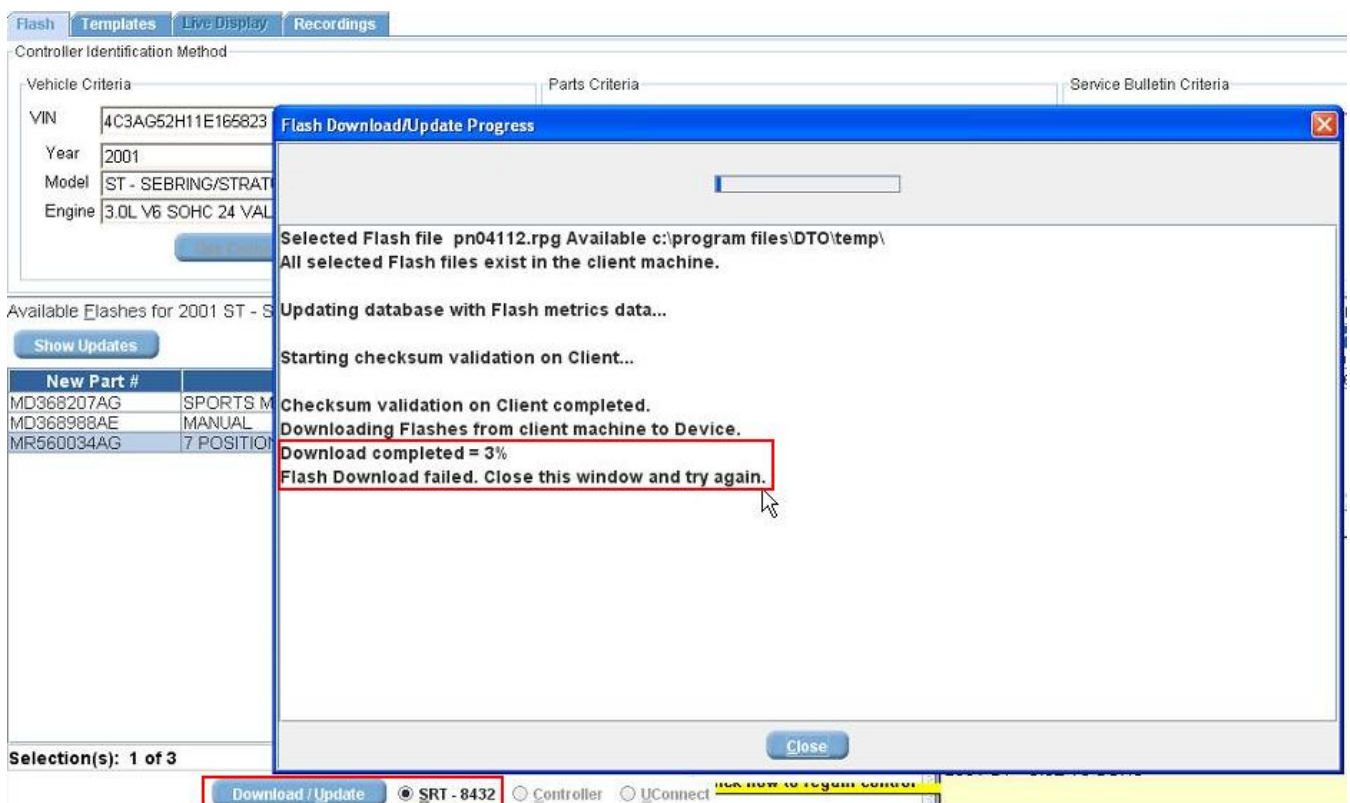


# Supplemental Reprogramming Tool (SRT 8432) Issue: Flash Download Failed

859 Will Flickema Wed, Apr 18, 2018 [Supplemental Reprogramming Tool \(SRT 8432\)](#) 4430

## DESCRIPTION:

- Some 2001 to 2005 ST22 – Sebring/Stratus 3.0L PCM/ECM flashes require the use of the SRT 8432 device with the TechTOOLS application.
- When selecting the appropriate flash file to download and clicking on download/update, you may receive the message, “Flash Download Failed. Close this window and try again” near 3% of the download complete (see below).



## ESOLUTION:

1. Close out of the Flash Download/Update Progress window as prompted above.
2. Click on **Device Options** near the top left of the TechTOOLS application (see below).
3. Select **COM Port Settings**.



4. Select the **SRT 8432** from the Device Option drop-down menu, and select the **COM1** as the COM Ports option drop-down menu.
5. Click **Update** (see below).



6. You will receive the message shown below. The COM Port 1 has now been configured to use with the SRT 8432.
7. **Connect the SRT 8432** to the PC and then **restart** the TechTOOLS application as prompted.



8. After relaunching TechTOOLS, select the appropriate flash file to download and click on the **Download/Update icon**.
9. You should now be able to successfully download the chosen flash file to the SRT 8432 tool.

Online URL: <https://kb.fcawitech.com/article/supplemental-reprogramming-tool-srt-8432-issue-flash-download-failed-859.html>