Chrysler Automated Billings

862 Will Flickema Mon, Dec 1, 2025 wiTECH 2.0 Public Articles - Dealers 2387

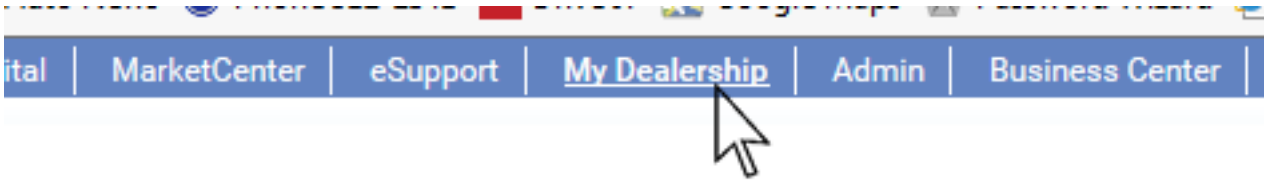
US dealers, effective January 2024, there will be an adjustment to subscription fees to maintain and enhance the quality of our services.

The new monthly subscription fees for wiTECH (DSSA) and Service & Parts Information (S&P Info) are detailed in the table below:

SALES GROUP SIZE	CURRENT MONTHLY DSSA FEES	NEW MONTHLY DSSA FEES (EFFECTIVE JANUARY 2024)	DSSA FEE % INCREASE	CURRENT MONTHLY S&P INFO FEES	NEW MONTHLY S&P INFO FEES (EFFECTIVE JANUARY 2024)	S&P INFO FEE % INCREASE
E	$740	$775	4.75%	$545	$570	4.59%
D	$675	$710	5.19%	$505	$530	4.95%
C	$550	$575	4.55%	$410	$430	4.88%
B	$395	$415	5.06%	$300	$315	5.00%
A	$305	$320	4.92%	$230	$240	4.35%

If you see an increase in the DSSA fee recently, your dealership may have been upgraded to a higher Sales Group Size. To check your Sales Group Size follow the steps below:

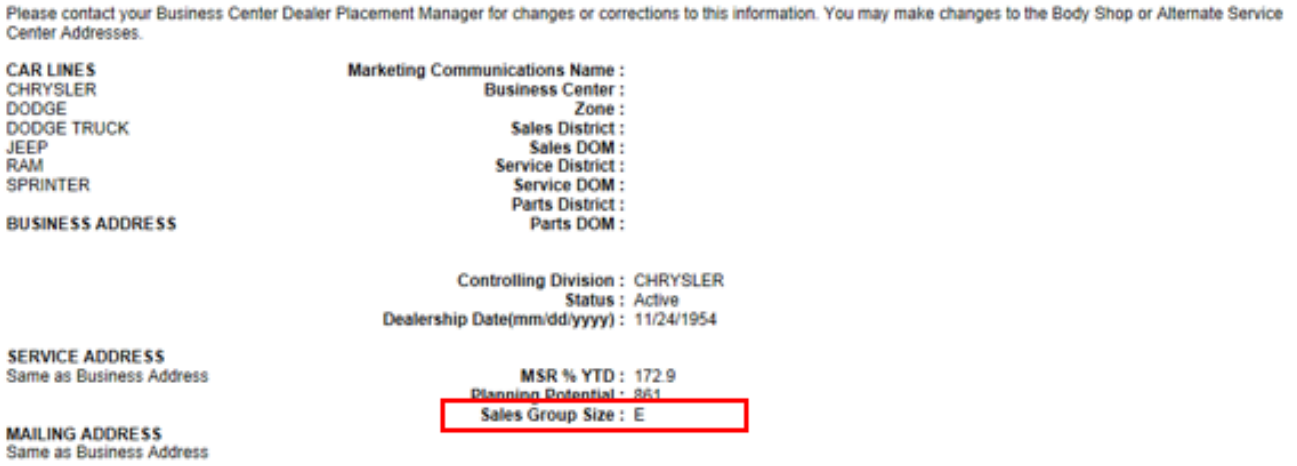
Step 1 – Login to DealerCONNECT> Click **My Dealership**



Step 2 – Click **My Operations** to open the My Operations application



Step 3 – Sales Group Size is midway down the page on My Operations:



Please contact your Business Center Dealer Placement Manager for changes or corrections to this information. You may make changes to the Body Shop or Alternate Service Center Addresses.

CAR LINES
CHRYSLER
DODGE
DODGE TRUCK
JEEP
RAM
SPRINTER

BUSINESS ADDRESS

SERVICE ADDRESS
Same as Business Address

MAILING ADDRESS
Same as Business Address

Marketing Communications Name :
Business Center :
Zone :
Sales District :
Sales DOM :
Service District :
Service DOM :
Parts District :
Parts DOM :

Controlling Division : CHRYSLER
Status : Active
Dealership Date(mm/dd/yyyy) : 11/24/1954

MSR % YTD : 172.9
Planning Potential : 861
Sales Group Size : E

The Dealership's Administration can view and retrieve their billings via DealerCONNECT-> My Dealership-> Statements-> Dealer Billing Statement.

Billing Name	Frequency	
DSSA Diagnostic Service Assessment Fee	Monthly	T main
S&P Service & Parts Information Fee	Monthly	This sup
Dealership Service Infrastructure - wiTECH	Monthly	This

Effective February 2024, the wiTECH Infrastructure Maintenance fee (Billing Code 109 – wiTECH Diagnostic System) will be increased from the current $75 per month to $100 per month for maintaining and enhancing the quality of our services. This is the first increase for these fees in nearly 10 years.

Note:

To review the official communication for Dealership Service Infrastructure, Service & Parts Information, and DSSA Update, please see .PDF attached below.

*Sales Taxes are regulated and may apply according to individual State Laws.

If you have any questions, please contact wiTECH Helpdesk for further support on your concern.

Online URL: https://kb.fcawitech.com/article/chrysler-automated-billings-862.html