

2nd - c - Registering a J2534 Device - Aftermarket

736 Nate Skutt Thu, Aug 14, 2025 [J2534](#), [wiTECH 2.0 Public Articles - Aftermarket](#) 105676

For Aftermarket Users ONLY

Aftermarket Setup Process:

For a video version of the Aftermarket wiTECH 2.0 Setup Process, please see [Video - How To Setup wiTECH 2.0 For Aftermarket Users](#) .

[1st - Getting Started with wiTECH 2.0 - Aftermarket](#)

[2nd - a - How-To Purchase a Vehicle Communications Interface \(VCI\) device - Aftermarket](#)

[2nd - b - How-To Register a Vehicle Communication Interface \(VCI\) Device to Your Account - Aftermarket](#)

[2nd - c - Registering a J2534 Device - Aftermarket](#) (this article)

[3rd - How-To Purchase and Assign a wiTECH 2.0 Subscription and Assign Users - Aftermarket](#)

[4th - How-To Setup Okta MFA for New Users - Aftermarket.](#)

[5th - How-To Setup Your Vehicle Communication Interface \(VCI\) Device - Aftermarket](#)

[6th - How-To Configure Wireless on a Vehicle Communication Interface \(VCI\) Device - Aftermarket](#)

[7th - How-To Purchase a TechAuthority Subscription - Aftermarket](#)

2nd - c - Registering a J2534 Device - Aftermarket

To register a J2534 device, navigate to the wiTECH Mopar Technical Service Portal URL: <https://mopartsp.com/>, select "Aftermarket", and login.

The screenshot shows the Mopar Technical Service Portal (TSP) login interface. The header includes the Mopar logo and 'TECHNICAL SERVICE PORTAL' on the left, and a language selector 'EN / US' on the right. Below the header, there are two tabs: 'DEALER' and 'AFTERMARKET', with 'AFTERMARKET' being the active tab. The main content area on the left features a large banner with the text 'Welcome to the MOPAR Technical Service Portal (TSP) The Mopar Difference' and a section titled 'YOUR DIAGNOSTIC SOLUTIONS' listing services like purchasing diagnostic pods, managing users, and purchasing subscriptions. On the right, there is a login form with fields for 'E-mail' and 'Password', a 'LOGIN' button, and links for 'MTSP Quick Start Guide', 'Register', and 'Reset Password'.

TECHNICAL SERVICE PORTAL

EN / US

DEALER AFTERMARKET

[MTSP Quick Start Guide](#)

Please Login

Already have a Subscription Manager account?
Please log in with your credentials.

E-mail


Password

LOGIN

No Account? [Register](#)

Forgot Your Password? [Reset Password](#)


Select "Support" and then "Download the J2534 Application"


**TECHNICAL
SERVICE PORTAL**

Mopar


witech2am@gmail.com ▾


EN/US ▾








SUPPORT



DASHBOARD


PURCHASE


ORDERS


SUPPORT


SUPPORT



Email Address
aftermarket.witech2@witechtools.com

Hours Of Operation
Sunday 10:30PM through Friday 6:00PM EST

Support Team Number
1 (844) wITECH2 or 1 (844) 948-3242

Need more information? Check out the KnowledgeBase articles below
<https://kb.fcawitech.com/>

Useful Links

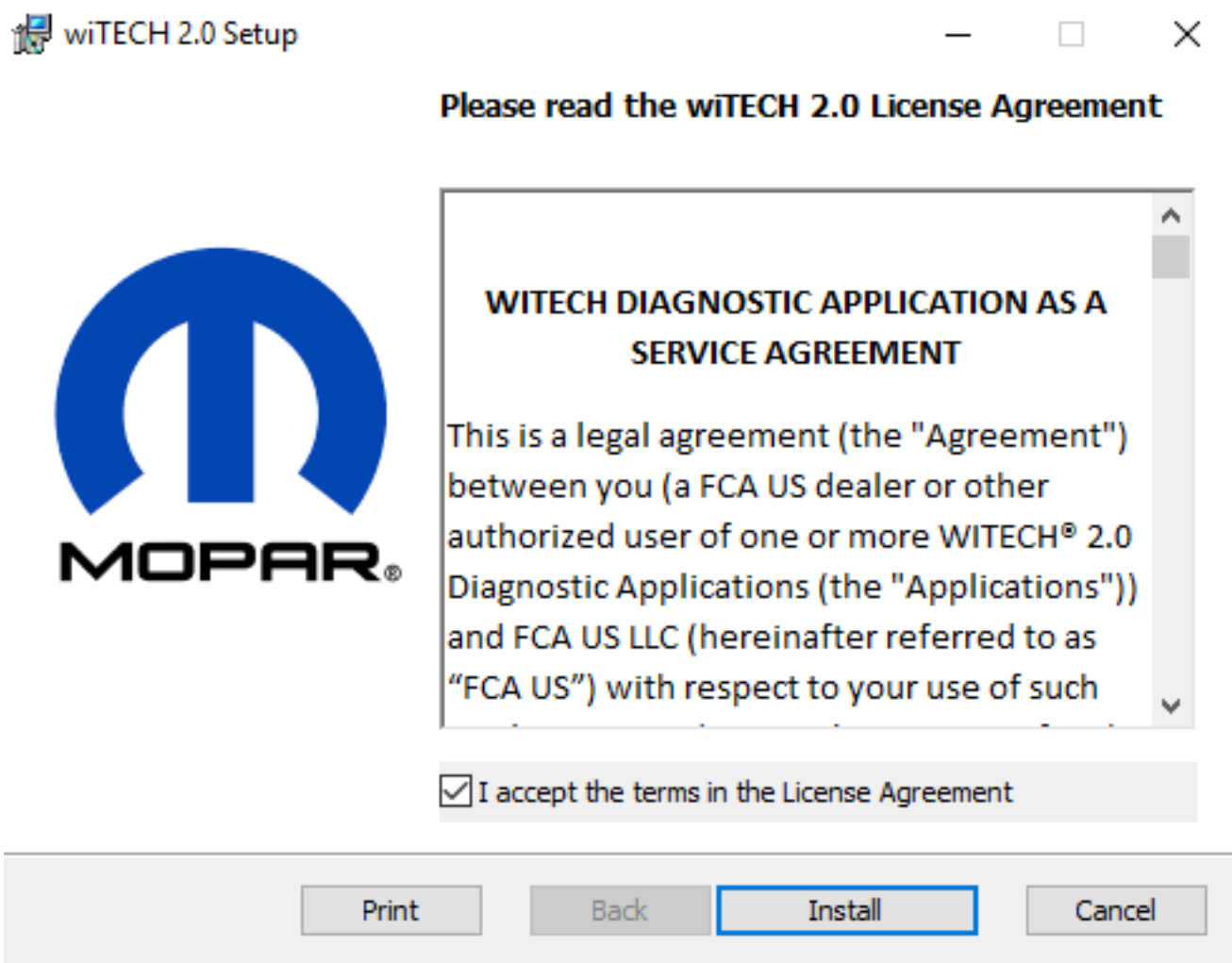
[Download J2534 Application](#)
(Install the wITECH 2.0 J2534 Application on your computer)

[Download the Setup Utility](#)
(Configure your microPod/MDP device)

[Launch wITECH 2.0](#)
(Once subscription and users are assigned to a tool please follow this link to access wITECH)

Follow the on-screen prompts to install the J2534 application.

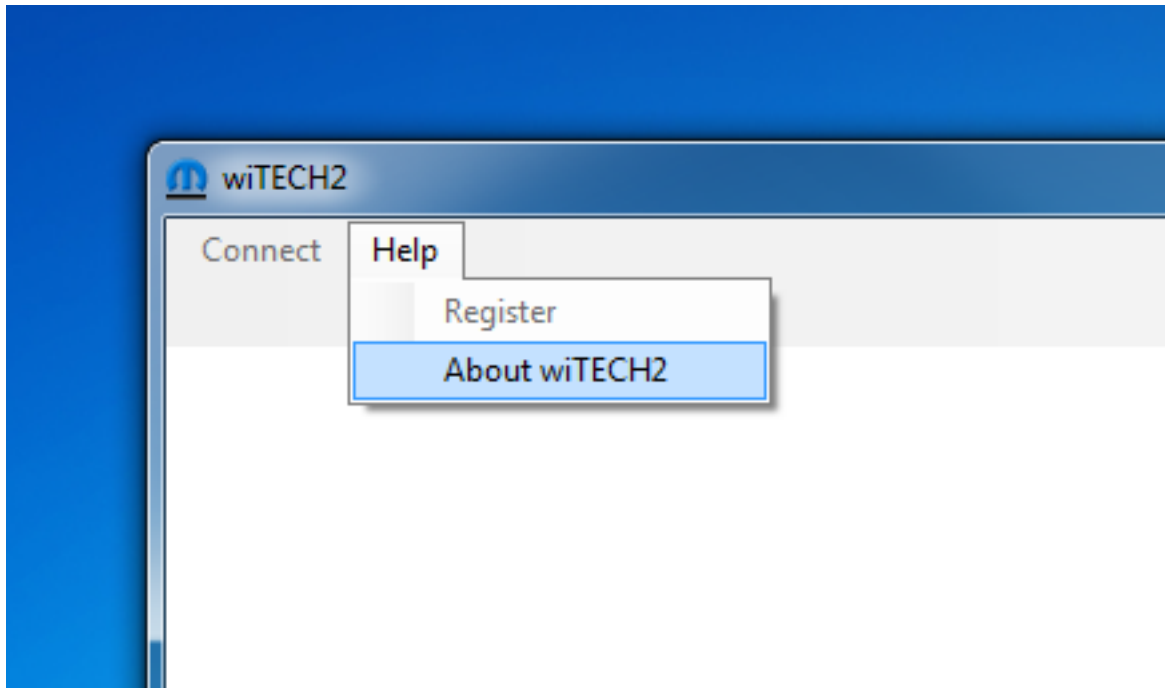
NOTE: Windows 11 is currently the only officially supported operating system for the J2534 application.



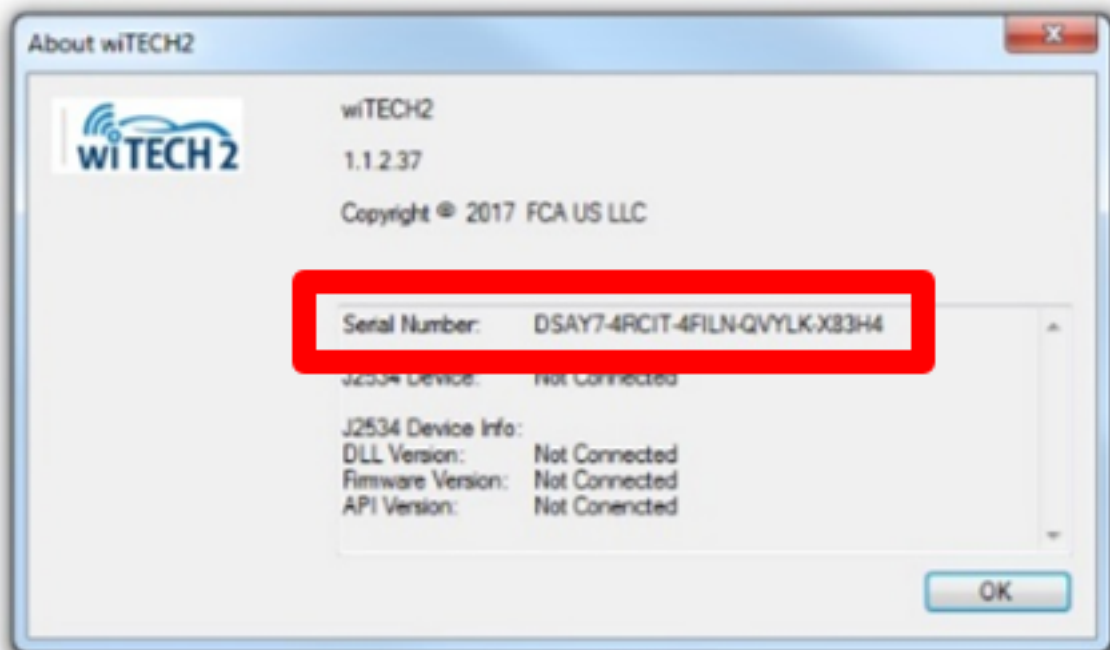
Once the install has completed, launch the wiTECH 2.0 J2534 application.



Select the "Help" tab and then "About wiTECH2."




Copy the serial number information.



Return to the MTSP page, and select "Dashboard" and "Register New Device".


The screenshot shows the Mopar Technical Service Portal interface. At the top, the Mopar logo and 'TECHNICAL SERVICE PORTAL' are on the left, and user information 'witech2am@gmail.com' and language 'EN / US' are on the right. Below the header, a navigation bar contains links for 'DEVICES', 'WITECH 2.0 SUBSCRIPTIONS', 'ECU FLASH SUBSCRIPTIONS', and 'MANAGE USERS'. The 'DEVICES' link is selected. On the left sidebar, the 'DASHBOARD' link is highlighted with a red box. The main content area is titled 'Diagnostic Devices' and features a 'REGISTER NEW DEVICE' button, also highlighted with a red box. Below the title, there is a 'Filter' section and a table with columns: 'ALIAS', 'DEVICE TYPE', 'SERIAL NUMBER', 'SUBSCRIPTION', and 'WARRANTY'.


Select the "J2534" radio button, paste the serial number, and select the "Register" button.
DO NOT enter your J2534 device serial number in this field. You must download the J2534 application to get the serial number of the J2534 application you want to register.




TECHNICAL
SERVICE PORTAL

Mopar

witech2am@gmail.com

EN / US



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DASHBOARD

PURCHASE

ORDERS

ACCOUNT

SUPPORT

DEVICES

WITECH 2.0 SUBSCRIPTIONS

ECU FLASH SUBSCRIPTIONS

MANAGE USERS

Diagnostic Devices

REGISTER NEW DEVICE

Filter

ALIAS	DEVICE TYPE	SERIAL NUMBER	SUBSCRIPTION	WARRANTY
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REGISTER DEVICE

☐ microPod II

☐ MOPAR Diagnostic Pod - wiTECH

☒ J2534 Device

Serial Number

NJHX5-4ARTJ-K5FD-UM0VG-TGGV4

CANCEL

REGISTER

Once you submit for approval, you will receive an email notification within 1 to 2 business days to

confirm if the J2534 device has been approved.

If your device has been approved you will receive an email and it will then be associated to your account. It will be visible on the **Subscriptions** page upon purchase of a subscription.

You can now assign your J2534 device once you purchase a subscription and an Okta account activation email will be mailed to you for logging into wiTECH 2.0.

Note: You are registering the computer serial number not the J2534 Device (if you switch computers with the same J2534 tool, you will have to re-register the serial number)

If you are experiencing any difficulties registering a device, click the Support link on the left side of the page of the MTSP. This will navigate you to the wiTECH 2.0 Aftermarket Support page.

Online URL: <https://kb.fcawitech.com/article/2nd-c-registering-a-j2534-device-aftermarket-736.html>