How to Order a VCI Device

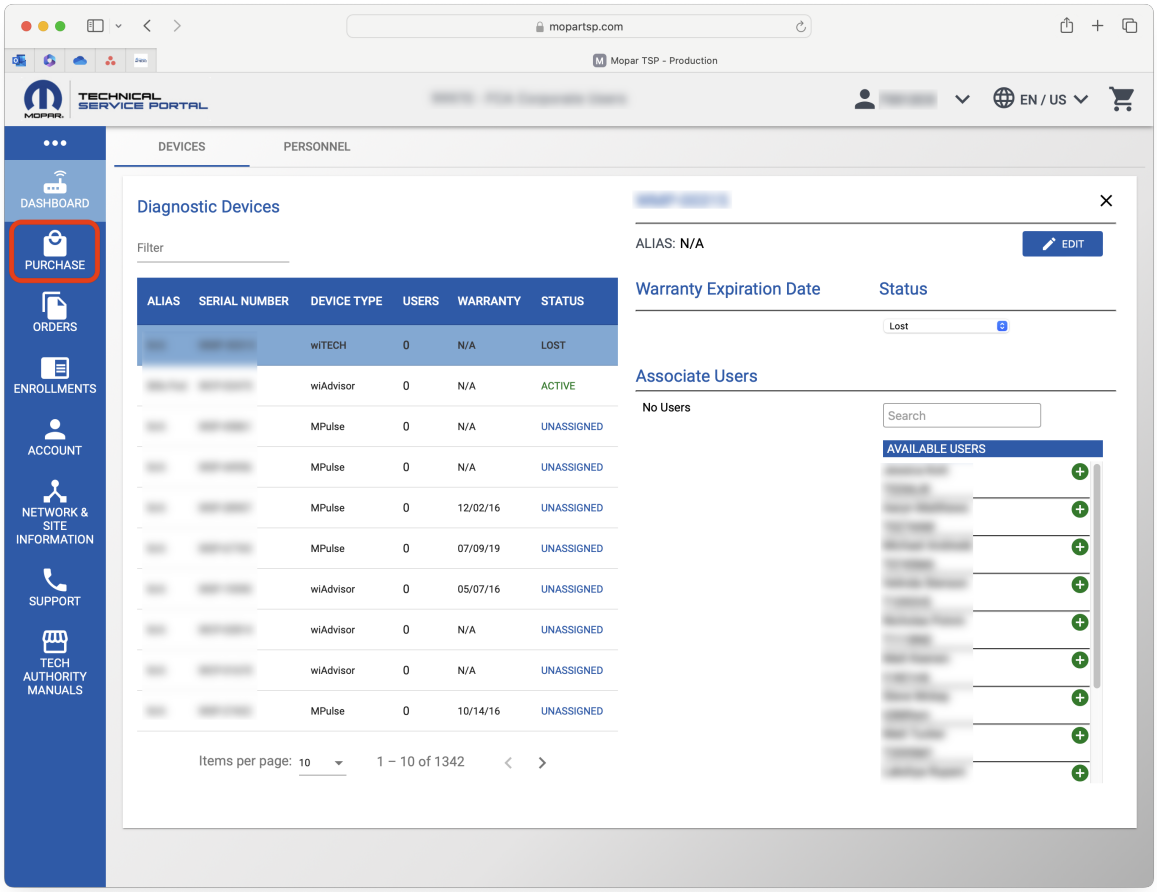
788 Emil Ghiurau Tue, Aug 6, 2024 wiTECH 2.0 Public Articles - Dealers 18988

How to Order a New Vehicle Communications Interface (VCI) or Mopar Diagnostic Pod (MDP) Device

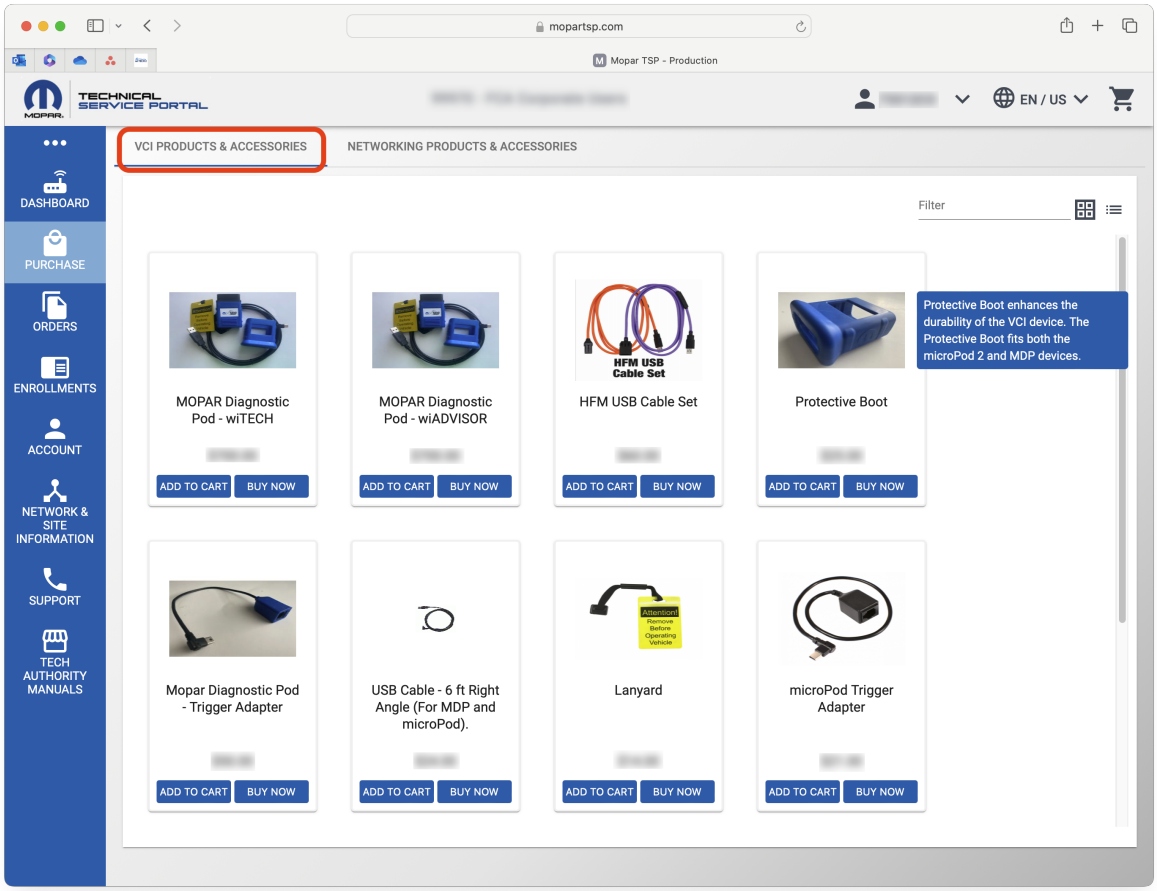
NOTE:

- **Dealers**: This must be completed by one of the following DealerCONNECT roles: Service Manager (09), Assistant Service Manager (27), Service Director (17), Service / Parts Director (33), Parts / Service Director (35), Parts Manager (08), Assistant Parts Manager (40), Parts Director (32), General Manager (02), Vice President (22), President (36), or Owner / Partner (37)
- **Aftermarket**: This must be completed by the account owner.

1. In a browser, navigate to https://mopartsp.com
    1. Dealership users: Log in using your DealerCONNECT credentials.
    2. Aftermarket users: Log in using your MTSP email and password.
2. From the left menu, select “Purchase"



3. From the top menu, select “VCI PRODUCTS & ACCESSORIES”



4. Select the desired VCI device or accessory and complete the steps to checkout.

Online URL: https://kb.fcawitech.com/article/how-to-order-a-vci-device-788.html