

EN / US

SUPPORT

DASHBOARD

PURCHASE

ORDERS

WAGONEER

SUPPORT

Email Address  
[aftermarket.witech2@witechtools.com](mailto:aftermarket.witech2@witechtools.com)

Hours Of Operation  
Sunday 10:30PM through Friday 6:00PM EST

Support Team Number  
1 (844) wiTECH2 or (1 (844) 948-3242)

Need more information? Check out the KnowledgeBase articles below  
<https://kb.fcawitech.com/>

Useful Links

[Download J2534 Application](#)  
(Install the wiTECH 2.0 J2534 Application on your computer)

[Download the Setup Utility](#)  
(Configure your microPod/MDP device)

[Launch wiTECH 2.0](#)  
(Once subscription and users are assigned to a tool please follow this link to access wiTECH)

Follow the on-screen prompts to install the J2534 application.

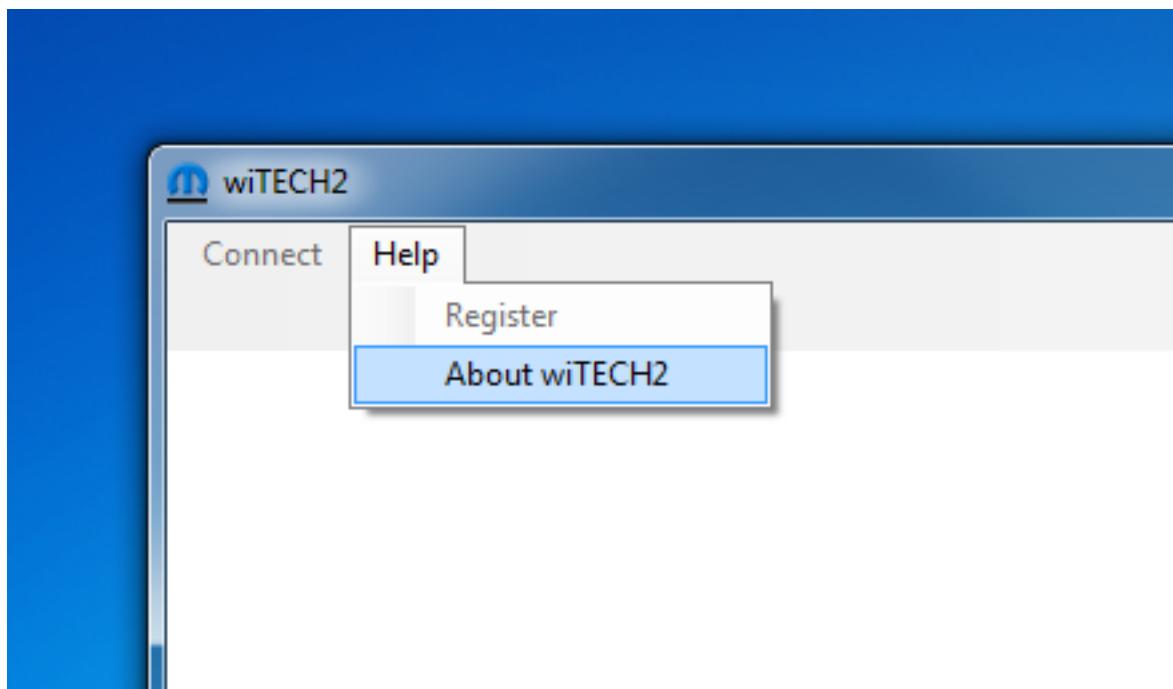
**NOTE: Windows 11 is currently the only officially supported operating system for the J2534 application.**



Once the install has completed, launch the wiTECH 2.0 J2534 application.



Select the "Help" tab and then "About wiTECH2."



Copy the serial number information.



Return to the MTSP page, and select "Dashboard" and "Register New Device".

Mopar

witech2am@gmail.com

EN/US

DEVICES WITECH 2.0 SUBSCRIPTIONS ECU FLASH SUBSCRIPTIONS MANAGE USERS

DASHBOARD

PURCHASE

ORDERS

ACCOUNT

SUPPORT

Diagnostic Devices

REGISTER NEW DEVICE

Filter

ALIAS DEVICE TYPE SERIAL NUMBER SUBSCRIPTION WARRANTY

Select the "J2534" radio button, paste the serial number, and select the "Register" button.  
**DO NOT enter your J2534 device serial number in this field.** You must download the J2534 application to get the serial number of the J2534 application you want to register.



## Diagnostic Devices

REGISTER NEW DEVICE

Filter

ALIAS   DEVICE TYPE   SERIAL NUMBER   SUBSCRIPTION

WARRANTY

REGISTER DEVICE



microPod II



MOPAR Diagnostic Pod-wiTECH



J2534 Device

Serial Number

NJHK54ARTJK5FDJMOYG-TGGV4

CANCEL

REGISTER

Once you submit for approval, you will receive an email notification within 1 to 2 business days to

confirm if the J2534 device has been approved.

If your device has been approved you will receive an email and it will then be associated to your account. It will be visible on the **Subscriptions** page upon purchase of a subscription.

You can now assign your J2534 device once you purchase a subscription and an Okta account activation email will be mailed to you for logging into wiTECH 2.0.

**Note:** You are registering the computer serial number not the J2534 Device (if you switch computers with the same J2534 tool, you will have to re-register the serial number)

**If you are experiencing any difficulties registering a device, click the Support link on the left side of the page of the MTSP. This will navigate you to the wiTECH 2.0 Aftermarket Support page.**

Online URL: <https://kb.fcawitech.com/article/2nd-c-registering-a-j2534-device-aftermarket-736.html>