

How to Order a VCI Device

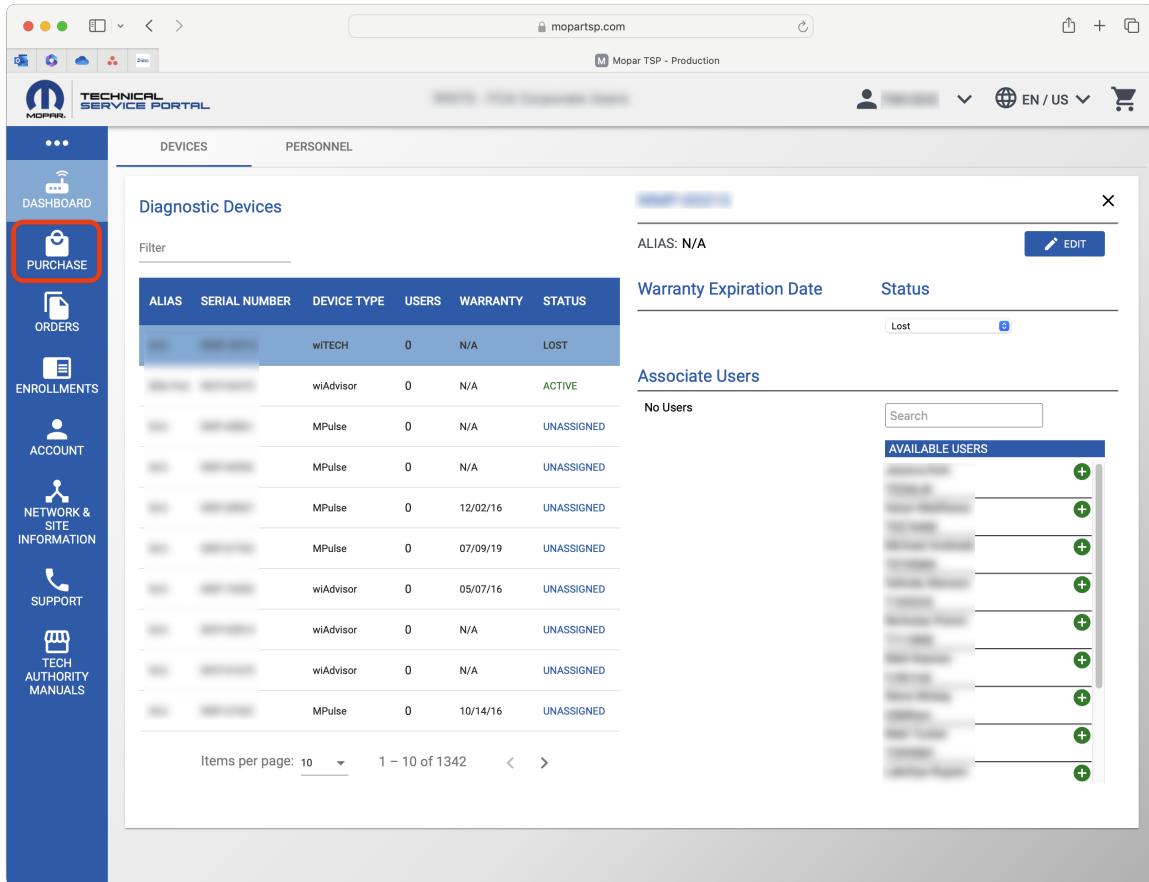
788 Emil Ghiurau Tue, Aug 6, 2024 [wiTECH 2.0 Public Articles - Dealers](#) 17181

How to Order a New Vehicle Communications Interface (VCI) or Mopar Diagnostic Pod (MDP) Device

NOTE:

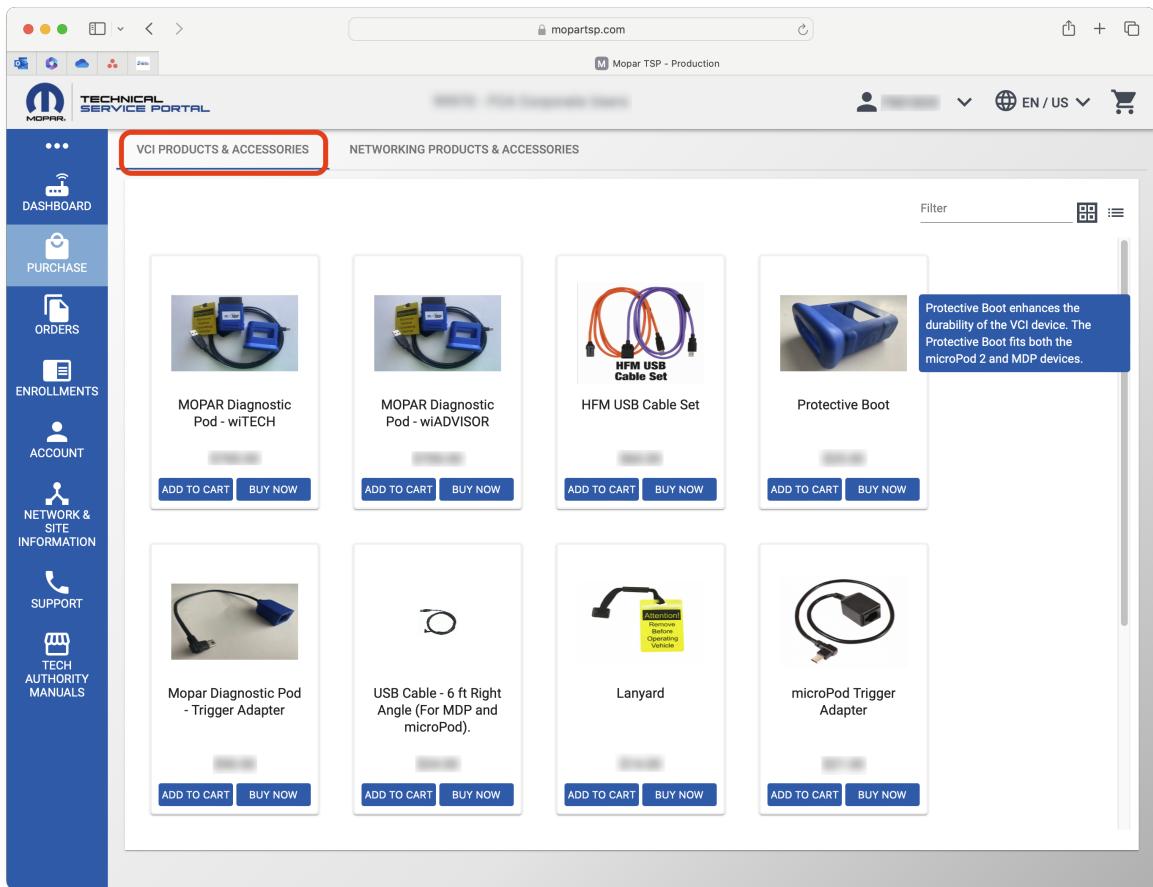
- **Dealers:** This must be completed by one of the following DealerCONNECT roles: Service Manager (09), Assistant Service Manager (27), Service Director (17), Service / Parts Director (33), Parts / Service Director (35), Parts Manager (08), Assistant Parts Manager (40), Parts Director (32), General Manager (02), Vice President (22), President (36), or Owner / Partner (37)
- **Aftermarket:** This must be completed by the account owner.

1. In a browser, navigate to <https://mopartsp.com>
 1. Dealership users: Log in using your DealerCONNECT credentials.
 2. Aftermarket users: Log in using your MTSP email and password.
2. From the left menu, select "Purchase"



The screenshot shows the Mopar Technical Service Portal interface. The left sidebar has a blue background with various menu items: DASHBOARD, PURCHASE (which is highlighted with a red box), ORDERS, ENROLLMENTS, ACCOUNT, NETWORK & SITE INFORMATION, SUPPORT, and TECH AUTHORITY MANUALS. The main content area is titled 'Diagnostic Devices' and shows a table of devices. The table has columns: ALIAS, SERIAL NUMBER, DEVICE TYPE, USERS, WARRANTY, and STATUS. The first row shows 'wiTECH' as the device type, '0' users, 'N/A' warranty, and 'LOST' status. To the right of the table, there is a 'Warranty Expiration Date' field set to 'Lost' and an 'Associate Users' section which is currently empty. A sidebar on the right lists 'AVAILABLE USERS' with a '+' button next to each name.

3. From the top menu, select "VCI PRODUCTS & ACCESSORIES"



4. Select the desired VCI device or accessory and complete the steps to checkout.

Online URL: <https://kb.fcaawitech.com/article/how-to-order-a-vci-device-788.html>